STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL036-357	A. BUILDING: _____ B. WING _____	R 10/25/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COSBY COUNSELING & CONSULTING, PLLC	1351 HARGROVE AVENUE GASTONIA, NC 28052

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V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on October 25, 2023. The complaint was substantiated (intake #NC00207941). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug;	V 118		

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V 118	Continued From page 1 (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff had been trained in medication administration by a registered nurse, pharmacist or other legally qualified person affecting 1 of 3 audited staff (#1). The findings are: Review on 10/23/23 of Staff #1's record revealed: -A hire date of 10/16/23. -A certificate dated 10/16/23 which reflected Staff #1 had received training in medication administration from the Licensee. Interview on 10/23/23 with Staff #1 revealed: -Licensee provided medication administration training. -Did not know if Licensee was a licensed pharmacist or registered nurse. -Has only administered medication on 3 shifts. Interview on 10/24/23 with the Licensee revealed: -Trained as a medication technician on 3/20/23. -Thought medication technician certification qualified her to teach medication administration. -"I thought the rule said any person trained by a	V 118		

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V 118	Continued From page 2 licensed nurse could teach medication administration." -"I misinterpreted the rule." -"I've only trained [Staff #1]."	V 118		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents; (2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct	V 296		

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V 296	Continued From page 3 care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on observation and interviews the facility failed to ensure minimum staffing ratio. The findings are: Observation on 10/23/23 at approximately 1:30 pm revealed: -Staff #4 and a Client #4 were present in the facility. -Staff #4 and Client #4 were alone for approximately 30 minutes. Review on 10/23/23 of Client #4's record revealed: -Date of Admission 6/28/23. -Age 10. -Diagnoses of Attention Deficit and Hyperactivity Disorder and Disruptive Mood Dysregulation Disorder. Interview on 10/23/23 with Client #1 revealed:	V 296		

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V 296	Continued From page 4 -Sometimes only one staff there. Interview on 10/23/23 with Client #3 revealed: -"One staff is always here with us (clients)" Interview on 10/24/23 with the Qualified Professional revealed: -Worked 3rd shift. -"I work alone sometimes..." -"I am not sure what the staffing ratio is supposed to be, one or two." -Licensee was responsible for scheduling staff. Interview on 10/24/23 with the Licensee revealed: -Made the schedule for staff. -No incidents. -Only one staff scheduled per shift due to staff shortage. -Only once or twice a week. -"We are down a few staff, but I have done some hiring."	V 296		