

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL036-296</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>11/07/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>DOROTHY'S PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1961 BROWNSTONE COURT</b> <b>GASTONIA, NC 28054</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on 11-7-23. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G . 1700 Residential Treatment Staff Secure For Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medications were administered on the written order of a physician affecting 2 of 3 clients (#2 and #3). The findings are:</p> <p>Review on 11-2-23 and 11-3-23 of client #2's record revealed: -Date of admission: 5-27-21. -Age: 12. -Diagnoses: Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder (ADHD) Combined Type, Unspecified Trauma or Stress Related Disorder, Oppositional Defiant Disorder (ODD). -Physician's order dated 10-19-23 for Hydroxyzine HCL (Hydrochloride) (antihistamine) 25 mg (milligram) one tablet by mouth 3 times a day.</p> <p>Review on 11-3-23 of client #2's November 2023 MAR revealed: -Only had 7am and 7pm administration times documented on the November 2023 MAR instead of 3 times a day as ordered by the physician.</p> <p>Review on 11-3-23 of client #3's record revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-Date of admission: 11-1-23.</li> <li>-Age: 10.</li> <li>-Diagnoses: Disruptive Mood Dysregulation Disorder, ADHD Combined Type.</li> <li>-Physician's order dated 11-3-23 for:               <ul style="list-style-type: none"> <li>-Buspirone (anxiety) 5 mg: one tablet by mouth twice daily.</li> <li>-clonidine (sedative) HCL 0.1 mg: one tablet by mouth at bedtime.</li> <li>-methylphenidate (ADHD): one tablet by mouth twice daily.</li> <li>-fluoxetine (ODD) 20mg: one tablet by mouth daily.</li> </ul> </li> <li>-No evidence of physician's orders dated prior to 11-3-23.</li> </ul> <p>Review on 11-3-23 at 2:13pm of client #3's MAR for 11-1-23 to 11-3-23 revealed the following medication as administered prior to the facility receiving physician's orders.</p> <ul style="list-style-type: none"> <li>-buspirone 5 mg, clonidine HCL 0.1 mg, and methylphenidate, 11-1-23 at 7pm. and 11-2-23 at 7am and 7pm and 11-3-23 at 7am.</li> <li>-fluoxetine 20 mg 11-2-23 and 11-3-23 at 7am.</li> </ul> <p>Interview on 11-3-23 with the Home Manager revealed:</p> <ul style="list-style-type: none"> <li>-Responsible for updating the monthly MARs.</li> <li>-"I forgot to add the afternoon dose (client #2's Hydroxyzine) to the MAR for November. It was an oversight."</li> <li>-"I'll add it right now. I'll make the correction on the MAR."</li> <li>-Client #3 was admitted without physician's orders.</li> <li>-"We could not get him (client #3) an appointment with the doctor until today (11-3-23)."</li> </ul> <p>Interview with the Executive Director on 11-3-23</p>	V 118		

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V 118	Continued From page 3  revealed: -He was aware that client #3 did not have physician's orders when he was admitted. -"We usually make sure that all of our paperwork come with them at admission but [Client #3] came from a private foster care home and the foster mom stated she did not have time to get the orders before she brought him. It was an emergency admission and everything happened fast. Once he got here we went ahead and admitted him and immediately called the doctor to get him seen but the first appointment we could get was for this morning." -"From now on we will not admit anyone unless we have all of the paperwork the day of admission."	V 118		