

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/08/2023
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G326	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/07/2023
NAME OF PROVIDER OR SUPPLIER LIFE, INC TWIN ACRES GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 2767 WILDCAT ROAD WILLIAMSTON, NC 27892		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 130	<p>PROTECTION OF CLIENTS RIGHTS CFR(s): 483.420(a)(7)</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must ensure privacy during treatment and care of personal needs. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure privacy for 1 of 4 audit clients (#3). The finding is:</p> <p>During observations in the home on 11/7/23 at 5:54am, client #3 was observed standing in her bedrooms' open doorway without any clothes on. Further observations revealed Staff A was standing next to client #3. Additional observations revealed Staff A exiting client #3's bedroom and walking into a bathroom which is across the hallway from client #3's bedroom. Client #3 then left her bedroom and followed Staff A into the bathroom; while still not wearing any clothes. At 6am client #3 came out of the bathroom and went into her bedroom with Staff A. Client #3 then took off the towel she had around her while staff A was standing next to her. During this time client #3's bedroom door remained open. The door was not closed until Staff B walked by and closed it.</p> <p>During an interview on 11/7/23, Staff B reported that client #3 owns a bathrobe, but she refuses to wear it. Staff B was not sure if client #3 ever had a goal on how to wear or keep her bathrobe on. Further interview revealed whenever client #3 leaves her bedroom or bathroom without any clothes on, staff need to be right beside her holding either a towel or her bathrobe around her.</p> <p>Review on 11/7/23 of client #3's Individual Program Plan (IPP) dated 3/23/23 revealed, "I</p>	W 130			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 130	<p>Continued From page 1</p> <p>require assistance to ensure my privacy during personal care. This is usually done through verbalizations and redirection of staff asking or prompting me to close the door to my bedroom...However, physical prompting will be needed ay times. I will often leave...doors open or exit my room partially clothed in an attempt to get attention. In group discussion in the home, we discuss various topics related to such in hopes I will improve in this area". Client #3's IPP further stated, "Level of Assistance needed to ensure privacy: I require monitoring to ensure the door to the bedroom...are closed for privacy. Staff must monitor hallways...."</p> <p>During an interview on 11/7/23, the Qualified Intellectual Disabilities Professional (QIDP) stated client #3 does not have a goal to assist her with her privacy needs. Further interview revealed client #3 has a bathrobe but refuses to wear it.</p>	W 130			