

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/16/2023  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34G034</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/10/2023</b>
NAME OF PROVIDER OR SUPPLIER  <b>LIFE, INC. WALNUT STREET GROUP HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1011 EAST WALNUT STREET</b> <b>GOLDSBORO, NC 27530</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 000	INITIAL COMMENTS	W 000			
{W 125}	<p>A revisit and follow-up survey were conducted on 10/10/23 for all previous deficiencies cited on 7/26/23. The following deficiencies were corrected, W460 and W488. The following deficiencies remained out of compliance, W125 and W348.</p> <p><b>PROTECTION OF CLIENTS RIGHTS</b> CFR(s): 483.420(a)(3)</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must allow and encourage individual clients to exercise their rights as clients of the facility, and as citizens of the United States, including the right to file complaints, and the right to due process.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interviews, the facility failed to ensure 1 of 5 audit clients (#4) had the right to a legally sanctioned decision maker. The finding is:</p> <p>Review on 7/25/23 of client #4's admission history dated 10/17/22, revealed she moved to the facility from an alternative family living home with a caregiver and was unable to live with her grandmother. Client #4 had a diagnosis of moderate intellectual developmental disabilities and Schizophrenia.</p> <p>Review on 7/25/23 of the individual program plan (IPP) dated 11/15/22 revealed client #4 was assessed to need help understanding, in limited terms, her rights. Client #4 needed help sometimes with making decisions on her behalf, regarding health, financial and medical issues. Client #4's behaviors were monitored closely with a formal behavior support plan and use of</p>	{W 125}			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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{W 125}	<p>Continued From page 1</p> <p>psychotropic medications. In addition, client #4 had behavioral issues that increased during her menstrual cycle, where she also expressed concerns of heavy bleeding and pain. The IPP revealed client #4 needed 24 hours supervision due to her functioning level and lack of safety skills.</p> <p>Review on 7/26/23 of a dental visit on 12/22/22 revealed client #4 needed to have teeth extracted but needed an oral surgeon to administer IV sedation. As of 7/26/23, no appointment had been made to get the teeth extracted.</p> <p>Interview on 7/26/23 with client #4 revealed client #4 knew she had a wisdom tooth that needed to be pulled, but did not know the reason for the delay in teeth extraction. Client #4 was observed to look at the qualified intellectual disabilities professional (QIDP) for answers to more complex questions and would simply respond Yes.</p> <p>Interview on 7/26/23 with the QIDP revealed her opinion that client #4 can make her basic needs known but needed some guidance for medical issues.</p> <p>Record review on 10/10/23 of client #4's physical exam on 7/26/23 revealed her judgment and insight were impaired to her moderate developmental disability. The nurse practitioner noted the complexity of client #4's care had increased due to diagnosis of intellectual developmental disability which affected her ability to report symptoms that she might be experiencing which made monitoring of her multiple chronic conditions essential. Client #4 was diagnosed with diabetes, schizophrenia, depression, insomnia and anxiety; and was</p>	{W 125}		

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{W 125}	Continued From page 2 prescribed Cogentin, Clonazepam, Risperdal, Metformin, Amantadine, Haldol and Sertraline for her conditions.  Record review on 10/10/23 of client #4's Rights Assessment dated 10/3/23 by the QIDP and Home Manager revealed "[Client #4] does not understand all issues regarding her medical status and is not able to make informed decisions about whether to accept or refuse treatment. She can relay pain and discomfort... Due to the complexity of these issues, [client #4's] level of functioning impedes her from thoroughly assessing all the pros' and con's associated with the use of drugs and restraints and would not be able to make a rational decision regarding such. [Client #4's] guardian should intervene on her behalf regarding the need for use of drugs and restraints in order to make an informed decision on her behalf."	{W 125}			
{W 348}	DENTAL SERVICES CFR(s): 483.460(e)(1)  The facility must provide or make arrangements for comprehensive diagnostic and treatment services for each client from qualified personnel, including licensed dentists and dental hygienists either through organized dental services in-house or through arrangement.	{W 348}			

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{W 348}	<p>Continued From page 3</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interviews, the facility failed to ensure follow-up dental treatment services were performed for 1 of 3 audit clients (#4). The finding is:</p> <p>Record review on 7/26/23 of client #4's dental note dated 12/1/22 revealed she was seen by a dentist and had a scheduled tooth pull for the following week. An additional note on 12/22/22 revealed client #4 had one tooth extracted. Client #4 would need IV sedation to extract other teeth and should be referred to an oral surgeon. On 6/21/23, client #4 was seen by dentist for routine cleaning.</p> <p>Interview on 7/26/23 with the Home Manager revealed client #4 was her own guardian and had not been referred to an oral surgeon yet.</p> <p>Interview on 10/10/23 with the Home Manager and Qualified Intellectual Disabilities Professional (QIDP) revealed a new dental firm was hired and an appointment was scheduled for 9/27/23 for client #4 to be examined at the day program. When the dentist arrived, all of the clients at the day program could not be seen and client #4 was never examined. The QIDP acknowledged that client #4 has been waiting a year to get her teeth extracted.</p>	{W 348}			