

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601361	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 09/20/2023
NAME OF PROVIDER OR SUPPLIER SECU YOUTH CRISIS CENTER, A MONARCH P		STREET ADDRESS, CITY, STATE, ZIP CODE 1810 BACK CREEK DRIVE CHARLOTTE, NC 28213		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on September 20, 2023. The complaint was substantiated (intake #NC00205489). A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G. 3100 Nonhospital Medical Detoxification for Individuals Who are Substance Abusers and 10A NCAC 27G. 5000 Facility Based Crisis Service for Individuals of All Disability Groups.</p> <p>This facility is licensed for 16 and currently has a census of 12. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained</p>	V 108		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 108	<p>Continued From page 1</p> <p>to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility served clients with diagnoses of disruptive mood dysregulation disorder, generalized anxiety, substance abuse disorder and oppositional defiant disorder, and failed to ensure 2 of 3 Former Staff (FS) (#3 and #4) were trained to meet the mh/dd/sa needs of the clients. The findings are:</p> <p>Review on 9/7/23 of FS #3's record revealed: -Hire date 3/20/23. -Separation date 7/21/23. -Job title Behavioral Health Technician. -No evidence of mh/dd/sa training.</p> <p>Review on 9/7/23 of FS #4's record revealed: -Hire date 10/24/22. -Separation date 7/25/23. -Job title Behavioral Health Technician. -No evidence of mh/dd/sa training.</p> <p>Attempted interview on 9/15/23 with FS #3 was unsuccessful due to FS #3 declining interview.</p>	V 108		

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V 108	<p>Continued From page 2</p> <p>Attempted interview on 9/15/23 with FS #4 was unsuccessful due to no response to phone calls.</p> <p>Interview on 9/7/23 with The Vice President of Operations revealed:</p> <ul style="list-style-type: none"> -Responsible for making sure all staff had mh/dd/sa training. -A new mh/dd/sa training had been added to employee orientation. -Older staff will receive the new mh/dd/sa training. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 108			