

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL051-150</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>08/29/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RHCC CAMBRIDGE PLACE CASAWORKS &amp; PI</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>CAMBRIDGE PLACE - VARIOUS SUITES SMITHFIELD, NC 27577</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on August 29, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .4100 Residential Recovery Programs for Individuals with Substance Abuse Disorders and Their Children.</p> <p>This facility is licensed for 13 and currently has a census of 9. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b> (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean and attractive manner. The findings are:</p> <p>Observation on 8/29/23 at 9:05am revealed:</p> <ul style="list-style-type: none"> <li>- Apartment #102: 1 blind slat was broken in the bedroom</li> <li>- Apartment #106: multiple crayon, marker, and pen marks throughout stairwell, entrance foyer and bedroom walls</li> <li>- Missing shutter outside of the upstairs window and a 6-inch hole in the vinyl siding of the apartment that exposed the insulation between apartments #106 and #108</li> <li>- Apartment #114: kitchen floor was missing two 6 x 6 laminate squares in front of the refrigerator</li> </ul>	V 736	<div style="border: 2px solid red; padding: 5px; display: inline-block;"> <p><b>RECEIVED BY</b> <b>MHL &amp; C 9/26/23</b></p> </div>	

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *Heim Taylor* TITLE *Program Director* (X6) DATE

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NAME OF PROVIDER OR SUPPLIER  <b>RHCC CAMBRIDGE PLACE CASAWORKS &amp; PI</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>CAMBRIDGE PLACE - VARIOUS SUITES SMITHFIELD, NC 27577</b>
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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- Apartment #116: sink knob in the upstairs bathroom was spinning and only cold water came out of the faucet, and multiple pieces of blind slats were broken in the bedroom window</li> <li>- Apartment #120: multiple pieces of blind slats were broken on the back door in the kitchen</li> </ul> <p>During interview on 8/29/23 the Facility Manager reported:</p> <ul style="list-style-type: none"> <li>- Some apartments needed new blinds</li> <li>- She contacted the "management company" and put in a work order for new blinds several months ago</li> <li>- She could not recall how the shutter came off or hole occurred between apartments #106 and #108</li> <li>- She contacted the "management company" about the hole and missing shutter, but she could not recall when</li> <li>- She planned to follow up with the "management company" as soon as possible about the building repairs</li> </ul> <p>During interview on 8/29/23 the Program Manager reported:</p> <ul style="list-style-type: none"> <li>- The facility rented the apartments and the apartments were owned by a "management company"</li> <li>- A new "management company" just took over the facility and they were responsible for the repairs of the facility</li> <li>- The "management company" was "supposed to replace the blinds a long time ago"</li> <li>- She did not recall what happened with the missing shutter and hole between apartments #106 and #108</li> <li>- The "turn around time" for repairs "varied" and some repairs took over 90 days to complete</li> <li>- The Facility Manager ordered blinds "a while ago" but she could not recall when</li> </ul>	V 736		

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NAME OF PROVIDER OR SUPPLIER  <b>RHCC CAMBRIDGE PLACE CASAWORKS &amp; P</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>CAMBRIDGE PLACE - VARIOUS SUITES</b> <b>SMITHFIELD, NC 27577</b>		
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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- She held community meetings for clients to report issues with their apartment</li> <li>- Staff checked apartments and reported needed repairs at least once a week</li> <li>- She planned to contact the "management company" about the needed repairs</li> </ul> <p>This deficiency constitutes a recited deficiency.</p>	V 736		

9/25/2023

RHCC Cambridge Place

Corrective action

INITIAL COMMENTS V 000

An annual and follow up survey was completed on August 29, 2023.

Deficiencies were cited. This facility is licensed for the following service category:

10A NCAC 27G .4100 Residential Recovery Programs for

Individuals with Substance Abuse Disorders and Their Children. This facility is licensed for 13 and currently has a census of 9. The survey sample consisted of audits of 3 current clients.

V 736- 27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive, and orderly manner and shall be kept free from offensive odor.

This Rule is not met as evidenced by:

Based on observation and interview, the facility was not maintained in a clean and attractive manner.

The findings are: Observation on 8/29/23 at 9:05am revealed: - Apartment #102: 1 blind slat was broken in the bedroom - Apartment #106: multiple crayon, marker, and pen marks throughout stairwell, entrance foyer and bedroom walls - Missing shutter outside of the upstairs window and a 6-inch hole in the vinyl siding of the apartment that exposed the insulation between apartments #106 and #108 - Apartment #114: kitchen floor was missing two 6 x 6 laminate squares in front of the refrigerator Apartment #116: sink knob in the upstairs bathroom was spinning and only cold water came out of the faucet, and multiple pieces of blind slats were broken in the bedroom window - Apartment #120: multiple pieces of blind slats were broken on the back door in the kitchen.

Manager company was informed of repairs identified in a report on August 30<sup>th</sup> via email. Informed manage company this was a resight and only have 30 days to get the repairs completed.

- A) apartment #106 scheduled to be painted on September 25, 2023.
- B) Apartment #114 floor will be replaced on September 27,2023.
- C) Apartment #116 upstairs sink knob has been reported to the management company as of September 19<sup>th</sup>.
- D) The management copy was asked to replace the blinds more than six month ago and some apartment blinds were replaced. At this time Robeson Healthcare has reorder blinds and will have the agency facility department replace binds in apartments 102 and 120.
- E) The management company was informed of vinyl siding with exposed insulation and shutter missing between 106-108 apartments on September 19<sup>th</sup>.

RHCC/Cambridge place staff (Facility manager and BHT will make monthly inspection of the facility. Clients will continue reporting on a weekly basis any repairs needed in their apartment. BHT during apartment checks daily will inform facility manager of any repairs needed.

Facility manager or Program director will inform the management company weekly of repairs.

When a client or family leaves the program the management company will do a walk through to assess repairs needed.

The management company would like to be included in all audits moving forward to note needs and expectations of licensing bodies.

*Kim Taylor MSW LCSW LCAS CCS  
Program Director  
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