

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601067	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 08/30/2023
NAME OF PROVIDER OR SUPPLIER ECHELON 5		STREET ADDRESS, CITY, STATE, ZIP CODE 1535 PEACHTREE ROAD CHARLOTTE, NC 28216		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, follow up and complaint survey was completed on 8-30-23. Two complaints were unsubstantiated (NC00205885, NC00204935) and one was substantiated (NC00204135). Deficiencies were cited,.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700. Residential Treatment Staff Secure for Children and Adolescents.</p> <p>This facility is licensed for four and currently has a census of four. The survey sample consisted of audits of three current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility failed to be maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observation on August 7th 2023 at approximately 3:00 pm revealed:</p> <ul style="list-style-type: none"> -Kitchen linoleum torn and patched. -Kitchen cupboards worn and missing part of the bottom on one. -Kitchen cupboard doors hanging askew. -Carpet in the common area stained and worn. -Glass in the front room broken on the 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	<p>Continued From page 1</p> <p>outside. Inside glass is intact.</p> <ul style="list-style-type: none"> -Client bathroom in bedroom dirty, with worn and torn linoleum. -Client bathroom in bedroom right wall patched with what appears to be duct tape. -Light fixture in bedroom number one's light fixture was broken. -Rusted vent in the dining room. -Front hall light fixture was dirty and filled with bugs. <p>Interview on 8-7-23 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -They had recently renovated the hall bathroom. -He knew that they still had work to do. -He would speak to the staff about the cleaning issues. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		