

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL077-082</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>07/31/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>DILIGENT CARE GROUP HOME #II</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>418 STEELE STREET</b> <b>ROCKINGHAM, NC 28379</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on July 31, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for four and currently has a census of four. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 110	<p><b>27G .0204 Training/Supervision Paraprofessionals</b></p> <p><b>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</b></p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> <li>(1) technical knowledge;</li> <li>(2) cultural awareness;</li> <li>(3) analytical skills;</li> <li>(4) decision-making;</li> <li>(5) interpersonal skills;</li> <li>(6) communication skills; and</li> <li>(7) clinical skills.</li> </ol> <p>(f) The governing body for each facility shall</p>	V 110		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 110	<p>Continued From page 1</p> <p>develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on interviews and record review, staff failed to demonstrate the knowledge, skills and abilities required for the population served. The findings are:</p> <p>Review on 7/31/23 of staff #1's personnel file revealed: -Date of hire was 4/7/18. -Hired as a Direct Support Employee.</p> <p>Review on 7/31/23 of staff #2's personnel file revealed: -Date of hire was 1/16/20. -Hired as a Direct Support Employee.</p> <p>Observation on 7/31/23 at approximately 1pm of the Medication Administration Record (MAR) for client #1 revealed: -Staff #1 and Staff #2 initialed for medication that was discontinued for client #1. -Medication Folic Acid 1mg was not in the facility to administer.</p> <p>Review on 7/31/23 of client #1's record revealed: -Admission date of 6/15/22. -Diagnoses of Moderate Intellectual Disability, Seizure Disorder and Attention Deficit Hyperactivity Disorder.</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>Interview on 7/31/23 with staff #1 revealed: -Medications were delivered to the home by the pharmacy. -She could not recall if client #1 took folic acid. -She would have to see the medication to identify them.</p> <p>Interview on 7/31/23 with the Director revealed: -Client #1 had not taken that medication since her admission to the home. -The pharmacy never received a prescription from the doctor to fill the prescription. -She was not aware that staff had signed for medication that was not in the home. -Staff were all trained and should not have signed for the medication. -Staff failed to demonstrate the knowledge, skills and abilities required for the population served.</p>	V 110		