

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL047-158</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>08/07/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CANYON HILLS TREATMENT FACILITY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>769 ABERDEEN ROAD RAEFORD, NC 28376</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<b>INITIAL COMMENTS</b>  An annual, complaint and follow up survey was completed on August 7, 2023. The complaint was unsubstantiated (intake #NC00205283). A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.  This facility is licensed for 24 and currently was a census of 21, The survey sample consisted of audits of 4 current clients.	V 000		
V 736	<b>27G .0303(c) Facility and Grounds Maintenance</b>  <b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b> (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive, and orderly manner. The findings are:  Observation on 8/7/23 at about 1:45 pm of the facility's "Side A" revealed: -Common Area- The door frame around the staff's closet had paint peeling off. -Floor was stained/scratched and looked dirty throughout the room.  -Room #1- Door to room was missing. -Section of paint was peeled off on wall next to entrance. -Floor was stained/scratched and looked dirty	V 736	The facility will be maintained = in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  All floors will be cleaned, mopped and waxed. Doors and walls will be repaired and painted neatly and cleaned routinely.  All doors will be replaced and hung safely and securely to ensure client privacy and safety is observed. <b>DHSR - Mental Health</b>  AUG 17 2023  Lic. & Cert. Section	10/1/2023

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE  
**CEO**

(X6) DATE  
**8/15/2023**

Division of Health Service Regulation

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V 736	<p>Continued From page 1</p> <p>throughout the room. -There were unfinished patch-up work inside the closets. -There were scratches on the wall.</p> <p>-Room #2-Paint was peeling off on wall by the window. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Room #3-There were unfinished patch-up work on the walls. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Room #4-There was a section of paint that had been peeled off from wall inside the closet. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Bathroom A-There was a softball size hole on wall behind the door. -There were unfinished patch-up work on the walls. -Door frame was broken and missing sections. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Bathroom B- Flooring was missing 12 Linoleum tiles. -Floor was stained/scratched and looked dirty throughout the room. -Door frame was missing. -Faucet was lose.</p> <p>-Room #5-Floor was stained/scratch and looked dirty throughout the room.</p> <p>-Room #6-There were unfinished patch-up work</p>	V 736	<p>The facility will complete all outstanding work projects such as the closets and walls. Floors will be repaired and buffed on a regular basis.</p> <p>Door frames will be replaced, walls repaired completely, and all tiles will be repaired and/or replaced. The Faucet will be replaced.</p>	<p>10/1/23</p> <p>10/1/23</p>

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V 736	<p>Continued From page 2</p> <p>on the walls.</p> <ul style="list-style-type: none"> <li>-There were scratches on the walls.</li> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Bathroom C-There was a crack about six inches long inside the shower stall wall.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> <li>-Panel was coming off on wall behind the door.</li> </ul> <p>-Room #7-Bed frame was missing and being repaired by the front lobby area. Mattress was on the floor.</p> <ul style="list-style-type: none"> <li>-Shelve furniture had the next to last bottom shelve broken in the front and missing a section.</li> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Room #8-There were scratches and paint peeled off on wall by the lightswitch .</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Room #9-There were unfinished patch-up work on wall by the window.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Hallway to Rooms-There was a large section of unfinished patch-up work on the wall at beginning of hallway.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratch and looked dirty throughout the room.</li> </ul> <p>Observation on 8/7/23 at about 2:15 pm of the facility's "Side B" revealed:</p> <ul style="list-style-type: none"> <li>-Observation was limited due to facility dealing with active cases of COVID-19. Kids identified as</li> </ul>	V 736	<p>Panels will be replaced and in a stable condition. Bed frames will be replaced and put back in rooms once repaired/replaced.</p>	10/1/23

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V 736	<p>Continued From page 3</p> <p>COVID positive were being isolated on "Side B" section of the facility. Surveyor was only able to observe Common Area and Play Area.</p> <p>-Common Area-There were unfinished patch-up work on the walls entering the Hallway to the rooms. -Floor was stained/scratch and looked dirty throughout the room. -Desk/Tables had corners broken and missing sections.</p> <p>Interview on 8/7/23 with the Program Director revealed: -Facility would be moving to a new building in the near future as highway in front would be expanding from a two lane to a four lane highway. -Facility was mainly focusing on replacing the most essential things at the time. -Clients at the facility liked to move their beds around the room which created scratches on the floor. -Person who buffed the floor would create a stained coat on the edges by wall which was hard to remove later. -Room that was missing it's door was because they had ordered a replacing door, but it was not the right measures when it arrived. -Facility was constantly having to patch-up the walls as the clients punched them or stripped the paint off. -She acknowledged the facility was not maintained in a safe, clean, attractive, and orderly manner</p>	V 736	<p>All broken disfigured tables/desk will be replaced. Facility Manager will be responsible for checking furniture for damages or broken equipment and reporting it to maintenance.</p>	10/1/23