

PRINTED: 07/26/2023
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-111	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 07/19/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

POSITIVE GENERATION IN CHRIST**2109 SAINT ANDREW STREET, SUITE 15
TARBORO, NC 27886**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An complaint and follow up survey was completed on July 19, 2023. Deficiencies were cited. This facility is licensed for the following service categories: 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program and 10A NCAC 27G .4500 Substance Abuse Comprehensive Outpatient Treatment Program. This facility has a current census of 68. The survey sample consisted of audits of 4 current clients.	V 000		
V 280	27G .4501 Sub. Abuse Comp. Outpt. Tx.- Scope 10A NCAC 27G .4501 Scope (a) A substance abuse comprehensive outpatient treatment program (SACOT) is one that provides a multi-faceted approach to treatment in an outpatient setting for adults with a primary substance-related diagnosis who require structure and support to achieve and sustain recovery. (b) Treatment support activities may be adapted or specifically designed for persons with physical disabilities, co-occurring disorders including mental illness or developmental disabilities, pregnant women, chronic relapse, and other homogenous groups. (c) SACOT shall have a structured program, which includes the following services: (1) individual counseling; (2) group counseling; (3) family counseling; (4) strategies for relapse prevention to include community and social support systems in treatment; (5) life skills;	V 280		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

CEO

(X6) DATE

8/7/23

STATE FORM

C999

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V 280	Continued From page 1 (6) crisis contingency planning; (7) disease management; (8) service coordination activities; and (9) biochemical assays to identify recent drug use (e.g. urine drug screens). (d) The treatment activities specified in Paragraph (c) of this Rule shall emphasize the following: (1) reduction in use and abuse of substances or continued abstinence; (2) the understanding of addictive disease; (3) development of social support network and necessary lifestyle changes; (4) educational skills; (5) vocational skills leading to work activity by reducing substance abuse as a barrier to employment; (6) social and interpersonal skills; (7) improved family functioning; (8) the negative consequences of substance abuse; and (9) continued commitment to recovery and maintenance program. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to operate within the scope of its license affecting 4 of 4 audited clients (#1, #2, #3, #4). The findings are: Review on 7/12/23 of client #1's record revealed: - Admitted 6/25/22 - Diagnosis of Alcohol Use Disorder, moderate - Letters from a Medicaid company with dates ranging from 2/2/23-4/30/23 authorizing Behavioral Health Partial Hospitalization Review on 7/12/23 of client #2's record revealed:	V 280	Positive Generation in Christ, Inc. is licensed for Substance Abuse Comprehensive Outpatient Treatment and Substance Abuse Intensive Outpatient Program. PGIC, Inc. did not meet service requirements by operating outside the scope of the service definition due to providing Partial Hospitalization under the Prepaid Health Plan contract. Partial Hospitalization will be discontinued. An application to add Partial Hospitalization will be submitted to NCDHSR.	08/14/23 Agency Director

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V 280	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Admitted 6/25/23 - Diagnoses of Alcohol Use Disorder, severe, Bipolar Disorder, mild, and Major Depressive Disorder, mild - Progress note dated 7/6/23 with Partial Hospitalization Program (PHP) listed as the service provided <p>Review on 7/12/23 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted 6/25/22 - Diagnosis of Alcohol Dependence, uncomplicated - Letters from a Medicaid company with dates ranging from 2/15/23 to 5/12/23 authorizing services for Behavioral Health Partial Hospitalization - Progress notes with dates ranging from 5/24/23 to 5/30/23 with PHP listed as the service provided <p>Review on 7/12/23 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admitted 6/25/22 - Diagnosis of Cocaine Dependence, uncomplicated - Letters from a Medicaid company with dates ranging from 4/21/23 to 5/12/23 approving services for Behavioral Health Partial Hospitalization <p>During interview on 7/13/23 client #2 reported:</p> <ul style="list-style-type: none"> - She been at the facility for "a couple of years" - She suffered from memory loss - She received PHP services at the facility - Her counselor spoke with her about "...drugs and drinking problems, helping one another, learning coping mechanisms, and they (counselors) give advice" <p>Attempted interviews with clients #1, #3, and #4 were unsuccessful and voicemail and text</p>	V 280		

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V 280	<p>Continued From page 3</p> <p>messages were left.</p> <p>During interview on 7/13/23 the Certified Alcohol and Drug Counselor-Registrant (CADC-R) #2 reported:</p> <ul style="list-style-type: none"> - She came back to work in the facility 3 weeks ago - She was told "briefly" about the PHP program - She did not know if her groups were considered PHP or Substance Abuse Comprehensive Outpatient Treatment (SACOT) programs - She was only familiar with the SACOT program in the facility <p>During interview on 7/12/23 the Intake Director reported:</p> <ul style="list-style-type: none"> - The facility started doing PHP this year - They had a contract with an insurance company to provide PHP services - The facility was granted permission to provide PHP services because of COVID (Coronavirus Disease) waiver - The PHP program "is designed to what they (clients) need and it can be temporary. They (clients) can get other services with PHP like peer support, therapy, and case management" <p>During interview on 7/12/23 the Licensed Clinical Addictions Specialist-Associate (LCAS-A) #1 reported:</p> <ul style="list-style-type: none"> - He worked at the facility for 5 years - He provided group and individual counseling under the PHP program - The PHP program was similar to the SACOT program <p>During interview on 7/13/23 the Certified Alcohol and Drug Counselor (CADC) reported:</p> <ul style="list-style-type: none"> - He worked at the facility for 3 years 	V 280	<p>Positive Generation in Christ, Inc. can provide services for which it is licensed. Personnel and clients will be given information on their treatment and their treatment plans. All personnel will be given training on the service definitions for which the facility is licensed and the difference between the Prepaid Health Plans and Medicaid direct. The agency is presently looking for an outside trainer.</p> <p>Training will be started in house if an outside trainer cannot be found within the next 30 days. All employees will be thoroughly informed of the services provided by the agency and their responsibilities.</p>	10/14/23 Clinical Director and/or Executive Director	

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V 280	Continued From page 4 - The facility provided Substance Abuse Intensive Outpatient Program (SAIOP) and SACOT programs - He was a facilitator for the SACOT program During interview on 7/13/23 the Clinical Director/LCAS reported: - He started in August 2022 - "The PHP is the only treatment that is provided" in the facility - Admission to the PHP consisted of screening clients, determining if clients met the criteria for PHP, intake, admissions to the PHP program, and assigning clients to groups - Clients were aware they were receiving PHP services During interview on 7/12/23 the Licensee reported: - She started the PHP program in August 2022 because "the clients needed it" - "COVID allowed us to do other programs" - She had a contract with her insurance company to provide PHP services - The PHP program was similar to the SACOT program	V 280			
V 281	27G .4502 Sub. Abuse Comp. Outpt. Tx. - Staff 10A NCAC 27G .4502 STAFF (a) The SACOT shall be under the direction of a Licensed Clinical Addictions Specialist or a Certified Clinical Supervisor who is on site a minimum of 90% of the hours the program is in operation. (b) For each SACOT there shall be at least one direct care staff who meets the requirements of a Qualified Professional as set forth in 10A NCAC 27G .0104 (18) for every 10 or fewer clients.	V 281			

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V 281	<p>Continued From page 5</p> <p>(c) Each SACOT shall have at least one direct care staff present in the program who is trained in the following areas:</p> <p>(1) alcohol and other drug withdrawal symptoms; and</p> <p>(2) symptoms of secondary complications due to alcoholism and drug addiction.</p> <p>(d) Each direct care staff shall receive continuing education that includes the following:</p> <p>(1) understanding of the nature of addiction;</p> <p>(2) the withdrawal syndrome;</p> <p>(3) group therapy;</p> <p>(4) family therapy;</p> <p>(5) relapse prevention; and</p> <p>(6) other treatment methodologies.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to have a Qualified Professional (QP) for every 10 or fewer adult clients. The findings are:</p> <p>Review on 7/12/23 of the Substance Abuse Comprehensive Outpatient Treatment (SACOT) sign-in sheets from 4/1/23 to 7/10/23 revealed:</p> <ul style="list-style-type: none"> - Sign-in sheet with Certified Alcohol and Drug Counselor-Registrant (CADC-R) #1's initials had 13 clients and was signed off by the Clinical Director - Sign-in sheet with CADC-R #2's initials had 11 clients and was signed off by the Clinical Director - Sign-in sheet with Licensed Clinical Addictions Specialist-Associate (LCAS-A) #1's 	V 281	<p>PGIC, Inc. failed to have a QP for every 10 or fewer clients after the end of the pandemic. The Clinical Director will be responsible for ensuring the groups are composed of no more than 10 clients and will not sign off on any sheet with more than 10 clients. The transition/discharge of clients will be overseen by the Clinical Director.</p>	<p>06/04/23</p> <p>Clinical Director</p>	

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V 281	<p>Continued From page 6</p> <p>initials had 12 clients and was signed off by the Clinical Director</p> <p>During interview on 7/13/23 the CADC-R reported:</p> <ul style="list-style-type: none"> - She started 3 weeks ago - She held group sessions and there were 12 clients in a group <p>During interview on 7/14/23 the CADC reported:</p> <ul style="list-style-type: none"> - He started 3 years ago - Class sizes varied and averaged around 9-12 clients - "Too many variables" such as COVID, that caused the group numbers to "fluctuate" <p>During interview on 7/12/23 the LCAS-A #1 reported:</p> <ul style="list-style-type: none"> - He worked at the facility for 5 years - He provided group and individual therapy - He had 12 clients on his caseload - LCAS-A #2 "probably" had about 12 clients but "no more than that" - The groups were never over 12 clients <p>During interview on 7/12/23 the Licensee reported:</p> <ul style="list-style-type: none"> - There were 6 Qualified Professionals (QP) - Each QP had a caseload of "around" 12 clients 	V 281	<p>All groups have downsized to ten clients. Positive Generation In Christ will provide service that we are licensed. Positive Generation In Christ will not provide Partial hospitalization until the service is added to the license.</p>	08/10/23 Clinical Director

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