

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-124	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/01/2023
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NAME OF PROVIDER OR SUPPLIER TRIAD HEALTHCARE SERVICES 2	STREET ADDRESS, CITY, STATE, ZIP CODE 915 SCOTT STREET BURLINGTON, NC 27215
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on August 1, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain a drug regimen review every six months for one of three audited clients (#2) who received psychotropic medication drugs. The findings are:</p>	V 121		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 121	<p>Continued From page 1</p> <p>Review on 7/31/23 of client #2's record revealed: -Admission date 11/11/22. -Diagnoses of Moderate Intellectual Disability, Marijuana Abuse, Disruptive Mood Disorder, Seizure Disorder, Peanut Allergy and Adjustment Disorder. -Physician's order dated 2/3/23 for Lamotrigine 100 milligrams (mg) (Seizure Disorder/Mood Disorder), one tablet twice daily.</p> <p>Review on 7/31/23 of Medication Administration Records for client #2 revealed: -July, June and May 2023-Staff documented client #2 was administered the above medication for those months. -Client #2 had a psychotropic drug review completed on 11/11/22. -There was no evidence of a current six month psychotropic drug review for client #2.</p> <p>Interview on 7/31/23 with the Director/Qualified Professional revealed: -Client #2 was scheduled for his psychotropic medication review two months after his admission to the facility. -"I got sick the day of [client #2's] appointment" and the appointment had to be rescheduled. -He called client #2's physician to schedule a time for the psychotropic medication review and never heard from the physician. -He confirmed the facility failed to obtain a psychotropic drug review every six months for client #2.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 121		
V 736	27G .0303(c) Facility and Grounds Maintenance	V 736		

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V 736	<p>Continued From page 2</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive, and orderly manner. The findings are:</p> <p>Observation on 8/1/23 of the facility at approximately 9:40 am revealed: -Kitchen area-A rectangle tile from the floor was missing in front of the pantry door. -Client #1 and client #4's shared bedroom-It had several long scratches on the floor approximately 2 feet long. The linoleum was coming up from the floor. There were peeling paint throughout the entire wall. -Client #3's bedroom-There was a hole in the wall behind the door approximately the size of a fifty-cent piece. The linoleum was coming up from the floor. There were peeling paint throughout the entire wall. -The Bathroom- The door underneath the handle had a crack approximately 3 inches long. The linoleum was coming up from the floor.</p> <p>Interview on 8/1/23 with the Director/Qualified Professional revealed: -"I have a hard time getting maintenance done in the facility due to the landlord taking their time fixing things in the home." -The new landlord will be renovating the entire house in the next few months. -He confirmed the facility was not maintained in a safe, clean, attractive, and orderly manner.</p>	V 736		