

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL047-158</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/07/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CANYON HILLS TREATMENT FACILITY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>769 ABERDEEN ROAD RAEFORD, NC 28376</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on August 7, 2023. The complaint was unsubstantiated (intake #NC00205283). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for 24 and currently was a census of 21, The survey sample consisted of audits of 4 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive, and orderly manner. The findings are:</p> <p>Observation on 8/7/23 at about 1:45 pm of the facility's "Side A" revealed: -Common Area- The door frame around the staff's closet had paint peeling off. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Room #1- Door to room was missing. -Section of paint was peeled off on wall next to entrance. -Floor was stained/scratched and looked dirty</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <p>throughout the room.</p> <ul style="list-style-type: none"> <li>-There were unfinished patch-up work inside the closets.</li> <li>-There were scratches on the wall.</li> </ul> <p>-Room #2-Paint was peeling off on wall by the window.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Room #3-There were unfinished patch-up work on the walls.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Room #4-There was a section of paint that had been peeled off from wall inside the closet.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Bathroom A-There was a softball size hole on wall behind the door.</p> <ul style="list-style-type: none"> <li>-There were unfinished patch-up work on the walls.</li> <li>-Door frame was broken and missing sections.</li> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> </ul> <p>-Bathroom B- Flooring was missing 12 Linoleum tiles.</p> <ul style="list-style-type: none"> <li>-Floor was stained/scratched and looked dirty throughout the room.</li> <li>-Door frame was missing.</li> <li>-Faucet was lose.</li> </ul> <p>-Room #5-Floor was stained/scratch and looked dirty throughout the room.</p> <p>-Room #6-There were unfinished patch-up work</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>on the walls. -There were scratches on the walls. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Bathroom C-There was a crack about six inches long inside the shower stall wall. -Floor was stained/scratched and looked dirty throughout the room. -Panel was coming off on wall behind the door.</p> <p>-Room #7-Bed frame was missing and being repaired by the front lobby area. Mattress was on the floor. -Shelve furniture had the next to last bottom shelve broken in the front and missing a section. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Room #8-There were scratches and paint peeled off on wall by the lightswitch . -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Room #9-There were unfinished patch-up work on wall by the window. -Floor was stained/scratched and looked dirty throughout the room.</p> <p>-Hallway to Rooms-There was a large section of unfinished patch-up work on the wall at beginning of hallway. -Floor was stained/scratch and looked dirty throughout the room.</p> <p>Observation on 8/7/23 at about 2:15 pm of the facility's "Side B" revealed: -Observation was limited due to facility dealing with active cases of COVID-19. Kids identified as</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>COVID positive were being isolated on "Side B" section of the facility. Surveyor was only able to observe Common Area and Play Area.</p> <p>-Common Area-There were unfinished patch-up work on the walls entering the Hallway to the rooms. -Floor was stained/scratch and looked dirty throughout the room. -Desk/Tables had corners broken and missing sections.</p> <p>Interview on 8/7/23 with the Program Director revealed: -Facility would be moving to a new building in the near future as highway in front would be expanding from a two lane to a four lane highway. -Facility was mainly focusing on replacing the most essential things at the time. -Clients at the facility liked to move their beds around the room which created scratches on the floor. -Person who buffed the floor would create a stained coat on the edges by wall which was hard to remove later. -Room that was missing it's door was because they had ordered a replacing door, but it was not the right measures when it arrived. -Facility was constantly having to patch-up the walls as the clients punched them or stripped the paint off. -She acknowledged the facility was not maintained in a safe, clean, attractive, and orderly manner</p>	V 736		