

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL055093	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/13/2023
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NAME OF PROVIDER OR SUPPLIER
PATRIOT LANE

STREET ADDRESS, CITY, STATE, ZIP CODE
**1252 GEORGETOWN ROAD
LINCOLNTON, NC 28092**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on July 13, 2023. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 3 current clients.	V 000	V 108 Staff #2 has no documentation of CPR/First Aid. Upon further research it was found invoices were not paid as far back as March 2023. new Business Manager submitted invoices for payment on 7/31/23 to Cleveland Community College. Also moving forward the RHA Unit in Charlotte is contacting the company they have used for 20 years and cards are sent immediately and electronically. Gastonia Unit will be looking at setting up account with this other company as well.	
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.	V 108		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Mary E. Costner Administrator

TITLE

(X6) DATE

8/1/23

STATE FORM

8899

QBMW11

DHSR - Mental Health

If continuation sheet 1 of 3

AUG 04 2023

Lic. & Cert. Section

Division of Health Service Regulation

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V 108	<p>Continued From page 1</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure at least one staff was available in the facility who was trained in First Aid and Cardiopulmonary Resuscitation (CPR) affecting 1 of 3 audited staff (Staff #2). The findings are:</p> <p>Review on 7/11/23 of Staff #2's record revealed: -Hired 4/6/20; -Employed as a Direct Support Professional; -No documentation of training in First Aid and CPR.</p> <p>Interview on 7/12/23 with staff #2 revealed: -Worked second shift (3pm-11pm) alone; -Does not have documentation of completing training in First Aid and CPR.</p> <p>Interview on 7/11/23 with the Administrator revealed: -Confirmed no documentation of First Aid and CPR training for Staff #2, but believed he had the training.</p>	V 108	<p>V 131</p> <p>Record review of staff # 2 facility failed to access Health Care Registry prior to offer of employment. upon further reviewing Human Resources Manager explained it was run through Hire Right which is the company used prior, Health Care Sanctions and Nurses Aide Registry were both included on date of 4/2/20 please see Attached. RHA Now uses Accurate</p>	
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL</p>	V 131	<p>Background Checks and Health Care Registry is separate.</p>	

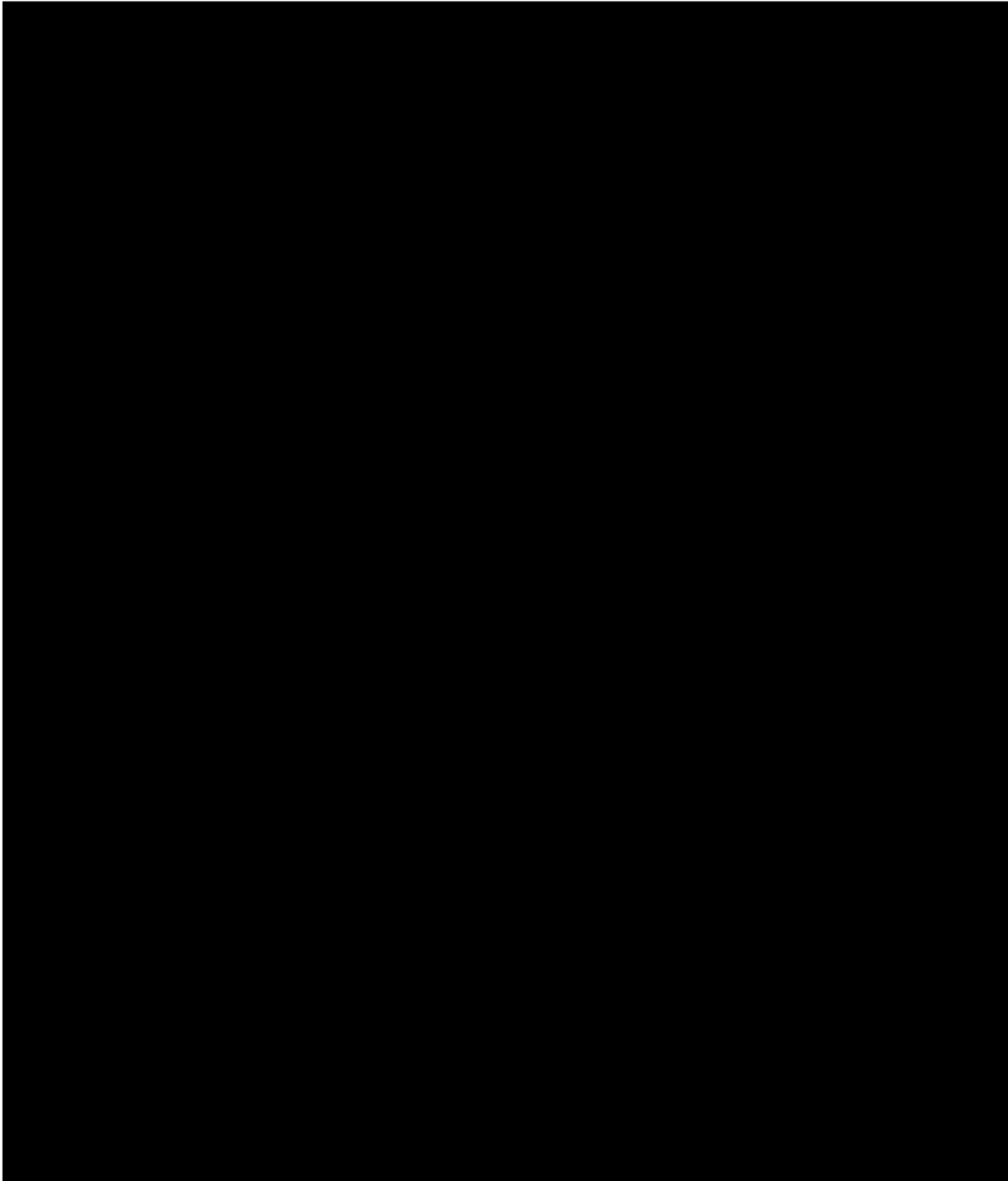
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V 131	<p>Continued From page 2</p> <p>REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to access the Health Care Personnel Registry and document the findings prior to an offer of employment affecting 1 of 3 audited staff (Staff #2). The findings are:</p> <p>Review on 7/11/23 of Staff #2's record revealed: -Hired 4/6/20; -Employed as a Direct Support Professional; -HCPR completed 9/30/20.</p> <p>Interview on 7/11/23 with the Administrator revealed: -Did not know why the HCPR review was completed late; -The HCPR review was generally completed prior to hire.</p>	V 131		

HIRE RIGHT™



Adjudication Results Summary

RHA Health Services, LLC - Standard Adjudication (GL-RHA001-001) v1

Alert	Product	Status	Result
▶	Employment	Completed	Meets Company Standards
▶	Widescreen Plus National Criminal Search	Completed	Meets Company Standards
▶	Health Care Sanctions - All	Completed	Meets Company Standards
▶	Court Records	Completed	Meets Company Standards
▶	National Sex Offender Registry	Completed	Meets Company Standards
▶	Nurse Aide Registry	Completed	Meets Company Standards
▶	Education	Completed	Meets Company Standards
▶	SS Trace/Credit	Completed	Meets Company Standards
▶	MVR	Completed	Meets Company Standards

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▶	Education	Completed	Meets Company Standards
▶	SS Trace/Credit	Completed	Meets Company Standards
▶	MVR	Completed	Meets Company Standards

Health Care Sanctions - All

Adjudication details

Health Care Sanctions - All - Meets Company Standards

 Health Care Sanctions - All - Data Not Found

Health Care Sanctions - All

Result:

Complete - Data Not Found ¹

Time Completed: Apr 2, 2020 10:09 AM PDT

HireRight Comments: Apr 2, 2020 10:09 AM PDT - This tip/lead search of HireRight's Health Care Sanctions (All) first searches an aggregated database for possible matches, then conducts an additional primary source search if a possible match is identified. The database searched includes records from the HHS OIG-LEIE, the US GSA SAM, which includes the EPLS, DEA, FDA, OFAC, SDN, Tricare and other federal sources and boards or agencies that publish opt-out, exclusion, sanction, restriction, debarment, disqualification or discipline information including state Medicaid exclusion lists: AL - AL Suspended Providers, AZ - Excluded Providers, AR - Department of Human Services Excluded Provider List, AK - AK Excluded Provider List, CA - Medi-Cal Suspended and Ineligible Provider List, CT - Administrative Actions List, D.C. - Excluded Parties List, FL - Sanction and Terminated Providers, GA - GA List of Excluded Individuals/Entities, HI - Providers Exclusion/Reinstatement List, IA - Medicaid Provider Sanctions List, ID - Medicaid Provider Exclusion List, IL - Provider Sanctions Search, KS - Terminated Provider List, KY - Medicaid Program Terminated and Excluded Provider List, LA - Adverse Action List Search, MD - MMA Providers & Other Entities Sanctioned List, MA - List of Suspended or Excluded MassHealth Providers, ME - MaineCare Exclusion List, MI - List of Sanctioned Providers, MN - MHCP Exclusion Lists, MS - Sanctioned Provider List, MO - Medicaid Terminations, MT - Excluded or Terminated MT Medicaid Providers, NE - Excluded Provider List, NV - Exclusions/Sanctions, NJ - Disqualified Providers, NY - NYS Medicaid Exclusion List, NC - State Excluded Provider List, ND - Provider Exclusion List, OH - Medicaid Provider Exclusion and Suspension List, PA - Mediceck List, SC - Excluded Providers, TN - Terminated Provider List, TX - OIG Exclusion List, UT - List of Administratively Debarred Parties, WA - Provider Termination and Exclusion List, WV - Medicaid Provider Sanctioned/Exclusion, WY - Exclusion List

National Sex Offender Registry

Adjudication details

National Sex Offender Registry - Meets Company Standards

National Sex Offender Registry - Not in Registry

National Sex Offender Registry

Result:

Not in Registry ¹

Time Completed: Apr 2, 2020 10:09 AM PDT

HireRight Comments: Apr 2, 2020 10:09 AM PDT - National Sex Offender Registry search performed through the United States Department of Justice.

Nurse Aide Registry

Adjudication details

Nurse Aide Registry - Meets Company Standards

🚩 Nurse Aid Registry - Complete - Not in Registry

Nurse Aide Registry

Result:

Complete - Not in Registry ¹

Time Completed: Apr 16, 2020 9:06 AM PDT

Location: NC, LINCOLN, USA

HireRight Comments: Apr 14, 2020 4:38 AM PDT - PR - 32779 - Note: Searched NC nurse aide registry website, no records found under name and SSN provided.

Apr 14, 2020 4:38 AM PDT - PR - 32779 - Note: HireRight has supplied the source with all the information provided to us; unfortunately the source was still unable to locate any applicable records. Unable to verify. {uns}



August 1, 2023

[REDACTED]

Facility Compliance Consultant II

Mental Health Licensure & Certification Section

Dear [REDACTED]

Please find the attached plan of correction for the standard deficiencies cited in your recent annual survey completed July 13, 2023, of Patriot Lane, located at 1252 Georgetown Road, Lincolnton NC 28092, MHL #055-093. We thank you for your continued dedication to quality services. Please do not hesitate to contact me if you have any further questions regarding the plan of correction.

Regards,

[REDACTED]

M

A

RHA Health Services, LLC

1564-D Union Road

Gastonia NC 28054

In every face, a possibility.