

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>mhl-059036</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/27/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>NEBO SUPERVISED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2121 OLD HWY #10 EAST NEBO, NC 28761</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on July 27, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>The facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills quarterly for each shift. The findings are:</p> <p>Interview on 7/26/23 with the Director of Operations revealed:</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>-There were 2 staff for the facility. -They work 24 hour shifts and alternated 3 days on and 2 days off.</p> <p>Review on 7/27/23 of the fire and disaster drills from July 2022 through June 2023 revealed: -1 fire drill missing for each of the 4 quarters. -1 disaster drill missing for each of the 4 quarters.</p> <p>Interview on 7/27/23 with the Director of Operations and the Human Resources Director revealed: -They were not aware fire and disaster drills needed to be conducted quarterly for each shift. -They would ensure this was corrected to reflect drills were completed per the rule.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>(A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review the facility failed to administer medications as ordered and maintain a current MAR for one of three clients audited (Client #3). The findings are:</p> <p>Review on 7/27/23 of Client #3's record revealed: -Admitted 10/1/91. -Diagnoses of Moderate Intellectual Developmental Disability, Chronic Kidney Disease Stage IV, Mood Disorder, Vitamin D Deficiency, Major Depressive Disorder, Multiple Myeloma, Hypertension, Hyperlipidemia, and Bell's Palsy.</p> <p>Observation on 7/26/23 at 3:49 p.m. of Client #3's medications revealed: -Cetirizine (antihistamine) 10 milligrams (mg) - 1 tablet every night at bedtime - dispensed 7/6/23.</p> <p>Review on 7/27/23 of a physician's order for Client #3 dated 6/5/23 revealed:</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>-Claritin 10 mg - 1 tablet every day.</p> <p>Review on 7/27/23 of Client #3's MARs for 5/1/23 through 7/27/23 revealed:</p> <p>-Cetirizine 10 mg - 1 tablet every night at bedtime - was not initialed to indicate it had been given from 7/1/23 through 7/27/23.</p> <p>Interview and observation on 7/26/23 at 3:51 p.m. with Client #3 revealed:</p> <p>-He sat at the kitchen table waiting for surveyor to conduct an interview with him.</p> <p>-Without any questioning about his Cetirizine he stated "...I been sneezing too; I don't feel good."</p> <p>Interview on 7/26/23 with Staff #1 revealed:</p> <p>-She hadn't given Client #3's Cetirizine this month because Staff #2 hadn't given it; "She was just following her (Staff #2's) lead."</p> <p>Interview on 7/27/23 with Staff #2 revealed:</p> <p>-Client #3 was taken off Loratadine and put on Cetirizine and it should have been in this cycle re-fill from what she understood.</p> <p>-Notified her the Cetirizine was dispensed 7/6/23.</p> <p>-"Don't really have an answer for that. I don't know what happened."</p> <p>Interview on 7/27/23 with the Registered Nurse/Qualified Professional revealed:</p> <p>-She was responsible for the medication management for all clients in the facility.</p> <p>-"I don't know what happened with [Client #3's] Cetirizine order...don't know why no one signed [the MAR] for it."</p>	V 118		