

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL079-145	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/19/2023
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NAME OF PROVIDER OR SUPPLIER UNIQUE SOULS	STREET ADDRESS, CITY, STATE, ZIP CODE 104 THE BOULEVARD EDEN, NC 27288
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on July 19, 2023. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.	V 108	<i>DHSR - Mental Health</i> <i>AUG 3 2023</i> <i>Lic. & Cert. Section</i>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Akasha Johnson MHA, CP

7-27-23

Division of Health Service Regulation

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V 108	<p>Continued From page 1</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure 1 of 3 audited staff (staff #2) was trained on client right's and confidentiality. The findings are:</p> <p>Review on 7/19/23 of staff #2's record revealed: -A hire date of 8/3/18 -A job description of Paraprofessional -No documentation of training on client rights -No documentation of training on confidentiality</p> <p>Interview on 7/19/23 with the Qualified Professional revealed: -Was not sure why staff #2's trainings were not in the record</p> <p>Interview on 7/18/23 with the Licensee revealed: -She was responsible for ensuring all staff had the required trainings. -Would ensure staff #2 had trainings on client rights and confidentiality</p>	V 108		

Plan of Correction

V 108 NOT MET

Measures to correct- AFL Provider located staff trainings, which are attached. Provider and all staff will be renewing trainings on 7/29/23.

Measures to prevent- Provider will arrange to have all staff trainings and documents in locked cabinet at the AFL Home.

Who will monitor & how often- CANC QP and AFL Provider, will monitor staff trainings and documentation in AFL Home. Monitoring will take place once a month, during monthly visits.

Date of completion- July 29th 2023



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Therapeutic Alternatives, Inc.

Presents this certificate to

L e r i t a H o c k a d a y

For completing the competencies in

HIPAA

Amada of Mrs. Jennie Coard. 7-31-2022

Signature of Instructor

Date





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people • resources • outcomes

Certificate of Achievement

Therapeutic Alternatives, Inc.

Presents this certificate to

Lerita Hockaday

For completing the competencies in

Clients Rights and Confidentiality

Manda Jones
Service Lead.

7-31-2022

Signature of Instructor

Date

