

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-332	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/14/2023
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NAME OF PROVIDER OR SUPPLIER FREEDOM	STREET ADDRESS, CITY, STATE, ZIP CODE 1089 X RAY DRIVE GASTONIA, NC 28054
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 6-14-23. The complaint was unsubstantiated (#NC00201516). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC Nonhospital Medical Detox for Individuals Who are Substance Abusers and 10A NCAC 27G Outpatient Detoxification for Substance Abusers.</p> <p>This facility is licensed for thirty and currently has a census of twenty-one. The survey sample consisted of audits of three current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure that fire and disaster drills</p>	V 114	<div data-bbox="1052 1560 1336 1696" style="border: 2px solid red; padding: 5px; text-align: center; color: red;"> <p>RECEIVED BY MHL & C 7/11/2023</p> </div>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>were performed at least quarterly on each shift. The findings are:</p> <p>Review on 6-14-23 of disaster drills for July 2022 through June 2023 revealed:</p> <ul style="list-style-type: none"> -No disaster drills completed for the third or fourth quarter on 2022. -No disaster drills completed for the first quarter of 2023. -One first shift disaster drill completed on 4-13-23. <p>Interview on 6-14-23 with Staff #1 revealed:</p> <ul style="list-style-type: none"> -She had been there one month and had never completed a disaster drill. <p>Interview on 6-14-23 with the Director revealed:</p> <ul style="list-style-type: none"> -The shifts were: 1st shift 7am-3pm, 3pm-11pm, ans 11pm,-7am. -She was unaware that the disaster drills needed to be conducted on each shift quarterly. -She would ensure that going forward all drills would be conducted according to the rule. 	V 114		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by:</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>Based on observation and interviews, the facility failed to ensure that the hot water temperature was between 100 degrees and 116 degrees in areas where clients had access to hot water. The findings are:</p> <p>Observation on 6-12-23 of the sink in the men's common area revealed: -Hot water was 129 degrees.</p> <p>Review on 6-14-23 of facility incident reports revealed: -No incidents of clients harmed due to the hot water being to high.</p> <p>Interview on 6-12-23 with Client #1 revealed: -He had no issues with the hot water.</p> <p>Interview on 6-12-23 with the Maintenance Director revealed: -He would adjust the hot water immediately. -The clients would sometimes turn the water temperature up. -The would put a lock on the water heater to ensure the clients could not adjust the water temperature on their own.</p>	V 752		

Action Plan

27G .0207 Emergency Plans and Supplies

10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES

- (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.
- (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.
- (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.
- (d) Each facility shall have basic first-aid supplies accessible for use.

27G .0304(b)(4) Hot Water Temperatures

10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT

- (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.
 - (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.
- This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure that the hot water temperature was between 100 degrees and 116 degrees in areas where clients had access to hot water. The findings are:
- Observation on 6-12-23 of the sink in the men's common area revealed:
- Hot water was 129 degrees.

27G .0207 Emergency Plans and Supplies

Disaster Drills have been scheduled for the rest of the year. The drills will be discussed at all staff meetings, and improvement opportunities will be shared via email and TEAMS communications.

Disaster Drills will be conducted on all shifts in the future and conducted with the assistance of our Facilities Maintenance Director and Executive Director.

This action item is ongoing. However, it has already been scheduled and placed on everyone's calendars for the remainder of the year.

27G .0304(b)(4) Hot Water Temperatures

The men's common area sink temperature was adjusted in real-time on the day of our survey. Facilities Maintenance Director will continue monitoring water temperatures to ensure they remain between 100 and 116 degrees. A lock will be placed on the cabinet to prevent others from accessing the water heater.

The temperature has already been adjusted. A lock will be installed on the cabinet by EOBD on June 30, 2023.