

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-643	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/28/2023
NAME OF PROVIDER OR SUPPLIER HEALING TRANSITIONS WOMEN'S FACILITY		STREET ADDRESS, CITY, STATE, ZIP CODE 3304 GLEN ROYAL ROAD RALEIGH, NC 27603		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 6/28/23. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .3200 Social Setting Detoxification for Substance Abuse The facility is licensed for 10 and currently had a census of 4. The audit sample consisted of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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7/14/23

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure one of three audited clients MAR was current and physicians orders present. The findings are:</p> <p>Review on 6/28/23 of client #1's record revealed: -Admission date of 6/27/23 -Diagnoses of Opioid Dependency, Depression and Anxiety.</p> <p>Review on 6/28/23 of client #1's medications list revealed: -Divalproex (mood) 500 mg- once a day -Divalproex Sodium 250 mg -PM -Amoxicillin (antibiotic) 125 mg-twice a day -Lurasidone (schizophrenia) 20 mg- once a day -Meloxicam (anti-inflammatory) 7.5mg- once a day -Desvenlafaxine (depression) 100 mg- once a day -Desvenlafaxine- 50 mg- Once a day -Cefdinir (antibiotic)- 300 mg- twice a day -Hydrochlorothiazide (blood pressure) 12.5 mg- once a day -Hydrochlorothiazide- 25 mg- once a day</p> <p>Review of client #1's medications present that</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>were not documented on the medication sheet revealed:</p> <ul style="list-style-type: none"> -A pack of pills with no box or label. -Spiriva inhaler with no box or label. <p>Review on 6/28/23 of client #1's MAR revealed:</p> <p>6/27/23- AM Divalproex 500 mg</p> <p>6/27/23- PM Divalproex 500 mg, Desvenlafaxine 100 mg</p> <p>6/28/23- AM Amoxicillin 125 mg, Desvenlafaxine 100 mg</p> <p>Interview on 6/28/23 client #1 stated:</p> <ul style="list-style-type: none"> -Brought medications into the program with her. -Staff locked the medications when she arrived. -Currently only taking the Divalproex 500 mg twice a day and the Desvenlafaxine 100 mg. -Took Amoxicillin for a sinus infection. -Only took the hydrochlorothiazide when her blood pressure was high, did not take it today as her blood pressure was low. -Kept the old medications in case she ran out and couldn't get refills. -Did not have orders for medications with her. <p>Interview on 6/28/23 the Director of Detox Services stated:</p> <ul style="list-style-type: none"> -When a client is admitted and have prescription medications they are documented and stored. -Clients' medications would be logged in their chart. -Did not see physician's orders, they just made sure the medications had the labels on them. -The medications are then locked in a secure cabinet. -The client is to request their medications or staff would remind them. -They typically do not have clients with lots of medications. -Client #1 had more than the usual medications 	V 118	<p>Healing Transitions' Detox Medication Policies & Procedures have been updated to include:</p> <ol style="list-style-type: none"> 1.) Staff will document with an "R" on the medication log to indicated refusal to self-administer medications at the prescribed date/time. 2.) Staff will include what each medication is prescribed for on the medication log. 3.) Prescribed inhalers will be logged in the medication log, but may be kept on the client's person/in their property. When done so, this will be indicated on the log. <p>Additionally, inhaler must be in the box with the prescription label attached. When no box is available, staff must verify the prescription via the dispensing pharmacy or prescribing physician.</p> <p>The updated policy is effective as of July 10, 2023.</p> <p>Training on the updated policies & procedures will be provided for all staff on July 13, 2023 and July 19, 2023.</p> <p>Per our current Policies & Procedures, medications without complete prescription information are not permitted. This medication error has been addressed with staff on duty and an individual medication training was conducted by Recovery Engagement Specialist III.</p> <p>All supervisory staff (Detox Coordinator, Recovery Engagement Administrator, Recovery Engagement Specialist II & III) perform daily file audits and weekly medication audits. An audit form was created and implemented as of July 10, 2023 to ensure consistency and accuracy. Completed audit forms are then scanned into a secured folder, which is reviewed weekly by the Director of Detox Services.</p>	

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V 118	Continued From page 3 for their program. -Staff should have been more clear with client #1 of what she was actually taken in comparison to what all medications she had with her. -Will look into a system to better document the client medications and administering of them. -Will request the orders for the medications or confirm with the pharmacy.	V 118	Healing Transitions has been granted a waiver to Rule 10A NCAC 27G.0209 by the NC Department of Health and Human Services. This wavier allows clients to self-administer their own medications without authorization in writing by the client's physician. We are including the notification of approval as a secondary document with this corrective action plan.		