

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-276	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/07/2023
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NAME OF PROVIDER OR SUPPLIER PAUL'S LOVING CARE, INC II	STREET ADDRESS, CITY, STATE, ZIP CODE 322/324 WALKER AVENUE GRAHAM, NC 27253
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on June 7, 2023. The complaint was unsubstantiated (intake #NC00202167). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients and 1 deceased client.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118		

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DHSR-MH Licensure Sect

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Handwritten Signature]

TITLE

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(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on interview, observation and record review the facility failed to maintain a current/accurate MAR with medications recorded immediately after administration, affecting 2 of 3 audited current clients (#2 and #3). The findings are:</p> <p>Review on 6/6/23 of client #2's record revealed: -Admission date of 6/6/22. -Diagnoses of Schizophrenia; Intellectual or Developmental Disability- Mild.</p> <p>Review on 6/6/23 of client #2's physician's orders revealed: Order dated 5/8/23: -Amoxicillin-Clavulanate 875-125 milligram (mg)- One tablet every 12 hours. Order dated 5/2/23: -Depakote 125 mg- Take four capsules twice a day.</p> <p>Observation on 6/6/23 of client #2's medications revealed: -Amoxicillin was not available. -Depakote 125 mg was available.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 6/6/23 of client #2's MARs for April 2023 through June 2023 revealed staff had not initialed their names on medications as given on the following dates: May 2023: -Amoxicillin-Clavulanate 875-125 mg- Medication's name was not listed on the MAR. June 2023: -Depakote 125 mg- Medication's name was not listed on the MAR. Staff did not initialed their names from 6/1-6/5 @ 8am and 8pm, 6/6 @ 8am.</p> <p>Review on 6/6/23 of www.webmd.com revealed: -Amoxicillin was an antibiotic. -Depakote was used to treat seizures and mood disorders.</p> <p>Review on 6/6/23 of client #3's record revealed: -Admission date of 1/25/23. -Diagnoses of Major Depressive Disorder, Moderate; Generalized Anxiety Disorder; Schizophrenia, Undifferentiated.</p> <p>Review on 6/7/23 of client #3's physician orders revealed: Orders dated 3/10/23: -Quetiapine 400 mg- Take one tablet at night. -Olanzapine 10 mg- Dissolve one tablet on tongue every night at bedtime. Order dated 5/5/23: -Gabapentin 300 mg- Take one capsule three times a day. Order dated 5/18/23: -Oxycodone 5-325 mg- Take one tablet every 4 hours as needed for severe pain. Orders dated 6/2/23: -Amoxicillin-Clavulanate 875-125 mg- Take one tablet twice a day for 10 days. -Tramadol 50 mg- Take one tablet every 8</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>hours as needed for up to 5 days.</p> <p>Observation on 6/6/23 of client #3's medications revealed: -Quetiapine 400 mg was available. -Olanzapine 10 mg was available. -Gabapentin 300 mg was available. -Oxycodone 5-325 mg-was not available. -Amoxicillin-Clavulanate 875-125 mg was available. Medication pack popped accordingly. -Tramadol 50 mg was available. Medication pack popped accordingly.</p> <p>Review on 6/6/23 of client #3's MARs for April 2023 through June 2023 revealed staff had not initialed their names on medications as given on the following dates: May 2023: -Oxycodone 5-325 mg- It was not listed on the MAR. Only listed at the controlled substance count record. Labeled 5/18/23. June 2023: -Quetiapine 400 mg- 6/1-6/5. -Olanzapine 10 mg- 6/1-6/5. -Gabapentin 300 mg- 6/1-6/5. -Amoxicillin-Clavulanate 875-125 mg- 6/2-6/5. -Tramadol 50 mg- 6/2-6/5.</p> <p>Review on 6/7/23 of www.webmd.com revealed: -Oxycodone- used as a pain killer. -Quetiapine- Used to treat psychosis. -Olanzapine- Used to treat Schizophrenia. -Gabapentin- Used as an anticonvulsant and nerve pain medication -Amoxicillin-Clavulanate- Used as an antibiotic. Tramadol- Used as a pain killer.</p> <p>Interview on 6/6/23 with staff #4 revealed: -Client #2 had been recently suffering from</p>	V 118		

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V 118	Continued From page 4 seizures and was placed on medication to treat them. -Weekend staff may had omitted writing the Depakote on the June's MAR. -Client #2 had been given antibiotics last month. -He was on antibiotics for several days. -Medication was given until it ran out, which was the amount of time that he needed to take them. -She did not know why the Amoxicillin was not written down on the May's MAR and staff did not record them when they were given. Client #3 had recent dental work. Had to take an antibiotic and pain medication after his procedure. Medication is being given to him. -She was not aware that the weekend staff had not marked some of the medications for client #3.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to be maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 6/6/23 of the facility's "females" bathroom at approximately 4:30 pm revealed: -The door was stained/dirty both on the inside	V 736		

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V 736	<p>Continued From page 5</p> <p>panels as well as the outside. -The curtain shower was dirty/stained with black dots on the bottom half portion of the curtain.</p> <p>Observation on 6/6/23 of client #2's bedroom revealed: -One of the panels from the windows was cracked.</p> <p>Interview on 6/7/23 with the Owner) revealed: -Regarding window panel: She was aware that one of client #2's glass panels from the window was broken. Facility was in the process of having it replaced. She had been informed that the glass was on back order. -Regarding the shower curtain: She was not aware that the curtain was dirty/stained and needed to be changed.</p>	V 736		