DEPART	MENT OF HEALTH	AND HUMAN SERVICES				APPROVED
CENTER	RS FOR MEDICARE	& MEDICAID SERVICES			<u>OMB NO</u>	. 0938-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ´	TIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		34G281	B. WING_		R 06/23/2023	
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE		
VOCA-GREENWOOD GROUP HOME				105 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
W 000	INITIAL COMMENT	rs	W 0	00		
{W 229}	A revisit was conducted deficiencies cited of deficiencies were in remains out of com INDIVIDUAL PROCECFR(s): 483.440(c) The objectives of the must be stated sep behavioral outcome This STANDARD is Based on record refacility failed to ensifor 1 of 3 audit clier single behavioral out come facility failed to ensifor 1 of 3 audit clier single behavioral out come for 1 of 3 audit clier single behavioral out A. Review on 4/17/2 Program Plan (IPP) objective, "[Client # Fish Oil and the put than 3 verbal promp consecutive months did not identify a sir B. Review on 4/17/2 4/14/22 revealed the state her medicatio with no more than 2 accuracy for 12 cor review of the plan in a back to the kitchen consecutive months a secutive months a secutive months a secutive months a securacy for 12 cor review of the plan in the plan	ucted on 6/23/23 for n 4/17 - 4/28/23. Four ot corrected. The facility pliance. GRAM PLAN h(4)(i) ne individual program plan arately, in terms of a single	{W 22			
		23 of client #4's IPP dated e objective, "[Client #4] will				

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

PRINTED: 06/23/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

		AND HUMAN SERVICES			FORM	06/23/2023 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		34G281	B. WING _			R 23/2023
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	-	
VOCA-G	REENWOOD GROUP	НОМЕ		105 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROF DEFICIENCY)) BE	(X5) COMPLETION DATE
{W 229} {W 255}	gather items neede complete the task v 75% accuracy for 1 objective statement behavioral outcome During an interview Manager and Area objective statement single behavioral ou During a follow-up s client #1's IPP date following objective behavior outcome: "[Client #1] will state medications and the is being prescribed with 80% accuracy "[Client #1] will assi measuring and pour prompt and 90% ac months." "[Client #1] will lear their value with 1 v accuracy for 12 cor Interview on 6/23/2 objective statement outcome. PROGRAM MONIT CFR(s): 483.440(f) The individual prog	e the name of 2 of her e reason why the medication with 2 verbal prompts or less 2 consecutive months." The t did not identify a single e. Y on 4/18/23 with the Program Supervisor acknowledged the ts were not written with a utcome. survey on 6/23/23, review of ed 3/16/23 revealed the were written without a single e the name of 2 of her e reason why the medication with 2 verbal prompts or less for 12 consecutive months." ist with meal prep by tring ingredients with 1 verbal ccuracy by 12 consecutive n to identify coins/bills and verbal prompt or less with 80% nsecutive months." 3 with the QIDP confirmed the ts did not identify a single FORING & CHANGE	{W 228	!9}		

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	-	AND HUMAN SERVICES				FORM	APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ´		LE CONSTRUCTION	(X3) DATE	E SURVEY
		IDENTIFICATION NONDER.	A. BUILD	ING	3	COMPLETED	
		34G281	B. WING			06/2	23/2023
NAME OF I	PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE		
VOCA-G	REENWOOD GROUP	HOME			105 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
{W 255}	professional and rebut not limited to sit successfully comple- identified in the indi This STANDARD is Based on record ref facility failed to ensu- Plan (IPP) for was re- clients (#3 and #5) identified objectives A. Review on 4/17/2 4/14/22 revealed are brush all four quadr with 80% accuracy (implemented 1/1/2 progress notes for features) 02/22 - 95% 03/22 - 95% 03/22 - 95% 03/22 - 95% 06/22 - 95% 06/22 - 95% 06/22 - 95% 08/22 - 95% 08/22 - 95% 08/22 - 95% 09/22 - 100% 10/22 - 100% 11/22 - 100% 11/23 - 100% 01/23 - 100% 01/23 - 100% 01/23 - 100%	vised as necessary, including, tuations in which the client has eted an objective or objectives vidual program plan. s not met as evidenced by: eviews and interview, the ure the Individual Program revised after 2 of 3 audit had successfully completed s. The findings are: 23 of client #3's IPP dated n objective to allow staff to rants with physical assistance for 12 consecutive months 2). Additional review of the objective indicated the ad the objective with physical	{W 2	55}			

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	-	AND HUMAN SERVICES & MEDICAID SERVICES				FORM	APPROVED . 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MUL	TIPL	LE CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN C	F CORRECTION	IDENTIFICATION NUMBER:	A. BUILD	ING		COMPLETED	
		34G281	B. WING			R / 23/2023	
NAME OF PROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE	· ·		
VOCA-G	REENWOOD GROUP	НОМЕ			105 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID		TEMENT OF DEFICIENCIES	ID		PROVIDER'S PLAN OF CORRECTI		(X5)
PREFIX TAG		/ MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFI TAG	X	(EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)		COMPLETION DATE
{W 255}	Continued From pa	ge 3	{W 2	55}			
	several months.			,			
	2/21/22 revealed ar episodes of physica consecutive months progress notes for t client had zero epis	23 of client #4's IPP dated n objective to exhibit 1 or fewer al aggression per month for 12 s. Additional review of the objective indicated the odes of physical aggression I - September 2022.					
		3 with the Site Supervisor (SS) ot seen client #4 have any rs.					
	(PM) and Site Supe	3 with the Program Manager ervisor (AS) confirmed the should be reviewed to ins necessary.					
	client #3's IPP date continues to train of brush all four quadr with 80% accuracy	survey on 6/23/23, review of d 5/23/23 revealed client #3 n the objective to allow staff to rants with physical assistance for 12 consecutive months y implemented 1/1/22.					
	Behavior Support P 5/24/22 revealed ar inappropriate toiletin Review of the BSP	n 6/23/23 of client #5's lans (BSP) dated 8/3/21 and n objective to address ng for 12 consecutive months. progress notes from October 23 revealed no inappropriate noted.					
	client #3 continued objective although i Additional interview	3 with the QIDP confirmed to train on the toothbrushing t has already been completed. indicated documentation may ning client #5's inappropriate					

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		AND HUMAN SERVICES				FORM	: 06/23/2023 APPROVED . 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '		E CONSTRUCTION	(X3) DAT CON	E SURVEY IPLETED
	34G281 B. WING			R / 23/2023			
NAME OF I	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE		
VOCA-G	REENWOOD GROUP	НОМЕ			05 GREENWOOD CIRCLE MITHFIELD, NC 27577		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRC DEFICIENCY)	D BE	(X5) COMPLETION DATE
{W 255}		ge 4	{W 2	55}			
{W 257}	toileting behavior. PROGRAM MONIT CFR(s): 483.440(f)(ORING & CHANGE (1)(iii)	{W 2	57}			
	least by the qualifier professional and re- but not limited to sit failing to progress to after reasonable eff This STANDARD is Based on record re- facility failed to ensu Plan (IPP) for 1 of 3 after the client failed identified objectives A. Review on 4/17/ 1/12/22 revealed of her placement at th prompts with hand for 12 consecutive r quadrants with no n with hand-over-han consecutive months Fish Oil and the pur than 3 verbal promp consecutive months progress notes for t	23 of client #2's IPP dated ojectives to learn how to set up e dining table with 2 verbal over-hand with 80% accuracy months, to brush all four nore than 2 verbal prompts d with 80% accuracy for 12 s and to state her medication rpose of taking it with no more ots with 80% accuracy for 12 s. Additional review of the objectives noted the client d the objective with verbal					

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		AND HUMAN SERVICES				FORM	: 06/23/2023 APPROVED . 0938-0391	
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		34G281	B. WING	;		R 06/23/2023		
NAME OF	PROVIDER OR SUPPLIER			Ş	STREET ADDRESS, CITY, STATE, ZIP CODE			
VOCA-G	REENWOOD GROUP	НОМЕ			105 GREENWOOD CIRCLE SMITHFIELD, NC 27577			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE	
{W 257}	4/13/22 revealed an of her medication a no more than 2 ver accuracy for 12 cor review of progress indicated the client		{W 2	57}	}			

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		AND HUMAN SERVICES				FORM	: 06/23/2023 APPROVED . 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	ì í		LE CONSTRUCTION	(X3) DAT CON	E SURVEY IPLETED
		34G281	B. WING	i			R / 23/2023
NAME OF	PROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE		
VOCA-G	REENWOOD GROUP	НОМЕ			05 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
{W 257}	Continued From pa	ge 6	{W 2	57}			
	2/21/22 revealed of needed to brush he with 3 verbal promp 12 consecutive mon into the QMAR with 90% accuracy for 1 complete her exerce less with 90% accur months and to com process with 1 verb for 12 consecutive of progress notes for a client had complete prompts at 0% from Interview on 4/18/22 and Area Supervise sure if the objective revised since the ho Qualified Intellectua (QIDP) for several of During a follow-up s client #5's IPP date to wash her hands hand-over-hand and prompts with 90% a months, to bathe he 2 verbal prompts up assistance with 100 consecutive months pill with no more tha accuracy for 12 cor her upper/lower tee prompts up to hand accuracy for 12 cor	survey on 6/23/23, review of d 9/12/22 revealed objectives using the nail brush with d no more than 3 verbal accuracy for 12 consecutive erself daily with no more than o to hand-over-hand					

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		AND HUMAN SERVICES				FO	ED: 06/23/2023 RM APPROVED NO. 0938-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION G		DATE SURVEY COMPLETED R
		34G281	B. WING	G			06/23/2023
NAME OF F	PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CO		
VOCA-G	REENWOOD GROUP	HOME			105 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
{W 257}	Continued From parcompleted the task following months: Handwashing 10/22 - 50% 11/22 - 50% 11/22 - 50% 01/23 - 50% 02/23 - 50% 03/23 - 50% Bathing 10/22 - 20% 11/22 - 20% 11/22 - 20% 12/22 - 20% 01/23 - 20% 01/23 - 20% 02/23 - 20% 03/23 - 20% 03/23 - 20% Medication 10/22 - 40% 11/22 - 40% 12/22 - 40% 01/23 - 40% 03/23 - 40% Toothbrushing 10/22 - 40% 11/22 - 40% 11/22 - 40% 03/23 - 40%	age 7 with verbal prompts over the	{W 2	257			
	02/23 - 40% 03/23 - 40%						

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STATEMENT	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIP	LE CONSTRUCTION	OMB NC (X3) DA	TE SURVEY	
AND PLAN C	F CORRECTION	DENTIFICATION NUMBER:		;) ´co	MPLETED	
		34G281	B. WING		R 06/23/2023		
NAME OF I	PROVIDER OR SUPPLIER	1		STREET ADDRESS, CITY, STATE, ZIP CO			
VOCA-G	REENWOOD GROUP	HOME		105 GREENWOOD CIRCLE SMITHFIELD, NC 27577			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X5) COMPLETIO DATE	
{W 257}		age 8 3 with the QIDP indicated sue with documentation for the	{W 257}				
[W 263}	PROGRAM MONIT CFR(s): 483.440(f)	FORING & CHANGE (3)(ii)	{W 263}				
	are conducted only consent of the clier minor) or legal gua This STANDARD i Based on record r faciliy failed to ensu from the guardian	build insure that these programs with the written informed nt, parents (if the client is a rdian. is not met as evidenced by: eviews and interviews, the ure written informed consent was obtained for restrictive ected 1 of 3 audit clients (#5).					
	Support Plan (BSP objective to exhibit agitation per month Additional review o Abilify, Lexapro, Bu Further review of th	23 of client #2's Behavior) dated 8/12/22 revealed an 1 or fewer episodes of n for 12 consecutive months. f the plan identified the use of uspar, Inositol and Trazodone. he record did not include a rmed consent for the BSP from n.					
	8/12/22 revealed a episodes of noncor months and to exh physical aggression months Additional the use of Sertralin Further review of th	23 of client #4's BSP dated n objective to exhibit 2 or fewer mpliance per month for 12 ibit 1 or fewer episodes of n per month for 12 consecutive review of the plan identified e, Lamotrigine and Risperdal. he record did not include a rmed consent for the BSP from					

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		AND HUMAN SERVICES				FORM	06/23/2023 APPROVED 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			ì í		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED R	
		34G281	B. WING	i			≺ 23/2023
NAME OF	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE		
VOCA-G	REENWOOD GROUP	НОМЕ			05 GREENWOOD CIRCLE SMITHFIELD, NC 27577		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
{W 263}	Interview on 4/17/2: (PM) and Area Sup could not be sure if been obtained since Qualified Intellectua (QIDP). During a follow-up s client #5's BSP data to display 0 episode month for 12 conse episodes of agitatio consecutive months inappropriate toileti consecutive months of Quetiapine, Sine Clonazepam to ado behaviors. Addition revealed a written in guardian on 5/24/22 understand that this 5/24/23 and will not of my original autho	3 with the Program Manager ervisor (AS) indicated they written informed consent had e the home has been without a al Disabilities Professional sruvey on 6/23/23, review of ed 5/24/22 revealed objectives es of noncompliance per ecutive months, to display 0 on per month for 12 s and to display 0 episodes of ng per month for 12 s. The BSP included the use met, Lorazepam and dress client #5's inappropriate al review of the record nformed consent signed by the 2. The consent noted, "I s authorization will expire t exceed one year from the day orization." 3 with the Qualified Intellectual ional (QIDP) confirmed no med consent for the BSP was	{W 2	63}			

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