

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601433	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/20/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

ROXIE'S HOME OF LOVE

**1116 NEW DAY COURT
CHARLOTTE, NC 28215**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 3-20-23. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G 5600F Supervised Living for Alternative Family Living This facility is licensed for two and currently has a census of one. The survey sample consisted of audits of one current client.	V 000	In an effort to meet the needs & safety requirements of the individuals served, CoralWall of Charlotte, Inc. will ensure to maintain the water temperature in the home by checking the sink & tub in the bathrooms & sink in kitchen.	
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interviews the facility failed to maintain the hot water between 100 degrees and 116 degrees in areas where client have access to hot water. The findings are: Observation on 3-15-23 at approximately 5:00 pm revealed: -Upstairs bathroom sink was 129 degrees. -Upstairs bathroom tub was 125 degrees. Observation on 3-15-23 at approximately 5:30 pm revealed: -Upstairs bathroom sink was 118 degrees.	V 752	As evidenced by keeping a log of the water temperatures for the areas monthly. Provided is a copy of the water temperature from the ARL home at 1116 New Day Court Charlotte, NC 28215, for the months of April & May 2023. <u>April 2023</u> Upstairs bathroom sink: 116° Upstairs Downstairs bathroom tub: 111° Kitchen sink: 115° Downstairs bathroom sink: 110°	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6895

XWWWY11

DHSR - Mental Health

If continuation sheet 1 of 2

JUN 26 2023

Lic. & Cert. Section

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER ROXIE'S HOME OF LOVE			STREET ADDRESS, CITY, STATE, ZIP CODE 1116 NEW DAY COURT CHARLOTTE, NC 28215		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 752	Continued From page 1 -Upstairs bathroom tub was 115 degrees. Interview on 3-15-23 with Client #1 revealed: -He had never been burned by the hot water. -He used cold water and soap when he washed his hands. Interview on 3-15-23 with the Alternative Family Living Provider revealed: -She runs the bath water for Client #1. -She does take water temperatures regularly, but uses the downstairs sink. -She would make sure the hot water was correct in all areas of the house.	V 752	May 2023: Upstairs bathroom sink: 115° Upstairs bathroom tub: 110° Kitchen sink: 114° Downstairs bathroom sink: 110°		

Drill Report

Facility: <u>Boxer Home of Love</u>	Date of Drill: <u>Apr 1, 2023</u>
Type of Drill circle one: <u>(M*) Fire Drill</u>	Q*-Power Outage Q*-Tornado Warning Q*-Severe Weather
Time Alarm Begin: <u>8:05 am</u>	Time 911 was called: <u>y</u>
Comments:	Time Evacuation Completed: <u>8:09 am</u>
<u>The Client was out in a timely manner no behaviors or issues occurred</u>	
Smoke Detector Tested <u>YN</u>	Carbon Dioxide Detector Tested: <u>YN</u>
Water Temperature: <u>up RR 116 / 111 / 115 / 110</u>	D.S. R.R. <u>110</u>

Connor

Date: 4-1-2023

DSP Signature:

Facility: <u>Boxer Home of Love</u>	Date of Drill: <u>May 1, 2023</u>
Type of Drill circle one: <u>(M*) Fire Drill</u>	Q*-Power Outage Q*-Tornado Warning Q*-Severe Weather
Time Alarm Begin: <u>7:45 pm</u>	Time 911 was called: <u>y</u>
Comments:	Time Evacuation Completed: <u>7:48 pm</u>
<u>Use Back door for Route Client was out in a timely manner</u>	
Smoke Detector Tested <u>YN</u>	Carbon Dioxide Detector Tested: <u>YN</u>
Water Temperature: <u>RR-UP 115 / 111 / 114 / 110</u>	D.S. R.R. <u>110</u>

Connor

Date: 5-1-2023