

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL036-337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>06/16/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SERENITY HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>508 N RANSOM STREET</b> <b>GASTONIA, NC 28054</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on June 16, 2023. The complaint was substantiated (Intake #NC00201469). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 1 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to ensure a MAR of all drugs administered to each client was kept current affecting 1 of 1 client (#1). The findings are:</p> <p>Review on 6/14/23 of client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted 3/2/23;</li> <li>- Diagnoses: Generalized Anxiety Disorder, Bipolar Disorder, Current Episode Mixed, Unspecified, Posttraumatic Stress Disorder with Delayed Expression, Reactive Attachment Disorder of Childhood;</li> <li>- Physician Order dated 3/21/23 Propranolol (Anxiety) 10 milligram(mg), Take 1 tablet by mouth every morning;</li> <li>- Physician Order dated 3/2/23 Polyethylene Glycol 3350 Powder (constipation), Mix 17 grams 1 capful with liquid and drink once daily as directed.</li> </ul> <p>Observations on 6/15/23 at 12:26pm of client #1's medications revealed:</p> <ul style="list-style-type: none"> <li>- Propranolol 10mg, take 1 tablet by mouth every morning;</li> <li>- Polyethylene Glycol 3350 Powder, Mix 17 grams</li> </ul>	V 118		

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V 118	<p>Continued From page 2</p> <p>1 capful with liquid and drink once daily as directed.</p> <p>Review on 6/15/23 of client #1's MAR from March 1, 2023-June15, 2023 revealed:</p> <ul style="list-style-type: none"> <li>- No signature for Propranolol 10(mg) on MAR from April 14-30 2023;</li> <li>- Polyethylene Glycol 3350 Powder, not listed on MAR from March-June 2023.</li> </ul> <p>Interview on 6/9/23 with client #1 revealed:</p> <p>"Always have received medications."</p> <p>Interview on 6/15/23 with the Associate Professional revealed:</p> <ul style="list-style-type: none"> <li>- "I don't know why there are no signatures on the MAR."</li> <li>- Group Home Manager was responsible for the MAR.</li> </ul> <p>Interview on 6/15/23 with the Director revealed:</p> <ul style="list-style-type: none"> <li>-Group Home Manager was responsible for MAR;</li> <li>-"[Group Home Manager] would probably be able to tell you why there are no signatures and the other medication not on MAR"</li> </ul> <p>Interview on 6/16/23 with the Group Home Manager revealed:</p> <ul style="list-style-type: none"> <li>-Responsible for the MAR;</li> <li>-"I'm not sure what happen (no signatures on MAR from April 14-30)."</li> <li>-"As far as the Miralax (Polyethylene Glycol 3350 Powder), I was out of town when the med (medication) orders were sent to me, I guess it didn't go through."</li> </ul> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by</p>	V 118		

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