

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL082-060	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/10/2023
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NAME OF PROVIDER OR SUPPLIER MERCY CARE I	STREET ADDRESS, CITY, STATE, ZIP CODE 508 ROYAL LANE CLINTON, NC 28328
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 10, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to have fire and disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 5/10/23 of facility records from 4/1/22 -</p>	V 114	<p>V114 It was stated that this rule was not met and that our facility failed to have fire and disaster drills held at least quarterly ad repeated on each shift, no drills documented on 4th and 5th weekend shifts 1st, 2nd and 3rd quarters and 1st and 5th weekend shifts on 1st and 5th weekends of 4th quarter. Mercy Care staff has performed fire and disaster drills according to rules by performing fire and disaster drills 7a-3p,3p-11p,11p-7a M-F. The same staff works on the weekends and have participated in the drills M-F on the 8 hr shifts. Also we only have 1 staff that works 12 hours 7a-7p and 7p-7a on the weekends all the other staff works on 6-8 hours either mornings and evenings or both. Mercy Care will start having the 12 hour staff doing drills on the weekends.</p> <p>DHSR - Mental Health</p> <p>JUN 26 2023</p> <p>Lic. & Cert. Section</p>	6-9-2023

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Donje Whitte

TITLE
Executive Director

(X6) DATE
6-5-2023

Division of Health Service Regulation

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MERCY CARE I

STREET ADDRESS, CITY, STATE, ZIP CODE
**508 ROYAL LANE
CLINTON, NC 28328**

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V 114	<p>Continued From page 1</p> <p>3/31/23 revealed:</p> <ul style="list-style-type: none"> -1st quarter (4/1/22 - 6/30/22): No fire or disaster drills documented on the 4th and 5th (weekend) shifts. -2nd quarter (7/01/22 - 9/30/22): No fire or disaster drills documented on the 4th and 5th (weekend) shifts. -3rd quarter (10/01/22 - 12/31/22): No fire or disaster drills documented on the 4th and 5th (weekend) shifts. -4th quarter (1/01/23 - 3/31/23): No fire or disaster drills documented on the 1st and 5th shifts. <p>Interview on 5/10/23 the Director stated:</p> <ul style="list-style-type: none"> -There were 5 shifts throughout the week. -1st shift was 7am - 3pm (Monday - Friday). -2nd shift was 3pm - 11pm (Monday - Friday). -3rd shift was 11pm - 7am (Monday - Friday). -4th shift was 7pm - 7am (Weekends). -5th shift was 7am - 7pm (Weekends). -Moving forward, she would ensure that weekend shifts were covered in fire and disaster drills. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <ul style="list-style-type: none"> (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. 	V 118		

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V 118	<p>Continued From page 2</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to keep the MARs current affecting 3 of 3 clients (#1, #2, and #3). The findings are:</p> <p>Finding #1: Review on 5/10/23 of client #1's record revealed: - 46-year old female - Admission date of 3/27/17 - Diagnoses of down syndrome, hypothyroidism, hyperglycemia, and congenital heart disease</p> <p>Review on 5/10/23 of physician orders for client</p>	V 118	<p>V118 This rule is not met as evidenced by findings on 5-10-23. Mercy Care Inc's Executive Director and Director will remind staff of the importance of documentation of Medications according their Medication Administration Training and monitor them closely to ensure all medications are documented and given according to doctors orders.</p>	6-9-2023

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V 118	<p>Continued From page 3</p> <p>#1 dated 12/20/22, and 2/28/23 revealed: - 12/20/22 - Furosemide (treats fluid retention) 40 milligrams (mg)- 1 tablet (tab) every morning. - 2/28/23- Levothyroxine (treats hypothyroidism) 25 micrograms (mcg) - 1 tab daily.</p> <p>Review on 5/10/23 of client #1's February 2023 through May 2023 MARs revealed the following blanks: - Furosemide 40mg - 4/16/23 at 8am. - Levothyroxine 25mcg - 4/3/23 at 7am.</p> <p>Finding #2: Review on 5/10/23 of client #2's record revealed: - 69-year old male - Admission date of 7/30/08 - Diagnoses of cerebral palsy, intellectual developmental disability - mild, severe major depression with psychotic features, diabetes, hyperlipidemia, seizures, and hypertension.</p> <p>Review on 5/10/23 of physician signed FL2 for client #2 dated 11/28/22 revealed: - Metformin (treats high blood sugar) 500mg - 1 tab every morning. - Vitamin D (treats vitamin D deficiency)50mcg (2000iu) - 1 tab daily. - Simvastatin (treats high cholesterol) 40mg - 1 tab every evening. - Baclofen (treats spasticity) 10mg -1 tab 3 times daily. - Omeprazole (treats gastroesophageal reflux) 10mg - 1 capsule (cap) daily.</p> <p>Review on 5/10/23 of client #2's February 2023 through May 2023 MARs revealed the following blanks: - Metformin 500mg - 4/3/23, 4/22/23,and 4/23/23 at 7am. - Vitamin D 50mcg - 4/16/23 at 8am.</p>	V 118		
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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Simvastatin 40mg - 4/9/23 at 8pm. - Baclofen 10mg - 3/31/23 and 4/25/23 at 12pm. - Omeprazole 10mg - 2/4/23 and 2/14/23 at 6am. <p>Finding #3: Review on 5/10/23 of client #3's record revealed:</p> <ul style="list-style-type: none"> - 55-year old male - Admission date of 10/01/08 - Diagnoses of intellectual developmental disability - mild, dysthymia, hypothyroidism, obesity, and antisocial disorder <p>Review on 5/10/23 of physician orders for client #3 dated 9/21/22 revealed:</p> <ul style="list-style-type: none"> - Meloxicam (treats arthritis) 15mg - 1 tab daily. <p>Review on 5/10/23 of client #3's February 2023 through May 2023 MARs revealed the following blanks:</p> <ul style="list-style-type: none"> - Meloxicam 15mg - 3/26/23 at 8am. <p>Interview on 5/10/12 the Director stated:</p> <ul style="list-style-type: none"> - She would review documentation protocol with staff. <p>Due to the failure to accurately document medication administration it could not be determined if client #1, #2, and #3 received their medications as ordered by the physician.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
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