

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0411020</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/16/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>DOGWOOD CIRCLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 DOGWOOD CIRCLE HIGH POINT, NC 27265</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on June 16, 2023. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 752	<p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p><b>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</b></p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain the water temperatures between 100- and 116-degrees Fahrenheit. The findings are:</p> <p>Observation on 6/16/23 at 1:12pm of bathroom #2's sink water temperature revealed: -The sink temperature read 120 degrees</p> <p>Further observation on 6/16/23 at 1:35pm of bathroom #2's sink water temperature revealed: -The sink temperature read 124 degrees</p>	V 752		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 752	<p>Continued From page 1</p> <p>Observation and interview on 6/16/23 at 2:33pm with the facility's maintenance man revealed:</p> <ul style="list-style-type: none"> <li>-Arrived to test the sink's water temperature</li> <li>-There was a board drilled over the tempering valve (mixed the hot and cold water to create water at the perfect temperature to distribute to sinks and showers).</li> <li>-The maintenance man had to remove the access board to get to the water valve</li> <li>-Was unable to adjust the hot water in bathroom #2's sink</li> <li>-Turned off the hot water</li> <li>-"The sink needs a tempering valve."</li> <li>-The facility would have to get a plumber to come out to put the tempering valve on the sink.</li> </ul> <p>Interview on 6/16/23 with clients #1, #2 and #3, revealed:</p> <ul style="list-style-type: none"> <li>-No issues with the temperature of the sink in bathroom #2</li> </ul> <p>Observation and interview on 6/16/23 at 1:59pm with the House Manager revealed:</p> <ul style="list-style-type: none"> <li>-Water temperatures were checked once a month</li> <li>-"Typically, we test the water temperatures when we do the fire drills."</li> <li>-There had not been any issues with the water temperature</li> <li>-"The clients are able to self-adjust the water temperatures."</li> <li>-Was not aware the water temperature in bathroom #2's sink was not between 100- and 116-degrees Fahrenheit.</li> <li>-"If there is an issue with the temperatures, we call the maintenance man and put a ticket in for them to come out and adjust it (hot water temperature) ..."</li> <li>-Called the facility coordinator to explain the hot water in bathroom #2's sink was over 120 degrees</li> </ul>	V 752		

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V 752	Continued From page 2  -"[The facility's coordinator] contacted a plumber immediately for a service call to install a tempering valve."	V 752		