

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-316	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/25/2023
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NAME OF PROVIDER OR SUPPLIER NOA HUMAN SERVICES II, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 730 BLACKWOOD AVENUE WINSTON SALEM, NC 27103
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on May 25, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interviews, the facility was not maintained in a safe, attractive, and orderly manner. The findings are:</p> <p>Observation on 5/23/23 at approximately 10:46 am revealed: -The main bathroom floor had several areas that were missing 10 by 12-inch tiles; -The kitchen floor had several tiles that were separated, lifted, and uneven.</p> <p>Record Review on 5/24/23 revealed:</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>-No documentation that a work order was submitted until 5/25/23.</p> <p>Interview on 5/24/23 with staff #1 revealed: -"I made the house manager aware of the floor in the main bathroom about a month ago;" -The kitchen floor was deteriorating before the tile issue in the bathroom. -"The kitchen floor was that way (tiles separated, uneven, and lifted) for several months."</p> <p>Interview on 5/25/23 with the House Manager revealed: -His duties were to address maintenance needs in the facility; -The bathroom floor was brought to his attention and a work order was submitted about a month ago; "The follow up on my end was slow but the work order has been submitted;" -The kitchen floor was brought to his attention about the same time that he submitted the work order for the bathroom floor; -There was no progress on either floor since then.</p>	V 736		