

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-347	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 05/31/2023
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NAME OF PROVIDER OR SUPPLIER HARMONY HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 600 BETTY STREET GASTONIA, NC 28054
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and limited follow up survey for the Type A1 and Type B was completed on May 31, 2023. This was a limited follow up survey, only 10 A NCAC 27G .1704 Minimum Staffing Requirements (V296) and 10A NCAC 27G .0204 Competencies and Supervision of Paraprofessionals (V110) were reviewed for compliance. The following were brought back into compliance: 10 A NCAC 27G .1704 Minimum Staffing Requirements (V296) and NCAC 27G .0204 Competencies and Supervision of Paraprofessionals (V110). The complaint was unsubstantiated (Intake #NC00200879). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 1 current client.</p>	V 000		
V 369	<p>G.S. 122C-6 Smoking Prohibited</p> <p>§ 122C-6 SMOKING PROHIBITED; PENALTY (a) Smoking is prohibited inside facilities licensed under this Chapter. As used in this section, "smoking" means the use or possession of any lighted cigar, cigarette, pipe, or other lighted smoking product. As used in this section, "inside" means a fully enclosed area. (b) The person who owns, manages, operates, or otherwise controls a facility subject to this section shall: (1) Conspicuously post signs clearly stating that smoking is prohibited inside the facility. The signs may include the international "No Smoking"</p>	V 369		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 369	<p>Continued From page 1</p> <p>symbol, which consists of a pictorial representation of a burning cigarette enclosed in a red circle with a red bar across it.</p> <p>(2) Direct any person who is smoking inside the facility to extinguish the lighted smoking product.</p> <p>(3) Provide written notice to individuals upon admittance that smoking is prohibited inside the facility and obtain the signature of the individual or the individual's representative acknowledging receipt of the notice.</p> <p>(c) The Department may impose an administrative penalty not to exceed two hundred dollars (\$200.00) for each violation on any person who owns, manages, operates, or otherwise controls a facility licensed under this Chapter and fails to comply with subsection (b) of this section. A violation of this section constitutes a civil offense only and is not a crime.</p> <p>(d) This section does not apply to State psychiatric hospitals. (2007-459, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to prohibit smoking at the facility. The findings are:</p> <p>Observations on 5/26/23 from approximately 2:10-2:12pm revealed: -The House Manager was smoking a cigarette while standing on the front porch of the office with client #1 and client #2.</p> <p>Interview on 5/26/23 with client #1 revealed: - "Staff never smoke cigarettes in front of us (clients)" - "They (staff) will usually go to their car (to</p>	V 369		

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V 369	<p>Continued From page 2</p> <p>smoke cigarettes)."</p> <p>Interview on 5/26/23 with client #2 revealed: -"Staff don't smoke in front of us (clients)."</p> <p>Interview on 5/31/23 with staff #1 revealed: - "Protocol for me was to smoke in the yard." - Was not able to smoke on the porch; - "We (staff) don't smoke around the consumers"; - "We were told we have to smoke in our car or go to the end of the road to smoke."</p> <p>Interview on 5/26/23 with the House Manager revealed: - "Was on break outside" smoking a cigarette when Division of Health Service Regulation (DHSR) surveyor arrived on 5/26/23; - "One of the girls (clients) walked up to me to process and I ended up throwing it (cigarette) out." - "It was the end of my break, so the clients came outside where I was at."</p> <p>Interview on 5/31/23 with the House Lead revealed: -Staff went to the end of the driveway to smoke cigarettes. - "Clients probably have seen staff smoke because they open the door without permission and see staff smoking."</p> <p>Interview on 5/26/23 and 5/31/23 with the Director revealed: - "She (house manager) knows better, I will speak with her." - "I don't let them smoke inside the facility. I let them know they need to go across the street so that it is not on the premises. " - Staff was not to be in the site of clients while smoking on their breaks;</p>	V 369		

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V 369	Continued From page 3 - "Some staff have smoked in their car, but I told them no more, even on the premises." - Planned to go over the no smoking with staff and next staff meeting on 6/3/23.	V 369		