

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL081-111	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/17/2023
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NAME OF PROVIDER OR SUPPLIER PEACE IN THE CITY HOUSE OF LOVE	STREET ADDRESS, CITY, STATE, ZIP CODE 795 SPINDALE STREET SPINDALE, NC 28160
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 17, 2023. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment Facilities for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <ul style="list-style-type: none"> (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p>	V 108		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 108	<p>Continued From page 1</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure 3 of 3 audited staff (#1, House Manager (HM), and the Qualified Professional (QP) were trained in Cardio Pulmonary Resuscitation (CPR) and First Aid. The findings are:</p> <p>Review on 5/17/23 of staff #1's personnel record revealed: -Hire date 11/27/18. -First Aid/CPR certification expired on 1/4/23. -First Aid/CPR recertification was completed online on the National CPR Foundation website on 5/16/23.</p> <p>Review on 5/17/23 of the HM's personnel record revealed: -Hire date 7/23/2014. -First Aid/CPR recertification was completed online on the National CPR Foundation website on 5/16/23.</p> <p>Review on 5/17/23 of the QP's personnel record revealed: -Hire date 4/1/2014. -First Aid/CPR recertification was completed online on the National CPR Foundation website on 7/17/22.</p>	V 108		

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V 108	<p>Continued From page 2</p> <p>Interview on 5/17/23 with Staff #1 revealed: -Chest compressions were not physically practiced in the online First Aid/CPR/Automated External Defibrillator (AED) training online through the National CPR Foundation website. -"...it (CPR training) was online only..."</p> <p>Interview on 5/17/23 with HM revealed: -Chest compressions were not physically practiced in the online First Aid/CPR/AED training online through the National CPR Foundation website. -"...no it (CPR training) was online ..."</p> <p>Interview on 5/16/23 with the QP revealed: -"...one staff working on each shift..."</p> <p>Interview on 5/17/23 with the Chief Executive Officer revealed: -Responsible for staff trainings. -Would ensure staff received the correct CPR training.</p>	V 108		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by:</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>Based on observation and interview the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 5/16/23 at 2:00 pm of the facility's staff office revealed: -The smoke detector was beeping.</p> <p>Observation on 5/16/23 at 2:20 pm of the shared bathroom of Client #2 and Client #3 revealed: -Brown/black substance on the wall next to the tub. -The floor in front of the tub was soft and sunk in when stepped on. -About 24 inches of deteriorated sheetrock next to the tub. -7 small pieces of sheetrock were observed on the floor in front on the tub. -Caulk was missing around the tub basin. -A light bulb was missing above the mirror above the sink.</p> <p>Interview on 5/16/23 with Client #2 and #3 revealed: -The bathroom had always had brown/black substance on the wall next to the tub, deteriorated sheetrock and missing caulk around the tub basin.</p> <p>Interview on 5/16/23 with the Qualified Professional revealed: -The landlord was responsible for the facility's repairs and she had asked him several times to fix the damage to the sheetrock in the bathroom. -The facility was cited by the Department of Health Service Regulation Construction for the deteriorated sheetrock next to the tub in the bathroom on 3/7/23. -Would replace the battery in the smoke detector.</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>Interview on 5/17/23 with the Chief Executive Officer revealed: -Regarding the bathroom damage, "...I'll take care of this today..."</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		