

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-916	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/04/2023
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NAME OF PROVIDER OR SUPPLIER LEARNING SERVICES CORPORATION-CEDAR	STREET ADDRESS, CITY, STATE, ZIP CODE 450 BUILDING FUTURES CIRCLE RALEIGH, NC 27610
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 4, 2023. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .2100 Specialized Community Residential Centers for Individuals with Developmental Disabilities.</p> <p>This facility is licensed for 12 and currently has a census of 9. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the</p>	V 118	<p>RECEIVED MAY 26 2023 DHSR-MH Licensure Sect</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Marybeth Operations Manager 5/19/23
STATE FORM 6899 B39M11 If continuation sheet 1 of 3

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure medications were given on the written order of a physician and MARs were kept current for two of three audited clients (#3 & #7). The findings are:</p> <p>Review on 5/3/23 of client #3's record revealed: -Admission date of 1/12/21 -Diagnoses of Traumatic Brain Injury (TBI) and Diabetes Type II</p> <p>Review on 5/3/23 of client #7's record revealed: -Admission date of 11/5/96 -Diagnoses of TBI and Hypertension</p> <p>Review on 5/3/23 of client #3's Physician Order dated 4/6/23 revealed: -"Humalog Kwikpen (diabetes) 100u- Inject 1.6 units subcutaneously three times daily before meals. No insulin after 8 PM. See sliding scale"</p> <p>Review on 5/3/23 of client #3's MARs revealed the following dates of Humalog not initialed: -3/23/23 & 4/21/23</p> <p>Review on 5/3/23 of client #7's Physician Order date 4/6/23 revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-"Diltiazem (Blood Pressure) Hcl 30 mg- Take 1 tablet by mouth every 6 hours -Hold if HR <60 BPM and SBP<90 mmhg"</p> <p>Review on 5/3/23 of client #3's MARs revealed the following dates of Humalog not initialed: -2/10/23, 2/17/23, 3/3/23, 3/10/23, 3/17/23, 3/24/23, 4/5/23, 4/7/23, 4/9/23, 4/14/23 & 4/21/23</p> <p>Interview on 5/3/23 the Registered Nurse stated: -Was not aware of clients missing any medications. -Had not been checking the MARs like she should as she had been training the new nurse for the last few months. -Staff packed the clients med to take with them out in the community. -It was documented for client #3 on 4/21/23 they were at sister facility for "Fun Friday" that his meds were packed and taken with them. -Not sure how they can get the staff to document that blood sugar reading and sliding scale entry into the MAR. -Not sure about the other missing initials on the MAR. -Will follow up with staff on making sure the MARs are kept current.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118	<p>Medication Staff will run a medication variance report before the end of the shift. Any missing initials will be followed up on by the medication staff person before the end of the shift.</p> <p>Shift Coordinators will run a medication variance report before the end of the shift as a second check. Operations Manager will follow up with Shift Coordinators weekly to ensure variance reports are completed.</p> <p>Nursing will run a variance report once per week.</p>	<p>5/11/23 and ongoing</p> <p>5/11/23 and ongoing</p> <p>5/11/23 and ongoing</p>
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