## PRINTED: 05/22/2023 FORM APPROVED

AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED		
		MHL055-128	B. WING	B. WING		05/22/2023	
IAME OF PF	ROVIDER OR SUPPLIER	STREET	ADDRESS, CITY, STATE, ZIP CODE				
GAYLAIN'	S HOUSE OF HOPE		BEE STREET NTON, NC 28092				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE COMPL THE APPROPRIATE DAT		
∨ 000	INITIAL COMMENTS		V 000				
	An annual survey was completed on May 22, 2023. A deficiency was cited.						
	This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency.						
		ed for 8 and currently has a vey sample consisted of ents.					
V 736	27G .0303(c) Facility	and Grounds Maintenance	V 736				
	10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.						
		as evidenced by: n and interviews, the facility n a safe, clean, attractive					
	and orderly manner.						
	the facility had areas the floor.	am revealed: beting on the lower level of which no longer adhered to					
		et in the living room were a ripple effect above the					

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Division of Health Service Regula STATEMENT OF DEFICIENCIES ( AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CO			(X3) DATE SURVEY COMPLETED	
			A. BUILDING:				
	MHL055-128		B. WING		05/22/2023		
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V 736	Continued From pag	e 1	V 736				
	tape near the front de -There was a large, of carpet in the dining re -A bedroom on the set a burn mark in the ca a clothes iron. -Numerous brown co on the ceiling tiles the including: -6 stains on the the television. -A large stain of door that exits to the -7 stains on the near a client bedroor -A brown stain couch in the den. -2 large stains a of the upper level be -One of the two level had a large staid diameter on the ceiling Interview with Client -Staff attempted to ge -"We had a small wa living room which go anymore but it's still a colored stains all over Interview with Client -"Not long ago the ce some water dripping room. The guys cam You can still see the	dark colored stain on the oom. econd level of the facility had arpet which was the shape of blored stains of various sizes roughout the facility e living room ceiling above in the kitchen ceiling near the driveway, e lower level hallway ceiling m. on the ceiling above the above the client beds in one drooms. b bathrooms on the upper in, about 20 inches in ing near the vent. #2 on 5/22/23 revealed: et the carpet replaced. ter leak near the tv in the t fixed. It's not leaking stained and it's the same					
	look the same."	- (					
	Interview with Staff # alth Service Regulation	1 on 5/22/23 revealed:					

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TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:				(X3) DATE SURVEY COMPLETED	
				05	5/22/2023
ROVIDER OR SUPPLIER			ZIP CODE		
S HOUSE OF HOPE					
(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE AC CROSS-REFERENCED TO	TION SHOULD BE COMPLE THE APPROPRIATE DATE	
Continued From page 2		V 736			
done about the carpet but the church is on a carpet replacement w church would allow, b tryingThe ceiling sta leaks, but there are n (maintenance) fixed t replace the tiles." Interview with Staff # -The licensee rented church. -Staff reported the ce -"The carpet is just of -Management is tryin have both the ceiling Interview with the Inte 5/22/23 revealed: -The issues with the of been brought to the a Manager. -The licensee does n owned by a church. -A contractor quoted carpet.	et for the past few months, a budget and the cost of vas higher than what the bout I do know they are ains are probably from older to leaks currently. They the leaks but just didn't 2 on 5/22/23 revealed: the facility from a local willing stains to management. Id, and worn and it shows." ig to work with the church to and carpet replaced. erim House Manager on carpet and ceiling tiles had attention of the House ot own the facility. It is the price of replacing the				
	ROVIDER OR SUPPLIER SHOUSE OF HOPE SUMMARY ST (EACH DEFICIENC REGULATORY OR Continued From page -"They've(licensee) b done about the carpe but the church is on a carpet replacement v church would allow, b tryingThe ceiling st leaks, but there are r (maintenance) fixed t replace the tiles." Interview with Staff # -The licensee rented church. -Staff reported the ce -"The carpet is just of -Management is tryin have both the ceiling Interview with the Inte 5/22/23 revealed: -The issues with the been brought to the a Manager. -The licensee does n owned by a church. -A contractor quoted carpet.	OF DEFICIENCIES OF CORRECTION       (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:         MHL055-128         ROVIDER OR SUPPLIER       STREET A 322 MCI LINCOL         SHOUSE OF HOPE       STREET A 322 MCI LINCOL         SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)         Continued From page 2       -"They've(licensee) been trying to get something done about the carpet for the past few months, but the church is on a budget and the cost of carpet replacement was higher than what the church would allow, but I do know they are tryingThe ceiling stains are probably from older leaks, but there are no leaks currently. They (maintenance) fixed the leaks but just didn't replace the tiles."         Interview with Staff #2 on 5/22/23 revealed: -The licensee rented the facility from a local church. -Staff reported the ceiling stains to management. -"The carpet is just old, and worn and it shows." -Management is trying to work with the church to have both the ceiling and carpet replaced.         Interview with the Interim House Manager on 5/22/23 revealed: -The licensee does not own the facility. It is owned by a church. -A contractor quoted the price of replacing the	IDENTIFICATION NUMBER:       A. BUILDING:         MHL055-128       B. WING         SHOUSE OF HOPE       STREET ADDRESS, CITY, STATE,         SHOUSE OF HOPE       322 MCBEE STREET         LINCOLNTON, NC 28092       SUMMARY STATEMENT OF DEFICIENCIES         (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)       ID         PREFIX       TAG         Continued From page 2       V 736         -"They've(licensee) been trying to get something done about the carpet for the past few months, but the church is on a budget and the cost of carpet replacement was higher than what the church would allow, but I do know they are tryingThe ceiling stains are probably from older leaks, but there are no leaks currently. They (maintenance) fixed the leaks but just didn't replace the tiles."         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