

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL079-110	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/24/2023
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NAME OF PROVIDER OR SUPPLIER BRENTWOOD MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 185 BRENTWOOD DRIVE REIDSVILLE, NC 27320
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on May 24, 2023. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The facility is licensed for six and currently has a census of five. The survey sample consisted of audits of two current clients and 1 former client.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations, record review and interviews, the facility and its grounds were not maintained in a safe, clean, orderly, and attractive manner. The findings are:</p> <p>Observations on 5/24/23 of the facility from 9:00am to 9:21am revealed: -The front door was metal and had numerous pieces of paint that were worn away -The doorbell was cracked -Several eaves on the facility had spider webs and debris in them -In the backyard, there was a white metal drain</p>	V 736		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>spout that was on the ground -A wooden chair in the backyard, against the wall, had torn away fabric that exposed the foam underneath -The back metal screen door was scraped -A single blue rubber glove was on the ground -Fallen small branches were in both the front and back yard</p> <p>Further observations on 5/24/23 at 1:05pm of the inside of the facility revealed: -Client #2's bedroom, directly to the left-hand side, had a poster covering a 3 foot by 3-foot patched wall, -The walls were yellow -The patched areas were white -The wall adjacent to this one had a second 3 foot by 3-foot patched hole, -The wall above his bed had a 2 foot by 2-foot patched hole</p> <p>Review on 5/24/23 of the facility's Repair Request Forms revealed: -The form was dated 1/19/23 -"Instructions: Please give a detailed description: hole in bedroom #1 and #2 -1/21/23 [The maintenance man] fixed holes in unit #1. Has to come back and paint."</p> <p>Further review on 5/24/23 of the facility's Repair Request Form revealed: -The form was dated 2/22/23 -"Instructions: Please give a detailed description: Hole busted open in same place: unit #1 (client #4's room) and unit #2 (client #2's room). -2/25/23 [The maintenance man] fixed hole (2/25/23). Has to come back out to paint."</p> <p>Interviews on 5/24/23 with client #2 and #4 revealed:</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>-Were non-verbal and unable to answer questions regarding the facility and its grounds</p> <p>Interview on 5/24/23 with the House Manager revealed:</p> <p>-Approximately 2 weeks ago, the facility's roof was replaced</p> <p>-Water had damaged some of the areas in the ceiling</p> <p>-The front door needed to be repaired</p> <p>-"We had a resident that used to live here. He was strong and had aggressive behaviors. He tore off our screen door. He hit on the walls a lot. Over the years, the door has never been changed. This was probably 7 or 8 years ago."</p> <p>-Had not noticed the crack in the doorbell</p> <p>-"The clients like to peel the plastic on the chairs. I told staff to set it outside. We have not put it at the curb yet. The neighbors will complain if stuff sits outside at the curb for too long. Since we live in the county and not the city, there are certain days they will remove items. I will call them to let them know to pick up the chair ..."</p> <p>-Had seen the spider webs in the trees, but not on the facility's outside walls.</p> <p>-"Spiders come out of the trees and build webs. We sweep the cobwebs away daily. We have a maintenance man. We have also had [a national pesticide company] come out and spray both the inside and the outside of the facility."</p> <p>-Was not aware of the drain spout in the yard</p> <p>-"The wind could have blown the drain spout off or someone might have kicked it."</p> <p>-Stated the appearance of the back door had gotten "that way (scuffed)" over the years.</p> <p>-"[Client #2]'s walls have been punched, patched, and repainted over the years. We will repair them, and he will punch them again, causing holes ...I put an order in for the maintenance man to come out and paint."</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>Interview on 5/24/23 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Was not sure how long the front door had been on the facility as she came in through the side door. -"I am sure they (the owners of the home) would look at replacing the door. I will put a work order in. -Had not seen the drain spout in the backyard -"I have never been in the backyard. I have said I am going to do a walk through and walk around outside (to see if repairs needed to be made)." -"The chair (outside on the back patio) needs to go to the dumpster. I am going to take pictures and send them to [the Executive Director/Licensee (ED/L)]. She will complete a work order and send it the owners." 	V 736		