

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-356	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/12/2023
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NAME OF PROVIDER OR SUPPLIER WARDLAW HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 23 TIPPERARY DRIVE ASHEVILLE, NC 28806
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on May 12, 2023. The complaint was substantiated (Intake #NC00201840). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 738	<p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to remain free from insects. The findings are:</p> <p>Review on 4-14-23 of local pest control invoice revealed: -Recheck completed on 4-11-23; no bed bugs were present.</p> <p>Interview on 5-12-23 with the AFL Provider revealed: -Informed the Licensee the following day after having discovered the bed bugs. -"Went to [local hardware/home improvement</p>	V 738		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 738	<p>Continued From page 1</p> <p>store] and bought (bug) bombs and sprays ..." -" ...didn't know we needed to have this professional piece (the exterminator). I told them (the Licensee) about getting the (bug) bombs and sprays ..."</p> <p>Interview on 3-21-23 with the Qualified Professional (QP) #1 revealed: -Was not aware of the issue with the bed bugs within the home.</p> <p>Interview on 3-21-23 with the QP #2 revealed: -Had been alerted by the AFL Provider on Friday of last week (3-17-23). -A professional exterminator had not been called to the home.</p> <p>Interview on 3-21-23 with the Regional Director revealed: -The AFL provider had alerted QP #2 on Friday (3-17-23) that one of the clients had brought bed bugs into the home. -The AFL provider had been cleaning that clients' room. -Was unaware that a professional exterminator needed to be called. "I did not realize that part needed to happen." -"Have never dealt with this before." -The AFL provider was trying to get a professional exterminator to come out. "If they see just one, she (the AFL Provider) will have to follow their recommendation."</p> <p>Interview on 3-22-23 with the Regional Director revealed: -A professional exterminator had been called and went to the home today. -Bed bugs were not found in either of the client's rooms, but 2 bugs were found in the living room. -The whole home will be treated by a professional</p>	V 738		

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V 738	Continued From page 2 extermination company. -They planned to treat the home on 3-28-23 and then would return in 2 weeks after that for a follow up.	V 738		