

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-187</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R-C 04/12/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CEESONS OF CHANGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1536 MORNINGSIDE DRIVE BURLINGTON, NC 27217</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p><b>INITIAL COMMENTS</b></p> <p><i>A complaint and follow-up survey was completed on April 12, 2023. The complaint (intake #NC00199620) was unsubstantiated. Deficiencies were cited.</i></p> <p><i>This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness</i></p> <p><i>The facility is licensed for 6 and currently has a census of 5.</i></p> <p><i>The survey sample consisted of audits of 3 current clients.</i></p>	V 000		
V 107	<p><b>27G .0202 (A-E) Personnel Requirements</b></p> <p><b>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</b></p> <p>(a) All facilities shall have a written job description for the director and each staff position which:</p> <ul style="list-style-type: none"> <li>(1) specifies the minimum level of education, competency, work experience and other qualifications for the position;</li> <li>(2) specifies the duties and responsibilities of the position;</li> <li>(3) is signed by the staff member and the supervisor; and</li> <li>(4) is retained in the staff member's file.</li> </ul> <p>(b) All facilities shall ensure that the director, each staff member or any other person who provides care or services to clients on behalf of the facility:</p> <ul style="list-style-type: none"> <li>(1) is at least 18 years of age;</li> <li>(2) is able to read, write, understand and follow directions;</li> <li>(3) meets the minimum level of education, competency, work experience, skills and other qualifications for the position; and</li> </ul>	V 107	<p><b>DHSR - Mental Health</b></p> <p><b>MAY 18 2023</b></p> <p><b>Lic. &amp; Cert. Section</b></p>	

	REPRESENTATIVE'S SIGNATURE	TITLE <i>Director</i>	(X6) DATE <i>5/12/23</i>
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V 107	<p>Continued From page 1</p> <p>(4) has no substantiated findings of abuse or neglect listed on the North Carolina Health Care Personnel Registry.</p> <p>(c) All facilities or services shall require that all applicants for employment disclose any criminal conviction. The impact of this information on a decision regarding employment shall be based upon the offense in relationship to the job for which the applicant is applying.</p> <p>(d) Staff of a facility or a service shall be currently licensed, registered or certified in accordance with applicable state laws for the services provided.</p> <p>(e) A file shall be maintained for each individual employed indicating the training, experience and other qualifications for the position, including verification of licensure, registration or certification.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure each staff employed personnel record included educational credentials for one of three audited staff (#1). The findings are:</p> <p>Review on 4/12/23 of Staff #1's personnel record revealed: - Hire date 11/14/22. - Job title: Residential Counselor. - No evidence of educational credentials in the personnel record.</p>	V 107		

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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

**CEESONS OF CHANGE** **1536 MORNINGSIDE DRIVE**  
**BURLINGTON, NC 27217**

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V 107 Continued From page 2

Interview on 4/12/23 with Staff #1 revealed:  
-He worked at the group home for most shifts.  
-He was currently enrolled in school to obtain his high school equivalency diploma.  
-He took the exam but had to retake the math test.

Interview on 4/12/23 with the Director revealed:  
-He was aware staff #1 did not have his high school diploma.  
-Staff #1 was working on completing the equivalency requirements.

The deficiency has been cited four times since the original cite on 1/30/19 and must be corrected within thirty days.

V 107

This employee is currently proceeding forward with completing his GED. The school has given him a tentative date to take GED exam during the wk 5/11/23 of May 2023. Director is continuing to stay on top of this to assure employee meets all criteria ASAP and will continue to do so until completion

5/11/23

V 736 27G .0303(c) Facility and Grounds Maintenance

10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS  
(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.

This Rule is not met as evidenced by:  
Based on observation and interview, the facility failed to maintain the home in a clean, safe, and attractive manner. The findings are:

Observation on 4/12/23 at 8:40 am of the carport area revealed:

V 736

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V 736

Continued From page 3

- There were two shopping carts, a washing machine, broken coat hanger, tarp, tools, and yard equipment cluttered under the carport.

Observation on 4/12/23 at 8:45 am of the kitchen area revealed:

- The windowpane was covered in white spots.
- The window seal was dusty.
- Inside the refrigerator had brownish stains on the drawers and shelves.
- There were blackish and brownish stains around the sink and on counters.
- The stove top was greasy.
- There was a soft spot approximately twelve inches wide on the floor in front of the kitchen sink.

Observation on 4/12/23 at 8:55 am of the dining room area revealed:

- There were two blown lightbulbs in the light fixture above the dining table.
- The baseboards were dirty and dusty.

Observation on 4/12/23 at 9:00 am of the hallway area revealed:

- The baseboards were dirty and dusty.
- The hallway floor was dirty with paper and dust balls.

Observation on 4/12/23 at 9:05 am of the bathroom revealed:

- The bathtub was dirty.
- There were brown satins in front and at the base of the toilet.

Interview on 4/12/23 with the Director revealed:

- He placed a work order to replace the linoleum and to repair the soft spot on the kitchen floor.
- A contractor assessed the kitchen floor and he was awaiting for approval from the homeowner to

V 736

Order and Disposal has been established. The Client who own all the lawn equipment has been advise that his items must "always" be stored 5/11/23 in an orderly manner and all un-usable items are to be disposed of immediately. Client has been warned that failure to do so, can result in lost of privilege of earning funds from his lawn care jobs.

Upon recommendations of the Inspector, facility implemented a "Daily Chore Assignments", which has Proven effective in resolving all the in house deficiencies. The windows in the kitchen windows have been washed and cleaned. The refrigerator has been purged and thoroughly cleaned. Drawers removed and cleaned. All sinks and counters are cleaned and washed Daily 5/11/23

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V 736	<p>Continued From page 4</p> <p>fix items in the house. -He would purchase cleaning products to clean the dirt and stains around the house. -He would create a chore schedule for the clients.</p> <p>The deficiency has been cited four times since the original cite on 1/30/19 and must be corrected within thirty days.</p>	V 736	<p>The stove has been cleaned and a request made to owner for replacement, 5/11/23 Blown light bulbs have been replaced with working new bulbs. Request has been made to owner to repair and replace kitchen and dining room floors. The hallway baseboards have been washed and cleaned. Cleaning is now done daily as an assigned chore. The bathroom has received a thorough cleaning and sanitized. Request has been made to replace commode which is original to the home 40 yrs old. 5/11/23 Staff demonstrated cleaning process and procedures. Staff and Director will monitor these corrections daily, with clients rotating chores weekly.</p>	
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Tarp is covering  
Back up Washer & Dryer

