

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-917</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>05/04/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LEARNING SERVICES CORPORATION-WILLO</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>570 BUILDING FUTURES CIRCLE</b> <b>RALEIGH, NC 27610</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on May 4, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .2100 Specialized Community Residential Centers for Individuals with Developmental Disabilities.</p> <p>This facility is licensed for 12 and currently has a census of 11. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to immediately record administered medications on the MAR affecting 1 of 3 audited clients (#2). The findings are:</p> <p>Review on 5/3/23 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 5/5/22</li> <li>- Diagnosis: Aneurysmal Subarachnoid Hemorrhage and Traumatic Brain Injury (TBI)</li> <li>- Physician's order dated 9/1/22 with the following medications:</li> <li>- Magnesium Oxide 400 milligram (mg) take 1 tablet (tab) by mouth (PO) every day</li> <li>- Mirtazapine 7.5 mg take 1 tab PO at bedtime</li> <li>- Multivitamin Tab take 1 tab PO every day</li> <li>- Pantoprazole 40 mg take 1 tab PO before breakfast</li> <li>- Senna-Time 8.6 mg take 1 tab PO at bedtime</li> <li>- Vitamin D3 1,000 mg take 1 tab PO every day</li> </ul> <p>Review on 5/3/23 of client #2's March, April, and May 2023 MARs revealed:</p> <ul style="list-style-type: none"> <li>- No staff initials from March 1st-31st, April 1st - 30th, and May 1st -3rd for the following medications:</li> <li>- Magnesium Oxide 400mg</li> </ul>	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- Mirtazapine 7.5 mg</li> <li>- Multivitamin Tab</li> <li>- Pantoprazole 40</li> <li>- Senna-Time 8.6 mg</li> <li>- Vitamin D3 1,000 mg</li> </ul> <p>Attempted interview with client #2 but she did not have her translator present at the time of survey.</p> <p>Interview on 5/3/23 with Staff #3 revealed:</p> <ul style="list-style-type: none"> <li>- Worked as the shift lead</li> <li>- Was responsible for passing medications</li> <li>- Client #2 would come to the medication room to get her "pill box"</li> <li>- She (client #2) packed her medications every Monday</li> <li>- Client #2 took her medication and gave staff the pill box back</li> <li>- Staff used a "Quick MAR" to document medication administration</li> <li>- She (Staff #3) was unable to enter her initials because it (initial box) was gray and she couldn't enter anything</li> </ul> <p>Interview on 5/3/23 with the Registered Nurse (RN) revealed:</p> <ul style="list-style-type: none"> <li>- She (client #2) packed her medication once a week</li> <li>- Staff did not initial medication administration</li> <li>- MAR transcribed as "given by self" upon administration</li> <li>- Staff documented when client #2 initiated medication administration</li> <li>- Client #2 took the initiative to get her medicine</li> </ul>	V 118		