| DEPART   |   | FORM APPROVED  |  |  |  |                            |                 |                             |  |  |  |  |
|--|---|--|--|--|--|----------------------------|-----------------|-----------------------------|--|--|--|--|
| CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 |   |  |  |  |  |                            |                 |                             |  |  |  |  |
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION        |   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:  | (X2) MULTIPLE CONSTRUCTION A. BUILDING |  |  | (X                         | COMP            | B) DATE SURVEY<br>COMPLETED |  |  |  |  |
|  |   | 34G296   | B. WING _                              | B. WING  |  |                            | R<br>04/24/2023 |                             |  |  |  |  |
| NAME OF PI   | ROVIDER OR SUPPLIER   | -  |  | STREET ADDRESS, CITY, STATE, ZIP CODE              |  |                            |                 |                             |  |  |  |  |
| STONERIDGE   |   |  |  | 222 UNION HEIGHTS BOULEVARD<br>SALISBURY, NC 28144 |  |                            |                 |                             |  |  |  |  |
| (X4) ID<br>PREFIX<br>TAG                                   | SUMMARY ST<br>(EACH DEFICIENC<br>REGULATORY OR I  | ID<br>PREFIX<br>TAG  | FIX (EACH CORRECTIVE ACTION SHOULD BE  |  |  | (X5)<br>COMPLETION<br>DATE |                 |                             |  |  |  |  |
| W 000  | INITIAL COMMENTS  |  | w o                                    | W 000  |  |                            |                 |                             |  |  |  |  |
| {W 130}  | A revisit was conducted on 4/24/23 for<br>deficiencies cited on 2/14/23. A total of four out<br>of five deficiencies were corrected; however, one<br>deficiency remains out of compliance. The facility<br>remains out of compliance.<br>PROTECTION OF CLIENTS RIGHTS<br>CFR(s): 483.420(a)(7)<br>The facility must ensure the rights of all clients.<br>Therefore, the facility must ensure privacy during<br>treatment and care of personal needs.<br>This STANDARD is not met as evidenced by:<br>Based on observations and interviews, the facility<br>failed to ensure privacy during toileting and<br>personal care for 1 of 6 clients (#4). The finding<br>is: |  | {W 13                                  | 30}  |  |                            |                 |                             |  |  |  |  |
|  | survey on 4/24/23 at<br>leave client #4 in the<br>the door remaining op<br>observations revealed<br>bathroom door and w<br>pants at his ankles ar<br>hallway. Further obse<br>escort client #4 back<br>bottom and genitals e<br>revealed staff to assis<br>the bathroom to assis<br>and washing his hand<br>Interview with the pro<br>4/24/23 revealed staff<br>respect the privacy of<br>Continued interview w<br>#4 has a new toileting   | d client #4 to exit the<br>alk down the hall with his<br>ad other peers in the<br>ervation revealed staff to<br>to the bathroom with his<br>exposed. Observations<br>st client #4 with returning to<br>st client in pulling up pants |  |  |  |                            |                 |                             |  |  |  |  |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

PRINTED: 04/27/2023

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

|   |  | ID HUMAN SERVICES<br>MEDICAID SERVICES                |  |   |   | FORI                                     | D: 04/27/2023<br>M APPROVED<br>D. 0938-0391 |  |
|---|--|---|--|---|---|--|---|--|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING |   |   | (X3) DATE<br>COMF                        | (X3) DATE SURVEY<br>COMPLETED               |  |
|   |  | 34G296  | B. WING                                |   |   | R<br>04/24/2023                          |   |  |
| NAME OF PROVIDER OR SUPPLIER                        |  |   |  | S   | TREET ADDRESS, CITY, STATE, ZIP CODE              | •  |   |  |
| STONERIDGE  |  |   |  |   | 22 UNION HEIGHTS BOULEVARD<br>SALISBURY, NC 28144 |  |   |  |
| (X4) ID<br>PREFIX<br>TAG                            | (EACH DEFICIENC  | ID<br>PREF<br>TAC                                     |  | PROVIDER'S PLAN OF CORRECTIC<br>(EACH CORRECTIVE ACTION SHOULD<br>CROSS-REFERENCED TO THE APPROP<br>DEFICIENCY) | BE  | (X5)<br>COMPLETION<br>DATE               |   |  |
| {W 130}   | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)<br>Continued From page 1<br>bathroom with the client. Staff are to assist with<br>maintaining the client's privacy and prevent<br>wandering around unclothed after toileting.<br>Interview with the PM also revealed client #4<br>struggles with privacy concerns when toileting.<br>Continued interview with the PM revealed staff<br>should respect the privacy of all clients during<br>toileting and personal care. |   | {W                                     | 130}  |   | ON SHOULD BECOMPLETIONIE APPROPRIATEDATE |   |  |