

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-826</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>04/19/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE LOVING HOME, INC #2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2162 DOBBIN HOLMES ROAD</b> <b>FAYETTEVILLE, NC 28312</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A follow up survey was completed on April 19, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and currently has a census of 1. The survey consists of audits of 1 current client and 1 former client.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 4/18/23 between approximately 12:35pm - 1:15pm during the facility tour revealed:</p> <ul style="list-style-type: none"> <li>-The vinyl flooring in the laundry area exposed the brown sub flooring.</li> <li>-The vinyl flooring at the back door off the kitchen was peeled and lifted at the exit.</li> <li>-The light switch cover near the back door was missing.</li> </ul>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-The vinyl flooring in the kitchen was lifted at the cabinets and not flushed to the floor.</li> <li>-The wall near the dining table had a linear damage.</li> <li>-The metal floor transition strip between the kitchen and laundry area was bent upward.</li> <li>-2 of 3 light bulbs on the kitchen's light fixture were blown.</li> <li>-The floor between the office area and living room had a rectangle uneven indentation.</li> <li>-Client #1's bedroom window blinds were broken and had missing slates.</li> <li>-Client #1's bedroom dresser was broken and one drawer had fallen into another.</li> <li>-The hall bathroom had 2 of 3 lights blown on the vanity light.</li> <li>-The vacant bedroom next to client #1's room had white paint plaster about the size of a sheet of paper on the bedroom door.</li> <li>-There were approximately 4 white paint plaster repairs next to the bed.</li> <li>-The vacant (master) bedroom's door was broken off 2 of the 3 door hinges. The frame was split along the side.</li> <li>-There were brownish color stains along the ceiling of the living room.</li> </ul> <p>Interview on 4/19/23 the Clinical Director/Qualified Professional stated:</p> <ul style="list-style-type: none"> <li>-The maintenance efforts are the facility are ongoing.</li> <li>-The vacant (master) bedroom door "just came off the hinge" when staff opened it.</li> <li>-The facility had an outside contractor who worked on the facility.</li> </ul> <p>This deficiency has been cited 7 times since the original cite on 1/26/18 and must be corrected within 30 days.</p>	V 736		

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V 752	Continued From page 2	V 752		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations and interview, the facility failed to maintain water temperatures between 100-116 degrees Fahrenheit where clients had access to hot water. The findings are:</p> <p>Observation on 4/18/23 between approximately 12:35pm - 1:15pm during the facility tour revealed:</p> <ul style="list-style-type: none"> <li>-The hot water in the hall bathroom at the sink was 118 degrees Fahrenheit.</li> <li>-The hot water in the hall bathroom at the bathtub was 120 degrees Fahrenheit.</li> <li>-The hot water in the vacant bedroom at the sink was 118 degrees Fahrenheit.</li> </ul> <p>Interview on 4/19/23 the Clinical Director/Qualified Professional stated:</p> <ul style="list-style-type: none"> <li>-The water temperatures were checked monthly.</li> <li>-Maintenance had adjusted the water temperatures.</li> <li>-He believed the water heater needed to be replaced.</li> </ul> <p>This is a recited deficiency and must be corrected</p>	V 752		

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V 752	Continued From page 3 within 30 days.	V 752		