

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601500</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>04/11/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE WILLIAMS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>7300 ROSEHALL DRIVE CHARLOTTE, NC 28227</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on 04/11/2023. The complaint (intake #NC00200441) was unsubstantiated. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 2 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure medications were administered on the written order of a physician affecting 1 or 2 audited Clients (#2). The Findings are:</p> <p>Review on 04/11/2023 of Client #2's record revealed: -22-years-old. -Admitted 07/24/2014. -Diagnosed with Autism Spectrum Disorder and Epileptic Seizure Disorder. -No medication orders.</p> <p>Review on 04/11/2023 of Client #2's MARs for January 01, 2023 - March 31, 2023 revealed: -Benzotropine (Seizures) .5 (milligrams) mg tablets (tab); Take 1 tab by mouth twice daily. -Haloperidol (Antipsychotic) 5 mg tabs; Take 1 tab by mouth twice daily. -Trazodone (Sedative) 100 mg tabs; Take 1 tab by mouth every night. -Divalproex (Seizures) 125 mg Sprinkles capsules; Take 5 capsules by mouth twice daily.</p> <p>Observation on 04/11/2023 at approximately 3:15</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>pm of Client #2's medications revealed:                      -Benzotropine .5 mg tabs; Take 1 tab by mouth twice daily dispensed 02/21/2023.                      -Haloperidol 5 mg tabs; Take 1 tab by mouth twice daily dispensed 02/20/2023.                      -Trazodone 100 mg tabs; Take 1 tab by mouth every night dispensed 03/29/2023.                      -Divalproex (Seizures) 125 mg Sprinkles capsules; Take 5 capsules by mouth twice daily 03/29/2023.</p> <p>Interview on 04/11/2023 with Staff #1 revealed:                      -Did not have current medication orders for Client #2.                      -"His (Client #2) mother controls his medications. I have been reaching out to her since January 2023 (to get the current orders)."</p> <p>Interview on 04/11/2023 with the Qualified Professional revealed:                      -Did not have current medication orders for Client #2.                      -"We contacted the pharmacy, and they will not release the information to us."</p>	V 118		