

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/08/2022
FORM APPROVED
OMB NO. 0938-0391



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G029	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/13/2022
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NAME OF PROVIDER OR SUPPLIER ROSEANNE GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 900 ROSEANNE DR KINSTON, NC 28504
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W 000	INITIAL COMMENTS	W 000		
W 154	STAFF TREATMENT OF CLIENTS CFR(s): 483.420(d)(3)	W 154		
	<p>A complaint survey was completed on 10-13-2022 for intake #NC00193818 . Deficiencies were cited.</p> <p>The facility must have evidence that all alleged violations are thoroughly investigated. This STANDARD is not met as evidenced by: Based on record reviews and interviews, the facility failed to thoroughly investigate an injury of unknown origin for 1 of 1 audit clients (#1). The finding is:</p> <p>Review on 10/13/22 of the facility's internal investigations revealed no investigation for client #1 had been initiated since the injury was identified on 10/4/22.</p> <p>Review on 10/13/22 of the facility's internal incident reports for all clients residing in the facility for the time period of September through October revealed an incident report was completed on 9/24/22 at 8:00am for client #1 regarding a hang nail and scratches on his stomach. There was also an incident report dated 10/4/22 at 12:00pm regarding during a body check discoloration to client #1's middle chest and left side noted and the home manager (HM) was notified.</p> <p>Interview on 10/13/22 with Staff A revealed she completed the incident report following a body check where she noticed client #1's left side was purple as well as the mid chest/breast area. Staff A revealed she was the one who completed client #1's body check the day prior on 10/3/22 and the</p>		<p>Internal investigations will be handled in a timely manner and concluded in a reasonable timeframe. Any additional findings will be documented as an addendum to the original conclusion. QP and GHM will be in serviced on process by Operations Director and monitored during internal investigations.</p>	12/12/22

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DHSR-MH Licensure Sect

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Julia J. Howell</i>	TITLE CEO/Member	(X6) DATE 11/10/2022
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 154	<p>Continued From page 1</p> <p>discoloration was not visible. Staff A immediately notified the HM and the facility physician ordered a chest Xray immediately.</p> <p>Interview on 10/13/22 with the HM revealed she was notified by Staff A immediately following the body check and notified the physician. HM revealed she had spoken with staff that worked the day of 10/3/22 and 10/4/22 but had not obtained written statements from anyone except one staff that worked third shift on 10/3/22.</p> <p>Interview on 10/13/22 with the Qualified Intellectual Disabilities Professional (QIDP) revealed that he began an investigation on approximately 10/5/22. The QIDP revealed he was unable to complete the investigation due to the client being discharged from the facility on 10/5/22 and the facility not being able to obtain records from the hospital.</p>	W 154		
W 508	<p>COVID-19 Vaccination of Facility Staff CFR(s): 483.430(f)(1)-(3)(i)-(x)</p> <p>§ 483.430 Condition of Participation: Facility staffing.</p> <p>(f) Standard: COVID-19 Vaccination of facility staff. The facility must develop and implement policies and procedures to ensure that all staff are fully vaccinated for COVID-19. For purposes of this section, staff are considered fully vaccinated if it has been 2 weeks or more since they completed a primary vaccination series for COVID-19. The completion of a primary vaccination series for COVID-19 is defined here as the administration of a single-dose vaccine, or the administration of all required doses of a multi-dose vaccine.</p> <p>(1) Regardless of clinical responsibility or client</p>	W 508	<p>Procedures for staff COVID-19 Vaccination will be documented in policy. Staff will be in serviced by the QP and/or GHM. Staff vaccination status will be monitored by HR and supervisors monthly.</p>	12/12/22

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W 508 Continued From page 2

contact, the policies and procedures must apply to the following facility staff, who provide any care, treatment, or other services for the facility and/or its clients:

- (i) Facility employees;
- (ii) Licensed practitioners;
- (iii) Students, trainees, and volunteers; and
- (iv) Individuals who provide care, treatment, or other services for the facility and/or its clients, under contract or by other arrangement.

(2) The policies and procedures of this section do not apply to the following facility staff:

- (i) Staff who exclusively provide telehealth or telemedicine services outside of the facility setting and who do not have any direct contact with clients and other staff specified in paragraph (f)(1) of this section; and
- (ii) Staff who provide support services for the facility that are performed exclusively outside of the facility setting and who do not have any direct contact with clients and other staff specified in paragraph (f)(1) of this section.

(3) The policies and procedures must include, at a minimum, the following components:

- (i) A process for ensuring all staff specified in paragraph (f)(1) of this section (except for those staff who have pending requests for, or who have been granted, exemptions to the vaccination requirements of this section, or those staff for whom COVID-19 vaccination must be temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations) have received, at a minimum, a single-dose COVID-19 vaccine, or the first dose of the primary vaccination series for a multi-dose COVID-19 vaccine prior to staff providing any care, treatment, or other services for the facility and/or its clients;

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W 508	<p>Continued From page 3</p> <p>(iii) A process for ensuring the implementation of additional precautions, intended to mitigate the transmission and spread of COVID-19, for all staff who are not fully vaccinated for COVID-19;</p> <p>(iv) A process for tracking and securely documenting the COVID-19 vaccination status of all staff specified in paragraph (f)(1) of this section;</p> <p>(v) A process for tracking and securely documenting the COVID-19 vaccination status of any staff who have obtained any booster doses as recommended by the CDC;</p> <p>(vi) A process by which staff may request an exemption from the staff COVID-19 vaccination requirements based on an applicable Federal law;</p> <p>(vii) A process for tracking and securely documenting information provided by those staff who have requested, and for whom the facility has granted, an exemption from the staff COVID-19 vaccination requirements;</p> <p>(viii) A process for ensuring that all documentation, which confirms recognized clinical contraindications to COVID-19 vaccines and which supports staff requests for medical exemptions from vaccination, has been signed and dated by a licensed practitioner, who is not the individual requesting the exemption, and who is acting within their respective scope of practice as defined by, and in accordance with, all applicable State and local laws, and for further ensuring that such documentation contains:</p> <p>(A) All information specifying which of the authorized COVID-19 vaccines are clinically contraindicated for the staff member to receive and the recognized clinical reasons for the contraindications; and</p> <p>(B) A statement by the authenticating practitioner recommending that the staff member be</p>	W 508		
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W 508 Continued From page 4

exempted from the facility's COVID-19 vaccination requirements for staff based on the recognized clinical contraindications;

(ix) A process for ensuring the tracking and secure documentation of the vaccination status of staff for whom COVID-19 vaccination must be temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations, including, but not limited to, individuals with acute illness secondary to COVID-19, and individuals who received monoclonal antibodies or convalescent plasma for COVID-19 treatment; and

(x) Contingency plans for staff who are not fully vaccinated for COVID-19.

Effective 60 Days After Publication:

(ii) A process for ensuring that all staff specified in paragraph (f)(1) of this section are fully vaccinated for COVID-19, except for those staff who have been granted exemptions to the vaccination requirements of this section, or those staff for whom COVID-19 vaccination must be temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations;

This STANDARD is not met as evidenced by:
Based on record review and interview, the facility failed to develop policies and procedures which include a process for tracking staff with temporary delays with obtaining their COVID-19 vaccination and contingency plans for staff who are not fully vaccinated for COVID-19. The findings are:

Review on 10/13/22 of the facility's Pandemic Outbreak policy (dated 7/2/21) did not include a contingency plan for new hires, staff that are not fully vaccinated, will not get vaccinated and do not qualify for an exemption.

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W 508	Continued From page 5 Interview on 10/13/22 with the program director confirmed the facility had not written a policy related to COVID-19 vaccination policy following CMS guidelines for staff vaccinations.	W 508		
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