

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601518	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/13/2023
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NAME OF PROVIDER OR SUPPLIER RIGHT CHOICES	STREET ADDRESS, CITY, STATE, ZIP CODE 3705 BULLARD STREET CHARLOTTE, NC 28208
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 3-13-23. The complaint was unsubstantiated (#NC00196491). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for four and currently has a census of four. The survey sample consisted of audits of three current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure that fire and disaster drills were completed quarterly on each shift. The findings are:</p>	V 114	<p>DHSR - Mental Health</p> <p>APR 03 2023</p> <p>Lic. & Cert. Section</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

[Signature]
6899 B5RS11

President

03/29/23

Division of Health Service Regulation

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V 114	<p>Continued From page 1</p> <p>Interview on 3-1-23 with the Director revealed: -They started having clients at the facility in June 2022. -The facility shifts were first shift was 7am-3pm, second shift was 3pm-11pm, and third shift was 11pm-7am.</p> <p>Review on 3-1-23 of fire and disaster drill documentation for June 2022, through March 2023 revealed: -No second or third shift fire drills documented for the third quarter of 2022. -No third shift fire drill documented for the fourth quarter of 2022. -No third shift disaster drill documented for the third quarter of 2022. -No disaster drills documented for the fourth quarter of 2022. -Fire drills on 12-4-22,11-10-22, and 10-10-22 had no time documented. -A drill completed 8-9-22 had no documentation as to what kind of drill it was.</p> <p>Interviews on 1-17-23 with Clients #1, #2, and #3 revealed: -They do have fire drills, but could not say how often or what times.</p> <p>Interview on 3-1-23 with the Director revealed: -They would have a meeting to discuss with staff the importance of properly documenting the fire and disaster drills.</p>	V 114		

MHL060-1518
Right Choices
3705 Bullard Street
Charlotte, NC 28208

Response to Summary Statement of Deficiencies

V 114 Our internal Safety Committee met and performed an audit of all fire and disaster drills that were completed quarterly on each shift for the time period June 1, 2022 through March 13, 2023. Safety Committee reviewed all fire and disaster drills to ensure that forms were filled out correctly, and fire and disaster drills were completed on each shift. Binder that houses fire and disaster drills were reviewed to ensure that binder is current with all completed fire and disaster drills. Staff meeting was held with all residential staff. Staff meeting consisted of a review of agency's policy regarding fire and disaster drills and how to accurately complete all sections on agency's fire and disaster drill form. Staff was also reminded of the importance of conducting a debriefing session with members after a fire and disaster drill so that members are able to communicate the type of drill performed, how often and what times.