PRINTED: 03/15/2023 FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION
A. BUILDING:

(X3) DATE SURVEY COMPLETED

APR 03

Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ B. WNG 03/02/2023 MHL023-214 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 119 NORTH PIEDMONT AVENU THE THOMPSON HOUSE NC KINGS MOUNTAIN, NC 28086 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 722 V 722 Continued From page 1 Observation of the facility on 2/28/23 at 1:55 pm -A new addition had been built on to the home. -The addition formed an L-shape with the original hallway of the home. -2 bedrooms, each with their own entrance from the hallway were adjoined by a bathroom in between them. Interview on 2/28/23 with Staff#1 revealed: -The new addition to the house was not currently in use. -"We added an addition to the home for extra bedrooms and bathrooms. We were told by [licensee] that we needed to have an environmental and fire inspection. We were never told that we had to have DHSR prior approval. The way the home was originally set up was a long walk to the bathroom. We are now awaiting inspection and approval from state construction..." Interview on 2/28/23 with Staff#2 revealed: -"We have an addition to the home. It was important to us that we got one with a Jack and Jill bathroom because it would benefit [Client#3] at night. We like having the extra space. We have 2 bedrooms far away from a bathroom and the new addition has two rooms close to the bathroom and could be used depending on each person's needs. Nobody is residing in the new part yet because we have to wait on construction to come out and authorize the use of the addition. We didn't know this. We were never told this, but now we are waiting for their inspection." Interview on 3/2/23 with the Qualified Professional (QP) revealed: -She visited the facility at least once each month. -"I explained to [Staff#1 and #2] not to move

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPLE CONSTRUCTION | | | | |
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| | | | A. BUILDING | : | COMP | LETED | |
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| MHL023-214 | | B. WING | | 02 | 00/00/000 | | |
| NAME OF PROMPTS OF CUETA | | | | | | 03/02/2023 | |
| NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE | | | | | | | |
| THE THOMPSON HOUSE NC 119 NORTH PIEDMONT AVENU | | | | | | | |
| KINGS MOUNTAIN, NC 28086 | | | | | | | |
| (X4) ID | SUMMARY STA | ATEMENT OF DEFICIENCIES | T | | | | |
| PREFIX | | MUST BE PRECEDED BY FULL | ID PREFIX | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD | 1 | (X5) | |
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| | | | | DEFICIENCY) | MIL | J. SAIL | |
| \/ 722 | Continued From | • | | | | | |
| V 122 | V 722 Continued From page 2 anyone in there before construction approves it. I was informed in November that they were planning on putting an addition on the house because they intended to move [Client#3] into the | | V 722 | | | | |
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| | | | | | | | |
| new addition. He would benefit from having a bathroom closer. This was the first time as a QP that I had anyone building additions onto their | | | | | | | |
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| | | | | | | | |
| home and [Staff#2] asked me who would need to | | | | | | | |
| come out. I said I don't know, so let me check | | | | | | | |
| and get back with you. I checked with [CEO] and | | | | | | | |
| explained to [Staff#2] that environmental and fire | | | | | | | |
| had to inspect prior to moving a client in, but I | | | | | | | |
| | was unaware that DHSR had to know prior to | | | | | | |
| | building. DHSR construction has been notified | | | | | | |
| | and I think they are cor | ming out next week." | | | | | |
| | | | | | | | |
| | Interview on 3/2/23 with the CEO revealed: | | | | | | |
| -"I want to say in the fall of last year, while I was | | | | | | | |
| | in Colorado, [Staff#2] had called me about | | | | | 1 | |
| | wanting to build onto the house. I explained that | | | | | 1 | |
| | additions would have to be looked at by the state. | | | | | | |
| 1 | I did not know until the other day that DHSR | | | | | - 1 | |
| | construction had to come out prior to building. I only knew that they had to come out and approve | | | | | | |
| | | | | | | | |
| | it prior to moving a clier | nt into the new addition. | | | | | |
| | DHSR construction has | s been scheduled to visit | | | | 1 | |
| | | posed to get back with me | | | | 1 | |
| | on Monday on when he | | | | | | |
| | | clients living in the addition | | | - 1 | 1 | |
| | and there will not be an | v cliente living in the addition | | | | 1 | |
| | and there will not be an | y clients living in the | | | | - 1 | |
| | have had anyiranna -t- | ved. I do know that they | | | | - 1 | |
| | have had environmenta | and fire inspections | | | | - 1 | |
| completed already, and we only need the DHSR | | | | | 1 | | |
| construction approval. We have never had | | | | | - 1 | | |
| (6 | anybody build onto their | r homes before. None of | | | | | |
| (| our licensed providers h | nave had any additions." | | | | | |
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