

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/28/2023
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G023	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 03/28/2023
NAME OF PROVIDER OR SUPPLIER PITT CO GROUP HOME #1			STREET ADDRESS, CITY, STATE, ZIP CODE 6570 FAIRWAY DRIVE GRIFTON, NC 28530		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 189	<p>STAFF TRAINING PROGRAM CFR(s): 483.430(e)(1)</p> <p>The facility must provide each employee with initial and continuing training that enables the employee to perform his or her duties effectively, efficiently, and competently. This STANDARD is not met as evidenced by: Based on observations and interviews, the facility failed to ensure staff were sufficiently trained to perform their duties efficiently while demonstrating respect and dignity during staff/client interaction. This affected 5 of 5 clients residing in the home (#1, #2, #3, #4, and #5). The findings are:</p> <p>A. Observations in the home throughout 3/27-3/28/23 revealed Staff B referring to clients as "Honey" or "Baby" when prompting clients during training and medication administration.</p> <p>Interview on 3/28/23 with the Qualified Intellectual Disabilities Professional (QIDP) revealed staff using pet names, such as "Honey" or "Baby" was inappropriate. The QIDP stated staff need training in this area.</p> <p>Interview on 3/28/23 with the administrator revealed staff using pet names, such as "Honey" or "Baby" was inappropriate.</p> <p>B. During breakfast observations on 3/28/23 at 7:04am, Staff B was seated at the dining table with all clients. At 7:05am, Staff B stated clients could not eat any food on their plates until all food had been served completely. As client #5 attempted to begin eating, Staff B briefly placed her hand over client #5's right hand and stated, "Wait. No one can eat until all have been served." At 7:07am, Staff B again told all clients that they</p>	W 189			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 189	<p>Continued From page 1</p> <p>could not eat and to wait until all had been served. At 7:09am, Staff B stated, "Now you can eat."</p> <p>Interview on 3/28/23 with the QIDP revealed that while staff should teach table manners, respectful staff/client interaction was expected during training. The QIDP agreed staff should not stop clients from eating in the observed manner. The QIDP stated the facility probably needed to do more training in this area.</p> <p>C. Observation during breakfast on 3/28/23 from 7:04am-7:30am revealed client #4 eating and drinking neatly and at an appropriate pace. Staff B repeatedly prompted client #4 every one-two minutes as he attempted to eat his meal to include: 7:11am "Wipe your mouth" 7:13am "Where is your fork suppose to be?" 7:15am "Chew what is in your mouth." 7:16am "Wipe your mouth." 7:17am "Do not drink quickly."</p> <p>Further observation on 3/28/23 at 7:22am revealed client #4 drinking water at an appropriate pace. Staff B told client #4 to put his water down and stated, "You need to eat instead of worrying about beverages. You're drinking too much." At 7:23am, client #4 was observed to touch his hair as he ate. Staff B told client #4 to leave the table to go to the bathroom and wash his hands. At 7:28am, client #4 was observed to utilize his fork and knife appropriately to obtain an appropriate amount of eggs on his fork. Staff B called client #4's name and stated, "That's enough". Client #4 was observed to hesitate to finish his food.</p>	W 189			

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W 189	<p>Continued From page 2</p> <p>Review on 3/27/23 of client #4's individual program plan (IPP), dated 1/6/23, revealed a regular diet with prompting to slow down as needed. Further review revealed a training objective to lay utensils or food items down between bites after each bite with five or less prompts per meal. In addition, client #4 had a fork/spoon visual to utilize for placing his his utensils on the table.</p> <p>Interview on 3/27/23 with Staff B revealed clients sometimes had to be prompted to slow down when eating. Staff stated client #4 had a fork/spoon guide to show him where to place his utensils on the table.</p> <p>Interview on 3/28/23 with the QIDP revealed staff should offer prompting and training respectfully to all clients.</p>			W 189			