

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL019-074	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/23/2023
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS BOOTH ROAD GROU	STREET ADDRESS, CITY, STATE, ZIP CODE 130 BOOTH ROAD CHAPEL HILL, NC 27516
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on March 23, 2023. The complaint was substantiated (intake #NC00199798). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 0. The survey sample consisted of audits of 4 former clients.</p>	V 000		
V 540	<p>27F .0103 Client Rights - Health, Hygiene And Grooming</p> <p>10A NCAC 27F .0103 HEALTH, HYGIENE AND GROOMING</p> <p>(a) Each client shall be assured the right to dignity, privacy and humane care in the provision of personal health, hygiene and grooming care. Such rights shall include, but need not be limited to the:</p> <p>(1) opportunity for a shower or tub bath daily, or more often as needed;</p> <p>(2) opportunity to shave at least daily;</p> <p>(3) opportunity to obtain the services of a barber or a beautician; and</p> <p>(4) provision of linens and towels, toilet paper and soap for each client and other individual personal hygiene articles for each indigent client. Such other articles include but are not limited to toothpaste, toothbrush, sanitary napkins, tampons, shaving cream and shaving utensil.</p> <p>(b) Bathtubs or showers and toilets which ensure individual privacy shall be available.</p> <p>(c) Adequate toilets, lavatory and bath facilities equipped for use by a client with a mobility impairment shall be available.</p>	V 540		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 540	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews and interview, the facility failed to ensure the right to dignity, privacy and humane care in the provision of personal health, hygiene and grooming was implemented affecting two of four former clients (FC #1 and FC #2). The findings are:</p> <p>Observation on 3/23/23 of facility's front porch area at approximately 9:35 am revealed: -FC #1 and FC #2 had an unkempt appearance. -FC #1's shirt and jacket were stained and he wasn ' t wearing any socks. -FC #1 was wearing a pair of water shoes. -FC #2's clothes were baggy. FC #2's shirt and pants were stained.</p> <p>Observation on 3/22/23 of the facility at approximately 9:45 am revealed: -FC #1's bedroom-There was a strong urine odor. His mattress was wet and had brownish stains on it. There were chewing tobacco stains on the floor.</p> <p>Review on 3/22/23 of FC #1's record revealed: -Admission date of 12/8/09 -Diagnosis of Schizophrenia -Discharge date of 3/22/23</p> <p>Review on 3/22/23 of FC #2's record revealed: -Admission date of 10/1/08 -Diagnosis of Schizoffective Disorder-Depressed Type -Discharge date of 3/22/23</p> <p>Interview on 3/23/23 with the Facility Director/Qualified Professional revealed:</p>	V 540		

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V 540	Continued From page 2 -FC #1 and FC #2 can look "unkempt." -FC #1 and FC #2 refused to get haircuts. -You have to remind FC #1 to change his clothes and put on clean clothing. -He knew staff #1 washed FC #1's clothing on a regular basis. -If staff doesn't give FC #1 reminders to change his clothes, FC #1 will wear the same dirty clothes over and over. -FC #2's issue was he knew how to wash clothes, however FC #2 will mix his clean clothing with the dirty clothing. -FC #2 will put the dirty clothing on again and had to reminded to not mix his clean and dirty clothing.	V 540		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. The findings are: Observation on 3/22/23 of the facility at approximately 9:45 am revealed: -Front porch area-There was paper, cups and cigarette butts on ground.	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> -There was a urine odor throughout the facility. -Former Client #1's (FC #1) bedroom-There was a strong urine odor. His mattress was wet and had brownish stains on it. There was trash, chewing tobacco and loose coins on the floor. -Former Client #4's bedroom-Strong urine smell odor. The mattress and bed linens were soiled. -Floors throughout facility had dirt particles and pieces of trash on it. <p>Interview on 3/22/23 with staff #1 revealed:</p> <ul style="list-style-type: none"> -They were trying to get the clients moved out of the facility and had no time to clean. -He knew the facility smelled like urine. -FC #1 was urinating on his bed and on himself. -He confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. <p>Interview on 3/22/23 with the Facility Director/Qualified Professional revealed:</p> <ul style="list-style-type: none"> -He was aware of the cleanliness issues with the facility. -He knew that there were issues with staff keeping the facility clean prior to clients packing up to move out of the facility. -The facility smelled like urine because FC #1 urinated on himself and his bed. -They changed the mattress in FC #1's bedroom several times. -He confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		