

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601433	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/20/2023
NAME OF PROVIDER OR SUPPLIER ROXIE'S HOME OF LOVE		STREET ADDRESS, CITY, STATE, ZIP CODE 1116 NEW DAY COURT CHARLOTTE, NC 28215		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 3-20-23. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G 5600F Supervised Living for Alternative Family Living This facility is licensed for two and currently has a census of one. The survey sample consisted of audits of one current client.	V 000		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interviews the facility failed to maintain the hot water between 100 degrees and 116 degrees in areas where client have access to hot water. The findings are: Observation on 3-15-23 at approximately 5:00 pm revealed: -Upstairs bathroom sink was 129 degrees. -Upstairs bathroom tub was 125 degrees. Observation on 3-15-23 at approximately 5:30 pm revealed: -Upstairs bathroom sink was 118 degrees.	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 752	Continued From page 1 -Upstairs bathroom tub was 115 degrees. Interview on 3-15-23 with Client #1 revealed: -He had never been burned by the hot water. -He used cold water and soap when he washed his hands. Interview on 3-15-23 with the Alternative Family Living Provider revealed: -She runs the bath water for Client #1. -She does take water temperatures regularly, but uses the downstairs sink. -She would make sure the hot water was correct in all areas of the house.	V 752		