

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL074-239</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/28/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MEADOWBROOK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1111 MEADOWBROOK DRIVE GREENVILLE, NC 27834</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on February 28, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following services categories: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities and 10A NCAC 27G .5100 Community Respite Services for Individuals of all Disability Groups (Residential).</p> <p>This facility is licensed for 4 and currently has a census of 2. The survey sample consisted of audits of 2 current clients. No respite clients had been served in the last 5 months.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by:                  Based on record review and interviews the facility failed to ensure fire and disaster drills were held</p>	V 114	<p style="text-align: center; border: 1px solid red; padding: 5px;"><b>RECEIVED BY MHL &amp; C 3/24/2023</b></p>	

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 LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  TITLE **PA 3-23-23** (X6) DATE

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V 114	Continued From page 1  at least quarterly, repeated on each shift and conducted under conditions that simulate fire emergencies. The findings are:  Review on 2/27/23 of facility records for 2022 revealed: <b>Fire</b> -No 1st shift drills or weekend 8am - 8pm drills were conducted for the January 2022 -March 2022 quarter. -No 1st shift drills or weekend 8am - 8pm drills were conducted for the April 2022 - June 2022 quarter. -No 1st shift drills or weekend 8am - 8pm drills were conducted for the July 2022 - September 2022 quarter. -No 1st shift drills or weekend 8am - 8pm and 8pm - 8am drills were conducted for the October 2022 - December 2022 quarter. -No weekend drills were completed between 8:20am - 3:00pm for the 8pm - 8am shift.  <b>Disaster</b> -No 1st shift drills or 2nd shift drills were conducted for the January 2022 -March 2022 quarter. -No 1st shift drills were conducted and no 3rd shift drills between 12am - 7:50am for the April 2022 - June 2022 quarter; -No 2nd shift drills or weekend 8am - 8pm and 8pm -8am drills were conducted for the July 2022 - September 2022 quarter. -No 1st, 2nd or 3rd shift drills were conducted for the October 2022 - December 2022 quarter.  Interview on 2/27/23 client #1 responded with a yes nod when asked if she participated in fire and disaster drills.  Interview on 2/27/23 client #2 stated she	V 114	<b>V114</b> Residential Director Supervisor will complete monthly log sheet to ensure drills are present for each shift every quarter in Therap EMR. Residential Director will ensure that drills are completed as noted on log sheet in Therap each shift noted on monthly basis. RDs will review and acknowledge in Therap once completed. One fire drill will be completed on 1 <sup>st</sup> shift, 2 <sup>nd</sup> shift and 3 <sup>rd</sup> shift each month. One disaster drill will be completed on 1 <sup>st</sup> shift, 2 <sup>nd</sup> shift and 3 <sup>rd</sup> shift each month. When 12 hour shifts are in place on the weekends, one disaster drill and one fire drill will be completed once a month (one between 8 am and 8 pm) and (one drill between 8 pm and 8 am). *Staff should be aware that fire or disaster can occur in early hours of the morning. Varying hours should be noted when drills are completed (ex: 3 a.m., 5 a.m., not just at the start of each shift, etc.) See attached log sheet with dates of completion noted to be signed off by Residential Supervisor and submitted to QA to file along with POC. RD and Supervisor will ensure this scheduled is followed throughout the year.	4-29-23

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V 114	<p>Continued From page 2</p> <p>participated in fire and disaster drills and they went outside for fire drills.</p> <p>Interview on 2/27/23 staff #1 stated: -Clients always participated in fire and disaster drills. -The meeting point for fire drills was across the street.</p> <p>Interview on 2/27/23 Residential Director stated: -All fire and disaster drills had been provided for the surveyor to review.</p> <p>Interview on 2/27/23 the Qualified Professional stated: -The facility had shifts that were 8am- 4pm, 4pm-12am and 12am - 8am Monday -Friday. -The facility had shifts that were 8am-8pm and 8pm-8am on weekends. -She understood fire and disaster drills were to be held at least quarterly, repeated on each shift and be conducted under conditions that simulate fire emergencies.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 2/27/23 at approximately 8:30am during a tour of the facility revealed:</p> <ul style="list-style-type: none"> <li>-The baseboard behind the living room sofa was covered in heavy dark dust.</li> <li>-The bathroom by client #1's bedroom had dark, cracked caulking around the top of the tub, paint chipping on the wall, caulking around the outside bottom of the tub was dark and cracking. The 3 light fixture had 1 missing bulb.</li> </ul> <p>Interview on 2/27/23 the Residential Director stated:</p> <ul style="list-style-type: none"> <li>-"They had just moved all the furniture in the living room, he would take a look at the baseboard behind the sofa."</li> </ul>	V 736	<p>V736 Residential Director will review and post cleaning responsibilities for each shift in the home to ensure cleanliness throughout the home with special attention to the baseboards. Caulking around the tub will be removed and recaulked, wall assessed for paint and replace blown light bulb as noted. Will reflect deficiencies on RD monthly household check sheet. See checklist attached. Check sheet will be submitted to RD Supervisor no later than the 5<sup>th</sup> of each month.</p>	4-29-23



Outside Appearance	Satisfactory	Unsatisfactory	N/A	Comments
Gutters				
Trash of Ground				
Paint/Exterior condition				
General Repair				
Lawn Care				
Garbage covered and appropriate distance from home				
Gas/Charcoal grill clean and safety stored				

Interior Common Area	Satisfactory	Unsatisfactory	N/A	Comments
Furnishings- Cleanliness and Repairs				
Walls- Cleanliness and Repairs				
Windows- Cleanliness and Repairs				
Floors- Cleanliness and Repairs				

Kitchen	Satisfactory	Unsatisfactory	N/A	Comments
Cleanliness				
Appliances in working order				
Refrigerator/Freezer temps current and WNL				
Range/Oven clean and functional				
Microwave clean and functional				
Cold/Frozen food dated and within date (license Facility)				
Pantry food dated and within date (license facility)				
Other equipment functional				
Dishes/cooking utensils clean and put away				
Storage equipment				

Bathrooms (1 and 2)	Satisfactory	Unsatisfactory	N/A	Comments
Tub/showers-cleanness				
Commode-cleanness				
Basin- cleanness				
Leaking Faucets, Drips, Plumbing issues				
Clothing Hamper				
Towels- Clean and Hung Neatly				
Supplies- Soap, Towels, Cups, etc.				
Caulking repaired around tub				
Paint (chipping) addressed				
Bulbs placed in all fixtures				

Interior Bedroom # 1	Satisfactory	Unsatisfactory	N/A	Comments
Furnishings- Cleanliness and Repairs				



Walls- Cleanliness and Repairs				
Windows- Cleanliness and Repairs				
Floors- Cleanliness and Repairs				
Doors- Cleanliness and Repairs				
Window coverings- Cleanliness and Repairs				
Heating/Air Vents clear				
Placement of Pictures/Posters/Decor				

Interior Bedroom # 2	Satisfactory	Unsatisfactory	N/A	Comments
Furnishings- Cleanliness and Repairs				
Walls- Cleanliness and Repairs				
Windows- Cleanliness and Repairs				
Floors- Cleanliness and Repairs				
Doors- Cleanliness and Repairs				
Window coverings- Cleanliness and Repairs				
Heating/Air Vents clear				
Placement of Pictures/Posters/Decor				

Interior Bedroom # 3	Satisfactory	Unsatisfactory	N/A	Comments
Furnishings- Cleanliness and Repairs				
Walls- Cleanliness and Repairs				
Windows- Cleanliness and Repairs				
Floors- Cleanliness and Repairs				
Doors- Cleanliness and Repairs				
Window coverings- Cleanliness and Repairs				
Heating/Air Vents clear				
Placement of Pictures/Posters/Decor				

Universal Precautions	Satisfactory	Unsatisfactory	N/A	Comments
Sharps container < 2/3 full and properly stored				
Bio-Hazard bags available				
Latex Gloves (or non-latex) available				
Hand Soap and sanitizer present				
Absorbent litter available for spills				
Garage does not open into a sleeping room				
Chemical Storage and Use	Satisfactory	Unsatisfactory	N/A	Comments
Cleaning supplies in original labeled containers				
Gloves used when working with toxic chemicals				
Chemicals storage area secure				
Chemicals stored away from food				



General	Satisfactory	Unsatisfactory	N/A	Comments
Heating/Air Working				
Filters dated and changed monthly/quarterly				
Dryer unit functional and vent clear of lint				
GFCI outlet working				
Electrical outlets covered				
Extension cords within safety parameters				
Lamps/Light fixtures functional				
Spare light bulbs in stock				
Handicap evacuation plan present				
Evacuation plan posted				

Safety/hazardous conditions	Satisfactory	Unsatisfactory	N/A	Comments
Hallways/ traffic areas free from clutter				
Doors well hinged and functional				
Door and windows locks in good repair and engaged				
Room temperature appropriate				
Floor free from spills and clutter				
Storage areas neat				
Note hot water temperature each sink/bathtub/shower (100-116 degrees)				

Test or Check the following	Satisfactory	Unsatisfactory	N/A	Comments
Exit light above doors				
Smoke detectors functional- smoke detectors set off				
Fire alarm sounded and Fire Drill appropriate				
Security Alarm Functioning				
Exterior lights functional				
Fire Extinguishers – up to date				
First aid Kit not expired				

Residential Director's Signature/Date

Received by Residential Director's Supervisor/Date



**MEADOWBROOK DRILL SUBMISSION FORM FOR POC DATED 2-28-23**

**Instructions:** Run each drill on the designated shift per month. RD Supervisor will ensure drills are noted in Therap once drills are completed. Copy of submission form will be submitted to QA/CEO to attach to POC.

**1<sup>st</sup> Quarter (January – March 2023) 2<sup>nd</sup> Quarter (April – June) 3<sup>rd</sup> Quarter (July - September) 4<sup>th</sup> Quarter (October – December)**

**Month/Year: \_\_\_\_\_, 2023**

<b>1<sup>st</sup> Shift (7a-3p)</b>	<b>Date/Time of Drill</b>	<b>Signature of Residential Director Supervisor</b>
<b>Disaster Drill</b>		
<b>Fire Drill</b>		
<b>2<sup>nd</sup> Shift (3p-11p)</b>	<b>Date/Time of Drill</b>	<b>Signature of Residential Director Supervisor</b>
<b>Disaster Drill</b>		
<b>Fire Drill</b>		
<b>3<sup>rd</sup> Shift (11p-7a)</b>	<b>Date/Time of Drill</b>	<b>Signature of Residential Director Supervisor</b>
<b>Disaster Drill</b>		
<b>Fire Drill</b>		
<b>Saturday (8a-8p)</b>	<b>Date/Time of Drill</b>	<b>Signature of Residential Director Supervisor</b>
<b>Disaster Drill</b>		
<b>Fire Drill</b>		
<b>Sunday (8p-8a)</b>	<b>Date/Time of Drill</b>	<b>Signature of Residential Director Supervisor</b>
<b>Disaster Drill</b>		
<b>Fire Drill</b>		

**Date of Submission to QA: \_\_\_\_\_**  
**(by 5<sup>th</sup> of each month)**