

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL068-117</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/03/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MAGGIE ALVIS WOMEN'S HALFWAY HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>114 NEW STATESIDE DRIVE CHAPEL HILL, NC 27516</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on March 3, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency.</p> <p>This facility is licensed for 12 and currently has a census of 8. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the MAR current affecting two of three audited current clients (#1 and #2). The findings are:</p> <p>a. Review on 3/3/23 of client #1's record revealed: -Admission date of 10/6/22. -Diagnoses of Opioid Dependence, Bipolar Disorder and Other Stimulant Dependence.</p> <p>Review on 3/3/23 of physician's orders for client #1 revealed:</p> <p>-Order dated 11/16/22 for Levetiracetam 500 milligrams (mg) (Seizures), one tablet twice a day</p> <p>-Order dated 10/6/22 for Folic Acid 1000 micrograms (mcg) (Folate deficiency), one tablet in morning Vitamin B-1 100 mg (Thiamine Deficiency), one tablet in the morning Quetiapine 100 mg (Bipolar Disorder), one tablet twice a day Lithium 300 mg (Bipolar Disorder), two tablets twice a day Buprenorphine 8-2 mg (Opioid Dependence),</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>dissolve one tablet under tongue Buspirone 10 mg (Anxiety), two tablets three times a day Gabapentin 800 mg (Seizures), one tablet three times a day Prazosin 1 mg (Antihypertensive and Urinary Retention), three tablets at bedtime</p> <p>Review on 3/3/23 of MARs for client #1 revealed:</p> <p>February 2023-No staff initials as administered for the following medications: -Folic Acid 1000 mcg on 2/1 thru 2/13 and 2/18 -Levetiracetam 500 mg on 2/6 7am dose -Vitamin B-1 100 mg on 2/6 -Quetiapine 100 mg on 2/6 7am dose -Lithium 300 mg on 2/6 7am dose -Buprenorphine 8-2 mg on 2/6 7am dose and 2/18 3pm dose -Buspirone 10 mg on 2/6 7am dose, 2/18 3pm dose and 2/19 3pm dose -Gabapentin 800 mg on 2/6 7am dose, 2/18 7am dose and 2/18 3pm dose -Prazosin 1 mg on 2/7</p> <p>January 2023-No staff initials as administered for the following medications: -Folic Acid 1000 mcg on 1/20 thru 1/27 and 1/31 -Levetiracetam 500 mg on 1/1 and 1/2 9pm doses -Lithium 300 mg on 1/1 and 1/2 9pm doses -Buprenorphine 8-2 mg on 1/2 3pm dose and 1/6 7pm dose -Buspirone 10 mg on 1/6 7am dose, 1/1 and 1/2 9pm doses</p> <p>b. Review on 3/3/23 of client #2's record revealed: -Admission date of 12/20/22. -Diagnoses of Alcohol Use Disorder, Opioid Use</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Disorder, Cannabis Use Disorder, Bipolar I Disorder, Depression, Generalized Anxiety Disorder and Attention Disorder Hyperactivity Disorder</p> <p>Review on 3/3/23 of a physician's order for client #2 revealed: -Order dated 1/6/23 for Trazodone 50 mg (Depression, Sleep Disorders), one tablet at bedtime.</p> <p>Review on 3/3/23 of a MAR for client #2 revealed: -January 2023-No initials as administered on 1/26 and 1/27 for Trazodone.</p> <p>Interview on 3/3/23 with staff #1 revealed: -She thought there were blank spaces on client #1 January and February 2023 MARs because client #1 would sometimes refuse to come downstairs to get her medications. -She also thought client #1 possibly had medical appointments during the time she was supposed to get her medications. -She wasn ' t sure why staff left blank spaces on client #2's January 2023 MAR. -She confirmed staff failed to keep the MARs current for clients #1 and #2.</p> <p>Interview on 3/3/23 with the Clinic Program Director revealed: -She thought client #1's January and February 2023 MARs had blank spaces because client #1 would sometimes refuse to take her medication. -She wasn ' t sure why client #2's MAR was blank for January 2023. -She confirmed staff failed to keep the MARs current for clients #1 and #2.</p> <p>Due to the failure to accurately document medication administration it could not be</p>	V 118		

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V 118	Continued From page 4  determined if clients received their medications as ordered by the physician	V 118		



Freedom House  
Recovery Center

*integrated behavioral health care for children and adults*

March 17, 2023

Freedom House Recovery Center  
104 New Stateside Drive  
Chapel Hill, NC 27516

MHL: # 068-117

Re: Maggie Alvis House Survey 3/3/2023

This plan of correction is in response to the annual survey completed March 3, 2023.

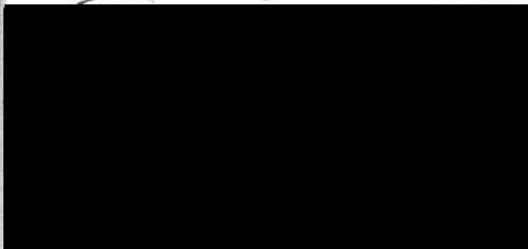
**V118 – 27G 0209 (C) - Medication Requirements**

**Findings:** Based on record reviews and interviews, the facility failed to keep the MAR current affecting two of the three audited current clients (#1 and #2).

**Measures to Correct:** The Director of Outpatient Services, Program Manager, and HR Director will continue to assure that staff have the required trainings within the specified time frame. Training and/or retraining for all staff will be conducted in proper medication observation/administration procedures. In addition, medication policies and procedures will be reviewed with all staff that monitor medications.

**Measure to prevent:** The Program Manager as supervised by the licensed clinical supervisor/Director of Outpatient Services will review the MARs daily to ensure that all medications have appropriate notations and signatures. Monthly, the team nurse will review the MARs to ensure all forms and affiliated documentation are in alignment with the rules and regulations.

**Who will monitor and how often:** The Program Manager will monitor the MARs daily for appropriate completions and the team nurse will monitor monthly to ensure compliance.



Director of Outpatient and Residential Services

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MAR 28 2023

DHSR-MH Licensure Sect



United Way  
of the Greater Triangle  
Certified Community Impact Partner

104 New Stateside Drive Chapel Hill, NC 27516 Phone: 919-942-2803 Fax: 919-942-2126

[www.freedomhouserecovery.org](http://www.freedomhouserecovery.org)

