

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601495</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/03/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ABSOLUTE SOLUTIONS 1</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>12308 HUNTING BIRDS LANE CHARLOTTE, NC 28278</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on 3-3-23. The complaint was unsubstantiated (NC00196081). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for two and currently has a census of one. The survey sample consisted of audits of one current client.</p>	V 000		
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by</p>	V 290		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 290	<p>Continued From page 1</p> <p>the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure that clients were supervised at all times, effecting one of one client (Client #1). The findings are:</p> <p>Review on 2-27-23 of Client #1's record revealed: -Admitted 6-4-22. -17 years old. -No documentation on unsupervised time in his Person Centered Plan dated 6-13-22.</p> <p>Interview on 3-2-23 with Client #1 revealed: -He used to ride his bike in the neighborhood. -He likes to "skid" his tires and that made his tire go flat, so now he can't ride the bike.</p>	V 290		

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V 290	<p>Continued From page 2</p> <p>Interview on 3-2-23 with Client #1's mother revealed:            -She had some concerns about supervision at the facility.            -In June 2022 a stranger called her and they were with her son who said he didn't know where he was.            -It took almost an hour to find the Alternative Family Living (AFL) Provider.</p> <p>Interview on 3-1-23 with the Department of Social Service's Guardian revealed:            -They had no issues with the facility.            -Client #1 loves riding his bike through neighborhood. His AFL provider was outside            -Client #1 got turned around and called his mother because that was the only number he knew.            -Now the AFL provider doesn ' t let him go around the neighborhood.</p> <p>Interview on 3-2-23 with Client #1's former Care Coordinator revealed:            -She didn't think he was being unsupervised.            -Client #1 had boundaries, and he could ride his bike within those boundaries.</p> <p>Interview on 3-1-23 with the AFL provider revealed:            -The incident when Client #1 called home was in June 2022.            -Client #1 had not been on his bike, but on foot.            -Client #1 had walked around the back of the house and onto the side street.            -He had been working under his car.            -Client #1 had asked a stranger to call his mother, which they did.            -Client #1's mother had tried to call him, but he didn't hear the phone ring because of the tools</p>	V 290		

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V 290	<p>Continued From page 3</p> <p>he was using.</p> <ul style="list-style-type: none"> <li>-Client #1's mother then called his wife, who notified him.</li> <li>-The total time was approximately 20 minutes.</li> <li>-He had not had Client #1 for very long then.</li> <li>-That had been the only time something like that had happened.</li> </ul> <p>Interview on 3-3-23 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> <li>-The AFL provider is now very careful to keep Client #1 in eyesight when they are outside.</li> <li>-When Client #1 turns 18 they will evaluate him for unsupervised time, if he is still with the AFL provider.</li> </ul>	V 290		