

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL023-214	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/02/2023
NAME OF PROVIDER OR SUPPLIER THE THOMPSON HOUSE NC		STREET ADDRESS, CITY, STATE, ZIP CODE 119 NORTH PIEDMONT AVENUE KINGS MOUNTAIN, NC 28086		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on March 2, 2023. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living. This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 2 current clients and 1 deceased client.	V 000		
V 722	27G .0302 (a) DHSR Construction Approval 10A NCAC 27G .0302 FACILITY CONSTRUCTION/ALTERATIONS/ ADDITIONS (a) When construction, use, alterations or additions are planned for a new or existing facility, work shall not begin until after consultation with the DHSR Construction Section and with the local building and fire officials having jurisdiction. Governing bodies are encouraged to consult with DHSR prior to purchasing property intended for use as a facility. This Rule is not met as evidenced by: Based on record review, observation and interviews, the facility failed to consult with the Division of Health Service Regulation (DHSR) Construction Section prior to making facility alterations. The findings are: Review on 3/1/23 of an email dated 2/27/23 to DHSR from the Licensee's Chief Executive Officer (CEO) revealed: -Additional rooms had been added to the floor plan of the facility. -The additional rooms had not been inspected and approved by DHSR construction.	V 722		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL023-214	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/02/2023
NAME OF PROVIDER OR SUPPLIER THE THOMPSON HOUSE NC		STREET ADDRESS, CITY, STATE, ZIP CODE 119 NORTH PIEDMONT AVENUE KINGS MOUNTAIN, NC 28086		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 722	<p>Continued From page 1</p> <p>Observation of the facility on 2/28/23 at 1:55 pm revealed:</p> <ul style="list-style-type: none"> -A new addition had been built on to the home. -The addition formed an L-shape with the original hallway of the home. -2 bedrooms, each with their own entrance from the hallway were adjoined by a bathroom in between them. <p>Interview on 2/28/23 with Staff#1 revealed:</p> <ul style="list-style-type: none"> -The new addition to the house was not currently in use. -"We added an addition to the home for extra bedrooms and bathrooms. We were told by [licensee] that we needed to have an environmental and fire inspection. We were never told that we had to have DHSR prior approval. The way the home was originally set up was a long walk to the bathroom. We are now awaiting inspection and approval from state construction..." <p>Interview on 2/28/23 with Staff#2 revealed:</p> <ul style="list-style-type: none"> -"We have an addition to the home. It was important to us that we got one with a Jack and Jill bathroom because it would benefit [Client#3] at night. We like having the extra space. We have 2 bedrooms far away from a bathroom and the new addition has two rooms close to the bathroom and could be used depending on each person's needs. Nobody is residing in the new part yet because we have to wait on construction to come out and authorize the use of the addition. We didn't know this. We were never told this, but now we are waiting for their inspection." <p>Interview on 3/2/23 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> -She visited the facility at least once each month. -"I explained to [Staff#1 and #2] not to move 	V 722		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL023-214	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/02/2023
NAME OF PROVIDER OR SUPPLIER THE THOMPSON HOUSE NC		STREET ADDRESS, CITY, STATE, ZIP CODE 119 NORTH PIEDMONT AVENUE KINGS MOUNTAIN, NC 28086		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 722	<p>Continued From page 2</p> <p>anyone in there before construction approves it. I was informed in November that they were planning on putting an addition on the house because they intended to move [Client#3] into the new addition. He would benefit from having a bathroom closer. This was the first time as a QP that I had anyone building additions onto their home and [Staff#2] asked me who would need to come out. I said I don't know, so let me check and get back with you. I checked with [CEO] and explained to [Staff#2] that environmental and fire had to inspect prior to moving a client in, but I was unaware that DHSR had to know prior to building. DHSR construction has been notified and I think they are coming out next week."</p> <p>Interview on 3/2/23 with the CEO revealed: -"I want to say in the fall of last year, while I was in Colorado, [Staff#2] had called me about wanting to build onto the house. I explained that additions would have to be looked at by the state. I did not know until the other day that DHSR construction had to come out prior to building. I only knew that they had to come out and approve it prior to moving a client into the new addition. DHSR construction has been scheduled to visit the home and he is supposed to get back with me on Monday on when he is going to come out. Currently there are no clients living in the addition and there will not be any clients living in the addition until it is approved. I do know that they have had environmental and fire inspections completed already, and we only need the DHSR construction approval. We have never had anybody build onto their homes before. None of our licensed providers have had any additions."</p>	V 722		