

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL040-022</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/10/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SHADY GROVE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>944 SHADY GROVE CHURCH ROAD</b> <b>SNOW HILL, NC 28580</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on March 10, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C.</p> <p>This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure fire and disaster drills were held at least quarterly, repeated on each shift and conducted under conditions that simulate fire emergencies. The findings are:</p> <p>Review on 3/9/23 of facility records for 2022 -</p>	V 114		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>2023 revealed: Fire -No 2nd shift drills for the November 2022 -January 2022 quarter. -No weekend drills were conducted between February 2022 - January 2023.</p> <p>Disaster -No 3rd shift drills and no weekend drills were conducted for the February 2022 - April 2022 quarter. -No 1st or 2nd shift drills were conducted for the May 2022 - July 2022 quarter; -No 3rd shift drills or weekend drills were conducted for the August 2022 - October 2022 quarter. -No 3rd shift drills and no weekend 7am - 7pm drills were conducted for the November 2022 - January 2023 quarter.</p> <p>Interview on 3/9/23 client #3 stated during a limited interview that he had participated in drills.</p> <p>Interview on 2/27/23 staff #1 stated: -Clients always participated in fire and disaster drills.</p> <p>Interview on 3/9/23 staff #3 stated: -Clients participated in fire and disaster drills. -The meeting point for fire drills was across the street.</p> <p>Interview on 3/10/23 the Qualified Professional stated: -The facility had shifts that were 7am- 3pm, 2pm-10pm and 10pm - 7am Monday -Friday. -The facility had shifts that were 7am-7pm and 7pm- 7am on weekends. -He understood fire and disaster drills were to be held at least quarterly, repeated on each shift and</p>	V 114		

Division of Health Service Regulation

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V 114	Continued From page 2  be conducted under conditions that simulate fire emergencies.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 114		
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations and interviews the facility failed to administer and topical treatment as ordered by the physician for 1 of 3 audited clients (#1). The findings are:</p> <p>Reviews on 3/9/23 and 3/10/23 of client #1's record revealed: -40 year old male admitted 11/2002. - Diagnoses included Intellectual Developmental Disorder-Severe, Autism Spectrum Disorder, Panic Disorder, Hypertension, Seasonal Allergies and Overweight. -Physician's orders signed 1/9/23 for compress for eyes, apply cool compress over eyes twice a day or 2-5 minutes.</p> <p>Observation on 3/9/23 of client #1's eye compress on hand revealed a clear eye compress with a hard blue substance that was broken up in various pieces and shapes that would not fully cover both eye sections of the compress or client #1's eyes.</p> <p>Client #1 was non-verbal and unable to respond to questions regarding his eye compress.</p> <p>During interview on 3/10/23 staff #3 stated client #1 only had 1 eye compress which was the one the surveyor observed.</p> <p>During interviews on 3/10/23 the Qualified Professional. -Client #1's eye compress observed on 3/9/23</p>	V 118		

Division of Health Service Regulation

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V 118	Continued From page 4  had been the only one available to client #1 prior to the start of the survey. -Client #1 wore the mask as ordered. -The current condition of the eye compress did not appear to be effective and beneficial to client #1. He did not know how long client #1's eye compress had been in the current condition. -He had purchased client #1 another eye compress after the start of the survey.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:  Observation on 3/9/23 at approximately 10:45am during a tour of the facility revealed: -Client #1's bathroom had black stains in between tiles, 2 shower heads were rusted; the molding around the ceiling of the bathroom was cracked and separating from the seeing; the four light light fixture above the sink had 1 bulb that did not work. -Client #1's four drawer chest was missing 2 knobs off the top drawer and 1 knob missing off the 3rd drawer. Caulking was separated from	V 736		

Division of Health Service Regulation

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V 736	<p>Continued From page 5</p> <p>ceiling above dresser/mirror to the left of the bedroom. There was heavy dust around the ceiling fan.</p> <ul style="list-style-type: none"> <li>-The threshold leading into client #1's bedroom was rigid and uneven.</li> <li>-The hall bathroom had a 6 light fixture that had 4 bulbs not working. The molding around ceiling was separating, the tub/shower had rusted shower bar, discolored black/brown stains in between tiles and caulk, broken tiles at the edge of the tub and caulk; caulk was separated fro the tub.</li> <li>-The hall bathroom closet floor had exposed ply board that was chipping away.</li> <li>-Client #2 had dead bugs on the floor under his desk in his bedroom.</li> <li>-Client #3 had dead bugs and dust in the window sill beside his bed.</li> </ul> <p>Interview on 3/9/23 the Qualified Professional stated:</p> <ul style="list-style-type: none"> <li>-He would discuss the needed repairs with the landlord.</li> </ul>	V 736		