

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL074-195	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/22/2023
NAME OF PROVIDER OR SUPPLIER BETTER CONNECTIONS MIDLAND CT		STREET ADDRESS, CITY, STATE, ZIP CODE 3309 MIDLAND COURT GREENVILLE, NC 27833		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual Survey was completed on February 22, 2023. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living Alternative Family Living in a Private Residence. This facility is licensed for 2 and currently has a census of 1. The survey sample consisted of audits of 1 current client.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 2/22/23 at approximately 11:00am during tour of the facility revealed: -Brown splatter on the wall above the trash can in the kitchen. -The blind to the back door had 6 broken slats. -A window in the living room had a blind with 2 broken slats. -Client #2 had dust on his wall.	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	Continued From page 1 Interview on 2/22/23 the Alternative Family Living Staff stated he understood the facility had to be maintained in a safe, clean, attractive and orderly manner. Interview on 2/22/23 the Qualified Professional (QP) stated: The issues would be addressed.	V 736			