

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL097-045	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/13/2023
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NAME OF PROVIDER OR SUPPLIER HOLLY HILLS GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 179 HOLLY BROOK STREET NORTH WILKESBORO, NC 28659
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on February 13, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to ensure the MAR was kept current for 1 of 3 audited clients (Client #2). The findings are:</p> <p>Review on 2/13/23 of Client #2's record revealed: -Date of admission: 7/21/03. -Diagnoses: Obsessive-Compulsive Related Disorder, Unspecified; Conduct Disorder, Unspecified Onset; Intellectual Developmental Disorder, Moderate; Cerebral Palsy, Secondary to Traumatic Brain Injury; Spastic Quadripareisis; Bradycardia; Mixed Hyperlipidemia; Hypertriglyceridemia; Anemia. -Physician's orders dated 8/31/22 for citalopram hydrobromide 20 milligrams (mg) 1 tablet by mouth every night (for depression) and hydroxyzine hydrochloride (HCL) 10 mg 2 tablets by mouth at bedtime (for sleep).</p> <p>Review on 2/13/23 of Client #2's MAR's dated December 2022 through February 2023 revealed: -The instructions documented on the MAR did not include the route of administration for the citalopram hydrobromide, or the hydroxyzine hydrochloride.</p> <p>Interview on 2/13/23 with the Qualified</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Professional (QP)/Executive Director (ED) revealed:</p> <ul style="list-style-type: none"> -Staff #1 used to work in a nursing home as a medication technician. -Staff #1 brought it to the attention of management that Client #2's MAR did not have instructions for the route of administration for either of his medications. -This was discussed in a staff meeting last week. -The MAR and the pharmacy prescription label for each medication were supposed to match. -She was going to speak with the pharmacy about how to ensure the prescription labels included the full instructions as ordered by the Physician. -The issue would be corrected. 	V 118		