

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-296	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 02/01/2023
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NAME OF PROVIDER OR SUPPLIER HOME CARE SOLUTIONS AT HEATHER VIEW	STREET ADDRESS, CITY, STATE, ZIP CODE 3816 HEATHER VIEW LANE WINSTON SALEM, NC 27127
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>Report by Scott Greenwood</p> <p>DHSR Construction Section conducted a Biennial Survey on February 1, 2023 from 11:30 AM to 12:35 AM at the above referenced facility. DHSR records indicate the home was first licensed on November 1, 2019 as a MHL .5600C for Three (3) ambulatory clients. (Who are able to respond and evacuate without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2006 Rules for Mental Health, Mental Retardation, Developmental Disabilities, and Substance Abuse Facilities and Services (10A NCAC 27G), and the applicable portions of the 2018 North Carolina State Building Code - Section R 101.2 - Residential Care Homes.</p> <p>NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.</p> <p>The cited deficiencies are as follows:</p>	V 000		
V 716	<p>.0301(c) Sanitation and Fire Documentation</p> <p>10A NCAC 27G .0301. COMPLIANCE WITH BUILDING CODES (c) Each facility shall maintain documented evidence of compliance with applicable fire,</p>	V 716		

DHSR - Mental Health
MAR 03 2023
Lic. & Cert. Section

Division of Health LABORATORY DIR



REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

PRDG. MANAGER

2/24/23

STATE FORM

8899 KOL121

If continuation sheet 1 of 4

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V 716	Continued From page 1 sanitation and building codes including an annual fire inspection. This Rule is not met as evidenced by: 1. At The time of the survey it was observed that the Fire and Sanitation reports were not on-site for review. This is not compliant with the rule. Take the necessary steps to provide our office copies of the requested reports and take measures to ensure that in the future copies are on-site for review as requested.	V 716		
V 736	.0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303. LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the front right hand side bedroom window had a damaged window blind. This is not compliant with the rule. Take the necessary steps to correct this deficiency. 2. At the time of the survey it was observed that the hall bathroom exhaust fan had dust buildup. This is not compliant with the rule. Take the necessary steps to correct this deficiency. 3. At the time of the survey it was observed that the smoke detector in the main bedroom was making a low battery indication sound. This is not compliant with the rule. Take the necessary steps to replace the smoke detector batteries on a	V 736		

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V 736	<p>Continued From page 2</p> <p>regular basis.</p> <p>4. At the time of the survey it was observed that the main bedroom bathroom exhaust did not function. This is not compliant with the rule. Take the necessary steps to correct this deficiency.</p> <p>5. At the time of the survey it was observed that the fire extinguisher service tag was out of date and not being monitored on a monthly basis. This is not compliant with the rule. Take the necessary steps to service the fire extinguishers and monitor the fire extinguishers on a monthly basis.</p> <p>6. At the time of the survey it was observed that there was lint buildup and debris behind the clothes dryer. This is not compliant with the rule. Take the necessary step to correct these deficiencies.</p> <p>7. At the time of the survey it was observed that there was dust buildup at the air return filter. This is not compliant with the rule. Take the necessary steps to correct this deficiency.</p> <p>8. At the time of the survey it was observed that the vinyl floor seam between the kitchen and living room was torn. This is not compliant with the rule. Take the necessary steps to correct this deficiency.</p> <p>9. At the time of the survey the following deficiencies were observed in the kitchen. These are not compliant with the rule.</p> <ol style="list-style-type: none"> 1. There ceiling has a water stain at the heat vent. 2. There was a missing and damaged drawer at the kitchen cabinet. 3. The stove hood surface light cover was missing. 	V 736		

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V 736	<p>Continued From page 3</p> <p>4. The wall GFCI outlets would not test, Take the necessary steps to correct these deficiencies.</p> <p>10. At the time of the survey it was observed that there were burned light bulbs in the bathrooms and bedrooms. This is not compliant with the rule. Take the necessary steps to replace the burned light bulbs on a regular basis.</p> <p>11. At the time of the survey it was observed that there was a damaged vinyl corner at the front entry. This is not compliant with the rule. Take the necessary steps to correct this deficiency.</p> <p>12. At the time of the survey it was observed that the right hand side bathroom window screen was torn. This is not compliant with the rule. Take the necessary steps to correct this deficiency.</p> <p>13. At the time of the survey it was observed that there was debris in the rear and left hand side yard. This is not compliant with the rule. Take the necessary rules to correct this deficiency.</p>	V 736		

V716

Sanitation and Fire Documentation

Dwain Jones will put all Documentation in a file cabinet on site

V736


Dwain Jones will maintain a safe clean grounds and free of offensive odor with scheduled cleanings.

- 1) Replace blinds (that was damaged)
- 2) Fix and replace exhaust fan and scheduled clean of fan weekly
- 3) Replace all batteries in smoke detectors monthly (check and or replace)
- 4) will fix or replace exhaust fan in main bath room
- 5) will check and record status of fire extinguisher monthly.
- 6) Clean and check behind dryer and washer weekly for debris and build up.
- 7) Change and replace air filter monthly
- 8) Patch torn vinyl flooring
- 9) repair ceiling & missing drawers on cabinet in kitchen replace cover on stove hood.

Replace GFCI outlet in kitchen.

- 10) replace all Bulbs in fixtures and lights.
- 11) replace damaged floor vinyl in front entry
- 12) Replace screen in window right hand side window.
- 13) Clean all debris in yard.

The items above will be completed no later than 3/25/2023.

 is responsible for the corrections & monthly monitoring and maintenance