

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL042-079</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/02/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CHERYL'S PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1507 MURPHY STREET ROANOKE RAPIDS, NC 27870</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on 2/2/23. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118	<p style="text-align: center;">DHSR - Mental Health</p> <p style="text-align: center;">MAR 2 2023</p> <p style="text-align: center;">Lic. &amp; Cert. Section</p>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure medications were administered on the written order of a physician and the MAR was not kept current for 1 of 2 audited clients (#1). The findings are:</p> <p>A. Review on 2/2/23 of client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 1/29/20</li> <li>- Diagnoses: Autistic disorder of childhood onset, long term use of high risk medicine, Schizoaffective disorder, Attention Deficit/Hyperactivity disorder, Intellectual disability/moderate, and Vitamin D deficiency</li> <li>- a signed FL2 dated 7/14/22 revealed:               <ul style="list-style-type: none"> <li>- Citalopram (celexa), 20 milligrams (mg), 1 tablet (tab) daily (behaviors)</li> <li>- Quetiapine (seroquel) 300 mg, 1 tab every morning (behaviors)</li> <li>- Quetiapine 400 mg, 1 tab at bedtime (behaviors)</li> <li>- no physician's order for:                   <ul style="list-style-type: none"> <li>- Melatonin 3 mg, 2 tabs every night (sleep aid)</li> <li>- Prevident 5,000 1.1-5%, apply thin bead to dry toothbrush and apply to teeth for 2 minutes every night (topical fluoride)</li> <li>- Ibuprofen 600 mg, PRN (as needed)</li> </ul> </li> </ul> </li> </ul>	V 118		
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<p>V 118</p>	<p>Continued From page 2</p> <p>(pain)</p> <p>Observation on 2/2/23 at 11:00 am of client #1's medications revealed the following:</p> <ul style="list-style-type: none"> <li>- medications were in monthly prepackaged bubble packs</li> <li>- medication pack had the name of the medications listed at the top of the prepackaged bubble pack</li> <li>- Citalopram, Quetiapine 300mg, and Melatonin were listed in the bubble packs</li> <li>- no Quetiapine 400mg was listed on the prepackaged bubble pack</li> <li>- Prevident and Ibuprofen were both present in the facility</li> </ul> <p>Review on 2/2/23 of client #1's December 2022 MAR revealed the following:</p> <ul style="list-style-type: none"> <li>- Celexa 20 mg</li> <li>- Quetiapine 300 mg, 1 tab every morning</li> <li>- Quetiapine 400 mg 1 tab every night</li> <li>- staff initialed daily for this medication as being administered to client</li> <li>- no Ibuprofen</li> </ul> <p>Review on 2/2/23 of client #1's January 2023 and February 2023 MARs revealed the following:</p> <ul style="list-style-type: none"> <li>- no Celexa 20 mg</li> <li>- Ibuprofen 600 mg</li> <li>- Quetiapine 300 mg</li> <li>- Quetiapine 400 mg</li> <li>- staff initialed daily for this medication as being administered to client</li> </ul> <p>Interview on 2/2/23 the Registered Nurse/Qualified Professional (RN/QP) reported:</p> <ul style="list-style-type: none"> <li>- been RN/QP since the facility opened in 2019</li> <li>- she was responsible for ensuring medications were at the facility and reviewing the MARs</li> <li>- she did not notice the discrepancy with the</li> </ul>	<p>V 118</p>	<p>The agency will have a retraining with staff on checking the MAR against the pill pack to ensure that both the MAR and the medication given matches.</p> <p>Talk with physician verified that 300 mg was correct dose. Corrected the MAR to reflect the correct dose.</p> <p>When staff picks up medications from pharmacy the pharmacist will check MAR against medications in pill pack to ensure that there have been no changes that the agency was not aware of.</p>	
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V 118	<p>Continued From page 3</p> <p>medication bubble pack before today with the Quetiapine 400 mg</p> <ul style="list-style-type: none"> <li>- she was not aware of the discrepancies with the MARs as she usually reviewed the MARs</li> <li>- pills were sent in a pill pack monthly</li> <li>- this was the same thing they were cited for before and she didn't understand why the mistakes were still happening</li> <li>- this was her fault because she should have noticed the errors</li> <li>- she would need to review with staff medication administration and signing off on the MAR as a medication being given without it being in the facility</li> <li>- she would need to do a better job at cross-checking the medications with the MARs and doctor's orders</li> <li>- confirmed Celexa was being administered because it was in the bubble pack but staff didn't have anywhere on the MAR to sign off as being administered</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall</p>	V 121		

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V 121	<p>Continued From page 4</p> <p>be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain a drug regimen review at least every six months affecting 2 of 2 audited clients (#1, #2) who received psychotropic drugs and had been admitted for more than 6 months. The findings are:</p> <p>Review on 2/2/23 client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 1/29/20</li> <li>- Diagnoses: Autistic disorder of childhood onset, long term use of high risk medicine, Schizoaffective disorder, Attention Deficit/Hyperactivity disorder, Intellectual disability/moderate, and Vitamin D deficiency</li> <li>- a signed FL2 dated 7/14/22 revealed: <ul style="list-style-type: none"> <li>- Citalopram (celexa), 20 milligrams (mg), 1 tablet (tab) daily (behaviors)</li> <li>- Quetiapine (seroquel) 300 mg, 1 tab every morning (behaviors)</li> <li>- Quetiapine 400 mg, 1 tab at bedtime (behaviors)</li> <li>- Concerta (methylphenidate) 27 mg, 1 tab every morning (ADHD)</li> <li>- Divalproex Sodium (depakote) 250 mg, 1 tab every morning and night (behaviors)</li> </ul> </li> <li>- had been on above medications for at least 6 months</li> <li>- no documentation of a drug regimen review within the past 6 months</li> </ul> <p>Review on 2/2/23 client #2's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 9/11/19</li> </ul>	V 121	<p>The agency will have a psychotropic medication review completed within 30 days of the report and every 6 months after.</p>	

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V 121	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>- Diagnoses: Intellectual disorder, Schizoaffective disorder, Anxiety, Major Depressive disorder</li> <li>- a physician's order dated 3/22/22 revealed:                             <ul style="list-style-type: none"> <li>- Thiamine B1 100 mg, 1 tab every morning (behaviors)</li> </ul> </li> <li>- a physician's order dated 5/17/22 revealed:                             <ul style="list-style-type: none"> <li>- Divalproex Sodium (depakote) 24 hr 500mg, 2 tabs at bedtime (behaviors)</li> </ul> </li> <li>- a physician's order dated 9/6/22 revealed:                             <ul style="list-style-type: none"> <li>- Benztropine Mesylate (Cogentin) 1 mg, 1 tab twice a day (behaviors)</li> <li>- Escitalopram (lexapro) 5 mg, 1 tab daily (behaviors)</li> </ul> </li> <li>- had been on above medications for at least 6 months</li> <li>- no documentation of a drug regimen review within the past 6 months</li> </ul> <p>Interview on 2/2/23 the RN/QP (Registered Nurse/Qualified Professional) reported:</p> <ul style="list-style-type: none"> <li>- psychotropic medication reviews had not been done</li> <li>- didn't know anything about needing to get them done</li> <li>- had a good relationship with the pharmacist and would call to have them start doing them</li> </ul>	V 121		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>	V 736		

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V 736	<p>Continued From page 6</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain it's grounds in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 2/2/23 at approximately 3:21pm revealed the following:</p> <p>Client #1's room:</p> <ul style="list-style-type: none"> <li>- blinds had broken slats</li> <li>- small round holes over the window</li> <li>- crack spreading across the upper wall by the bathroom in client #'s room</li> </ul> <p>Client #1's bathroom:</p> <ul style="list-style-type: none"> <li>- 1 out of 3 lightbulbs not working</li> <li>- hot water was kept off and was turned on under the sink when in use</li> <li>- hot water didn't turn off by the faucet</li> </ul> <p>Client #2's room:</p> <ul style="list-style-type: none"> <li>- blinds broken with missing slats</li> <li>- long crack across ceiling above the vent by the door</li> </ul> <p>Vacant bedroom:</p> <ul style="list-style-type: none"> <li>- blinds broken and missing slats</li> <li>- crack in ceiling over the dresser</li> </ul> <p>Hallway bathroom:</p> <ul style="list-style-type: none"> <li>- scrapes on the wall</li> <li>- paint peeling on the wall</li> <li>- dirt at the bottom of the toilet</li> </ul> <p>Outside:</p> <ul style="list-style-type: none"> <li>- van in yard with expired tags</li> <li>- leaves surrounding all the tires</li> </ul>	V 736	<p>All broken blinds in all rooms will be replaced. The holes will be repaired. The cracks in all rooms will be fixed. The light bulb has been replaced. The faucet that turns the hot waster on will be fixed.</p> <p>The scrapes on the wall and the paint peeling will be fixed. The dirt on the bottom of the toilet will be cleaned.</p> <p>The van in the yard will be moved and tags will be brought up to date.</p>	